



BECOMING A CITYSERVEX PARTNER SITE - BEYOND THE OVERVIEW

You've read the overview, and you're interested in learning more about what it would take to partner with **CityServeX** and become a **Partner Site**.

We're so glad you're curious — and we welcome the opportunity to share more.

First, a little context: **CityServeX** is currently in a pilot phase, working alongside a select group of **Partner Sites** to build out the processes and procedures that accompany the tools and training we provide. These organizations and faith communities are already walking with people — helping them find what they need and giving them hope. We meet with our **Partner Sites** weekly to offer coaching, support, and mutual feedback on what's working and what's needed. Together, we're refining a volunteer model of **Resource Coordination** that can meet a community need that is too often overlooked — or at best, underserved.

If your organization is passionate about community engagement, wants to help people flourish, and has a vision for a brighter future, a **CityServeX** partnership for **Resource Coordination** could be exactly the right fit.

What Partnership Requires

- **Nonprofit status.** **Partner Sites** must be registered as a 501(c)(3) or recognized as a nonprofit, which includes faith communities.
- **Designated leadership.** **Partner Sites** must appoint or hire someone to oversee the **Resource Coordination** program. This can be a full-time or part-time role, depending on your program's design.
- **Clear governance.** Who is accountable for the program's effectiveness? Who is responsible for upholding the partnership agreement? These questions need clear answers before we move forward.



- **Budgetary planning.** CityServeX's model is built on volunteerism, but costs may include a program leader's salary and, after the initial pilot phase, software expenses. **Partner Sites** are responsible for developing and sustaining their own budget for these items.

Questions Worth Sitting With

Before going further, we invite you to ask yourself a few honest questions:

"Why us?" Resource Coordination takes commitment, planning, and genuine passion for helping people move their lives forward. Does this work align with your organization's mission and values? This is compassion work — are you ready to make it a priority?

"Is this the right time?" You may have the passion and the willingness, but can you act on it now? A partnership with **CityServeX** means that within 3–6 months of signing a Partnership Agreement, you could be launching the service of **Resource Coordination** in your community. Does that timeline fit where you are today?

If your answer is *"not yet"* — that's okay. We'll be here when you're ready, and happy to answer questions along the way.

Ready to Take the Next Step?

If now feels like the right time, here's what comes next:

Complete the questionnaire. You may not have every answer — and that's fine. It simply helps us learn more about your organization's framework, governance, and vision.

After you've submitted the questionnaire to us, let's talk. **CityServeX** is committed to building a relationship of clarity before any agreement is ever signed. The conversation that follows the questionnaire is one of our favorite parts of the process — it helps us both discern whether moving forward is the right call, and what that could look like.

The questionnaire is accessible as the next step on our website. If you're not quite there yet, we'd genuinely love to hear where you are — and we'd be glad to keep you updated on our **mission to uncomplicate and humanize social services for all.**

