



Role Comparison:

Resource Coordinators vs Care Coordinators vs Case Managers

Comprehensive analysis of key characteristics and requirements across coordination roles

Legend

Yes - Standard requirement/characteristic	Partial - Sometimes/Limited scope
No - Not typical/required	Variable - Depends on organization/setting

CATEGORY:	EMPLOYMENT & COMPENSATION		
	Resource Coordinators	Care Coordinators	Case Managers
Paid Position	Volunteer usually	Yes	Yes
Part-time or Full-time Role	Often Part-time	Either	FT usually
Benefits Package	Only if paid	Likely	Likely

CATEGORY:	EDUCATION & CREDENTIALS		
	Resource Coordinators	Care Coordinators	Case Managers
Degree Required	No	Often Preferred	Yes (Bachelor's+)
Formal Training	Basic Training	Yes	Extensive
Certification Required	No	Some States	Yes (CCM, etc.)
Continuing Education	Recommended	Required	Required



CATEGORY:	SERVICE DELIVERY		
	Resource Coordinators	Care Coordinators	Case Managers
1-on-1 Client Care	Yes	Yes	Yes
Creative Solutions	High Focus	Moderate	Limited
Resource Navigation	Primary Role	Key Component	Secondary
Crisis Intervention	Basic	Advanced	Advanced

CATEGORY:	SCOPE & AUTHORITY		
	Resource Coordinators	Care Coordinators	Case Managers
Caseload Size	Flexible	Moderate	High
Documentation Requirements	Moderate	Extensive	Extensive
Regulatory Oversight	Minimal	Moderate	High
Decision-making Authority	Limited	Moderate	High



CATEGORY:	COLLABORATION & INNOVATION		
	Resource Coordinators	Care Coordinators	Case Managers
Cross-Sector Partnerships	Core Function	Some	Limited
Community Asset Building	Primary Focus	Secondary	Minimal
Systems Navigation	Expert Level	Advanced	Advanced
Gap Identification	High Priority	Moderate	Limited

CATEGORY:	WORK ENVIRONMENT		
	Resource Coordinators	Care Coordinators	Case Managers
Office-Based	Flexible	Primarily	Primarily
Field Work	Frequent	Some	Some
Team-Based	High	Moderate	Moderate
Independent Work	Moderate	High	High





Key Distinctions

- **Resource Coordinators** focus on creative problem-solving and cross-sector collaboration to find resources outside traditional systems
- **Care Coordinators** manage comprehensive care plans within healthcare systems, often with medical oversight
- **Case Managers** provide structured service coordination for the overall care of a person's needs, with high documentation requirements and regulatory compliance
- **Resource Coordinators** often work with volunteer networks and community partnerships more extensively than other roles
- All three roles involve 1-on-1 client care, but with different levels of authority and scope
- Training and certification requirements increase from **Resource Coordinators** to **Case Managers**
- Creative solutions and innovation are the highest priority for **Resource Coordinators**, moderate for others

