

Communication Support: Diocesan Leadership Communication to
Parishes

Subject Line: Diocesan Update: Faith Direct to ParishSOFT Managed Giving

Body:

Dear Pastors and Parish Administrators,

We're pleased to inform you that the Diocese is fully supporting the upgrade from Faith Direct to ParishSOFT Managed Giving across our parishes.

This upgrade, part of ParishSOFT's broader platform unification, provides enhanced features and a seamless experience for both parishioners and administrators. You can expect:

- No changes to your monthly or transactional fees
- A seamless transition of donor data, credentials, active appeals, and events
- Continued access to your custom event templates
- Full donor support throughout the transition

Most importantly, this change aligns with our collective efforts to improve stewardship, enhance digital engagement, and integrate systems for more efficient ministry.

You will receive communications directly from ParishSOFT with next steps, training materials, and support. If your parish is still with Faith Direct, please ensure your account details are submitted before the requested deadline to avoid delays.

We are confident this upgrade will better serve our parishes and help deepen our engagement with the faithful.

In Christ,
[Name]
[Title]
[Diocese Name]