ParishSOFT by Ministry Brands

FAITH DIRECT by Ministry Brands

A Smarter Way to Give:
ParishSOFT vs. Faith Direct

As the needs of parishes evolve, so should the technology that supports you. While Faith Direct has long been a trusted giving partner for many, parishes today require greater flexibility, deeper integration, and stronger support for digital stewardship. That's where ParishSOFT Managed Giving offers a distinct advantage offering more modern features and tighter system integration than Faith Direct—making it the ideal choice for parishes ready to advance their mission.

Feature	ParishSOFT Managed Giving	Faith Direct
Platform Type	Managed service	Managed service
Best For	Parishes seeking turnkey solution	Parishes seeking turnkey solution
Customization and Outreach		
Digital Forms w/ Impact Reporting	Yes	No
Form Fund (Fund list) Functionality	Yes	Yes
Fund Selection	Yes	Yes
Marketing Collateral	Yes	Yes
Seasons of Giving Campaigns	Yes	Yes
Printed Resources	Yes	Yes
Donation Management		
Check Scanning	Add-on feature	No
Enhanced Payment Modalities	Digital wallet	No
Event Management	Yes	Yes
Giving Form	Yes	No
Generated QR Codes	Yes	Yes
Kiosk	Add-on feature	No
Offset Transaction Fees	Yes	Yes
On-Behalf-Of	Yes	No

Feature	ParishSOFT Managed Giving	Faith Direct
Payment Options: Pay now, Pay Later, Recurring Giving, Discount Codes	Yes	Pay now & discount codes only
Payment Notification: Card Updater & Decline Notices	Yes	Yes
Pledges	Yes	Yes
Faith Formation Payments	Yes	Yes
Text & Mobile Giving	Yes	Text to give only
Data Security, Compliance & Integration		
Security Compliance	Enhanced with PCI, MFA and DonorShield™	PCI, MFA
Secure and Encrypted Site Ensuring Data Protection	Yes	Yes
Integration with ParishSOFT	Full	Manual import
Reporting		
Digital Forms w/ Impact Reporting	Yes	No
Reporting & Analytics	Standard	Standard
User Experience and Support		
Dedicated Account Manager	Yes	Yes
Donor Communication Strategy	Yes	Yes
Donor Support	Yes	Yes
Merged Accounts	Yes	Yes
Recurring Giving Support	Yes	Yes
Setup & Onboarding	Church-led	Church-led
Technical Support	Yes	Yes

The transformation to ParishSOFT Online Giving marks a pivotal advancement in our mission to deliver exceptional service through an improved donation system and integrated solution suite.

This unified approach enables us to offer enhanced value through a complete array of offerings including Giving, ChMS, Accounting, Websites, Streaming, and other capabilities. Additional ParishSOFT modules are available to expand your capabilities, offered as optional enhancements to best suit your parish's unique needs.