

HELPFUL CONTACT INFORMATION

BENEFIT	CONTACT
Local 726 Health & Welfare Trust Day-to-day contact for members assistance	Di Haley Phone: 253-604-4579 dhaley@iaff726.org
IAFF HWT Trust Office Open Enrollment, Eligibility, COBRA, Booklets, SBC's, General Member Service and information on the Trust's Life/AD&D benefit	Vimly Benefit Solutions Local726@vimly.com Monday-Friday: 8:30am-5pm PST Phone: 425-367-0732 http://L726.Simon365.com
IAFF HWT Trust Consultants Escalated issues and general Trust business	DiMartino Associates IAFFTrust@dimarinc.com 206-623-2430
MagnaCare - Health Plan Administrator Medical Benefits/Claims, ID Cards, Network Providers, Medical Procedure Prior Authorization/Precertification, MyCreateHealth online portal and mobile app	Customer Service IAFFHealth-Member@magnacare.com Monday-Friday: 6am-6pm PST 877-624-6219 www.mycreatehealth.com/employee MDLIVE Telehealth 888-341-9937 www.MDLive.com/magnacare
Sav-Rx Prescription Services Pharmacy Benefits/Claims, Pharmacy Network, Mail Order & Specialty Pharmacy, Drug Prior Authorizations Rx Bin Number: 006558	Customer Service 24 hours a day, 7 days a week 800-228-3108 For Pharmacy Benefit information: www.SavRx.com
Vision Service Plan (VSP) Vision Benefits/Claims, Vision Network	Customer Service 800-877-7195 www.VSP.com
Transcarent Surgery Care Benefit, Virtual Physical Therapy, & Everyday Care Programs	All Transcarent Programs Health Guides available 24/7 888-994-2177 member.transcarent.com



HELPFUL CONTACT INFORMATION, CONT.

BENEFIT	CONTACT
Delta Dental of Washington Delta Dental Benefits/Claims, Dental Network, Dental ID Cards	Customer Service Hours: Monday-Friday 7am - 5pm PST 800- 554-1907 cservice@deltadentalwa.com deltadentalwa.com
Willamette Dental Group Willamette Dental Benefits, Claims, Network and Member ID Information	Customer Service 855-433-6825 To find providers: willamettedental.com
Progyny Fertility and Family Building Benefit	Progyny Patient Care Advocate 866-946-0635 progyny.com
Member Assistance Program Access to work and life resources as well as telephonic and face-to-face counseling for you and your family members	Health Advocate answers@HealthAdvocate.com Available 24/7 866-799-2728 HealthAdvocate.com/IAFFHealthTrust
Critical Illness & Voluntary Benefits Trust paid base Critical Illness benefit and group member paid Accident, Hospital Indem- nity and Critical Illness plans. ANNUAL OPEN ENROLLMENT HELD IN JUNE/JULY - COVERAGE EFFECTIVE AUGUST 1	The VB Shop support@thevbshop.com Monday-Friday: 6am-1pm PST 866-888-9755 https://tinyurl.com/IAFF-HWT-Voluntary- Benefits
CancerNavigator 1:1 Nurse Navigator support to help cancer patients and their families navigate the many decisions that follow a cancer diagnosis.	CancerNavigator 564-397-0720 https://www.cancernavigator.com/iaffhwt
EZShield Identity Crime Protection Available to active employees *- must register in order to utilize all services. *Not available in Idaho or Minnesota at this time.	EZShield Available 24/7 866-826-8851 aflac.ezshield.com/register