



Approved: Aniske v/d Merwe

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GMP Flower is an end-to-end compliance and operations platform purpose-built for licensed medicinal cannabis facilities operating under GACP, GMP, GPP, and SAHPRA requirements.

Designed by pharmacists and cultivators with hands-on industry experience, GMP Flower brings structure, traceability, and regulatory confidence into a single, secure, paperless system.

1. Infrastructure & Hosting

- 1.1. Secure cloud-based hosting environment
- 1.2. ISO/IEC 27001-aligned infrastructure standards
- 1.3. High-availability servers with load balancing and auto-scaling
- 1.4. Custom domain support (e.g. yourcompany.gmpflower.co.za)
- 1.5. Server-side encryption:
- 1.6. AES-256 encryption at rest
- 1.7. SSL/TLS encryption in transit
- 1.8. Content Delivery Network (CDN) for fast, reliable global access
- 1.9. Uptime Service Level Agreement (SLA): 99.5% – 99.9%

2. Security & Access Control

- 2.1. Secure user authentication system
- 2.2. Role-Based Access Control (RBAC) aligned to GMP responsibilities
- 2.3. Optional Two-Factor / Multi-Factor Authentication (2FA / MFA)
- 2.4. Password complexity and rotation policies
- 2.5. Automatic session timeouts
- 2.6. Immutable, time-stamped audit trails for all system actions
- 2.7. Automated security monitoring and updates

3. Data Management & Integrity

- 3.1. Daily automated backups (local + offsite/cloud)
- 3.2. Backup retention policy (minimum 60 days)
- 3.3. Database redundancy and replication
- 3.4. Controlled data export tools (PDF)
- 3.5. No hard deletes – full audit trail preservation
- 3.6. Supports ALCOA+ data integrity principles.

4. Core Application Features



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- 4.1. Web-based platform (desktop, tablet, mobile browser)
- 4.2. Centralized dashboards for real-time operational visibility
- 4.3. Configurable workflows aligned to facility processes
- 4.4. Notifications and alerts (in-app, email)
- 4.5. Facility-specific configuration and branding (logo, naming)
- 4.6. Integrated Document Management System:
 - 4.6.1. SOPs
 - 4.6.2. Logs
 - 4.6.3. Registers
 - 4.6.4. Reports

5. Cultivation & Operations Management

- 5.1. Cultivar (genetics) management
- 5.2. Project-based cultivation planning
- 5.3. Full plant batch lifecycle tracking
- 5.4. QR-coded batch identification
- 5.5. Task management:
 - 5.5.1. Cultivation tasks
 - 5.5.2. Cleaning & maintenance
 - 5.5.3. Phase-based scheduling
- 5.6. Facility infrastructure management:
 - 5.6.1. Areas & rooms
 - 5.6.2. Equipment & assets
 - 5.6.3. Containers & packaging
 - 5.6.4. Additives & recipes

6. Inventory & Schedule 6 Control

- 6.1. Articles (master inventory records)
- 6.2. Inbound & outbound deliveries
- 6.3. GACP plant inventory
- 6.4. Digital Schedule 6 Book Balance:
 - 6.4.1. Replaces handwritten red Schedule 6 register
 - 6.4.2. Controlled PDF output
 - 6.4.3. RP sign-off supported
 - 6.4.4. Fully GPP compliant
 - 6.4.5. GACP & GMP waste tracking
 - 6.4.6. Retention sample register with stock reconciliation

7. Quality & Compliance Tools



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- 7.1. CAPA management:
 - 7.1.1. Deviations
 - 7.1.2. Root cause analysis
 - 7.1.3. Corrective & preventive actions
- 7.2. Harvest management:
 - 7.2.1. Wet harvest to final outputs
 - 7.2.2. Yield, waste, and adjustment tracking
 - 7.2.3. RP sign-off
 - 7.2.4. Sampling & laboratory traceability
 - 7.2.5. SOP management with version control
 - 7.2.6. Training & competency management
 - 7.2.7. Internal audits & self-inspections
- 7.3. HVAC system oversight:
 - 7.3.1. Pressure readings
 - 7.3.2. Maintenance & cleaning schedules
 - 7.3.3. Compliance documentation

8. Reporting & Audit Readiness

- 8.1. Inspection-ready reports generated instantly
- 8.2. Covers:
 - 8.2.1. Cultivation
 - 8.2.2. Inventory
 - 8.2.3. Quality
 - 8.2.4. Waste
 - 8.2.5. Training
 - 8.2.6. Equipment
 - 8.2.7. HVAC
 - 8.2.8. Secure digital records for SAHPRA and PIC/S inspections
 - 8.2.9. Fully paperless compliance environment

9. Integrations & Extensibility

- 9.1. IoT sensor integrations (e.g. environmental monitoring)
- 9.2. API-ready architecture
- 9.3. Optional custom integrations (add-on service)
- 9.4. Scalable to multi-site operations



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10. Governance & Administration

- 10.1. Company profile and licence management
- 10.2. User & role administration
- 10.3. Leave management for personnel availability and traceability
- 10.4. Full system activity logs
- 10.5. Controlled integrations
- 10.6. Centralized governance oversight

11. Support, Onboarding & Maintenance

- 11.1. Dedicated onboarding support
- 11.2. Structured onboarding documentation
- 11.3. Customer support:
 - 11.3.1. Email
 - 11.3.2. Phone
 - 11.3.3. WhatsApp
 - 11.3.4. SLA-backed support response
 - 11.3.5. System monitoring & incident alerts
 - 11.3.6. Training and handover sessions

12. Updates & Continuous Development

- 12.1. Regular feature enhancements
- 12.2. Security patches and bug fixes
- 12.3. Performance optimisations
- 12.4. Regulatory-driven improvements
- 12.5. Client feedback incorporated into product roadmap

13. Commercial & Subscription Model

- 13.1. Monthly or annual subscription options
- 13.2. Three pricing tiers aligned to facility size and licence scope
- 13.3. Usage-based limits:
 - 13.3.1. Users
 - 13.3.2. Modules
 - 13.3.3. Storage
 - 13.3.4. Batches
 - 13.3.5. Discounted annual contracts
- 13.4. Optional validation support packages:
 - 13.4.1. Full CSV lifecycle (additional cost)



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In Summary

GMP Flower is not generic software.

It is a purpose-built compliance platform, designed by industry professionals who understand the realities of regulated cannabis operations.

From cultivation to sale, from quality to inspections – GMP Flower provides clarity, control, and confidence in one connected system.

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