

Privacy Statement – mithra.network

Last updated: January 27, 2026

At **mithra.network**, we are committed to protecting your personal data and ensuring absolute data sovereignty. This statement explains how we collect, use, and secure your information in compliance with the GDPR and the NIS2 directive.

1. Information We Collect

Depending on your interaction with our platform, we may process the following data:

- **Contact Information:** Name, email address, and phone number (e.g., via contact forms).
- **Account Details:** Username, hashed passwords, and profile preferences.
- **Technical Data:** IP address, browser type, device information, and cookies.
- **Usage Data:** Interactions within the network and system log files.

2. Purpose of Processing

We process your data exclusively for the following purposes:

- To provide access to the mithra.network platform and dashboard.
- To ensure the security and integrity of our IoT infrastructure.
- To analyze and improve our services (e.g., through Leadinfo or GA4 integration).
- To comply with legal and regulatory obligations.

3. Data Sovereignty & Security

We believe your data belongs to you. We act as the custodian, never the landlord.

- **Sovereignty:** You retain full ownership of the data generated by your sensors and can export it at any time.
- **Encryption:** We use industry-standard encryption for data both at rest and in transit.
- **Access Control:** We implement role-based permissions to ensure only authorized personnel can access specific data streams.

4. Sharing with Third Parties



Mithra.network **never** sells your data to third parties. We only share information with service providers (such as hosting partners or CRM tools like Pipedrive) when strictly necessary for our operations, ensuring they meet our rigorous privacy standards.

5. Your Rights

Under the GDPR, you have the following rights:

- **Access and Rectification:** You may request to see and correct your data.
- **Erasure:** You can request the deletion of your account and associated data (the "Right to be Forgotten").
- **Data Portability:** You have the right to receive an export of your data in a structured format.

6. Contact

For questions regarding your privacy or to exercise your rights, please contact us at:

Email: privacy@mithra.network

Website: mithra.network

