

WHAT TO EXPECT

We strive to provide you with the excellent experience you deserve from start to finish. Please take a few minutes to review these tips and procedures:

Prior to our arrival

- We will call the day before to confirm your service date and time.
- Please move any delicate or breakable objects near your windows.
- If you have requested storm window cleaning in addition to our standard cleaning services, please check that all windows can be opened and closed.

When we arrive

- We will park in the street so that we are not blocking your driveway.
- Our team will introduce themselves to you and verify the services that will be performed.

What we mean by "All windows and doors cleaned"

We will clean all glass on our estimate to spotless condition. Our standard cleaning does not include removal of paint, hard water or chemical stains.

What we mean by "Wipe sills"

We will wipe your sills and tracks with a towel. Deep clean track services can be requested prior to your scheduled cleaning for an additional charge.

What we mean by "Clean screens"

We will remove screens from their tracks and wipe them down.

While we are cleaning

- If we notice any issues or hazards, we will notify you immediately.

Before we leave

- We will check that all doors, windows, and gates are closed.
- We will walk through your home with you to ensure you are pleased with the services provided.

Our cleaners

Our professional cleaners are bonded, insured, and wear uniforms. All cleaners receive ongoing safety and skills training to ensure their safety and the safety of your property.

Payment options

We accept cash, checks, and all major credit cards for your convenience.



www.fishwindowcleaning.com/

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