# Kalei Lay

## **Education**

#### **BA, Media Arts and Game Development**

University of Wisconsin-Whitewater | 2020

Major emphasis: Visual Media Arts Minor: Advertising Honors: Summa Cum Laude

## Skills

Design
Wireframing
Prototyping
User flows
Mock-ups (hi-fi & lo-fi)
Usability testing
User research
Accessibility (WCAG)
MVP & MLP
Responsive
Design systems
User interaction
Artificial intelligence (AI)
Strategic frameworks
Information architecture (IA)

### Adobe CC Figma Overflow UserTesting Maze Jira GitHub Storybook Chakra UI

Tools

#### Programming

HTML CSS

### Awards

Simple Yet Spektacular Award | Spekit Q2 2024 Product Star Award | Spekit Q2 2023 People's Choice | MAGD Expo 2020 Best in Show | MAGD Expo 2020

### Certifications

Creativity: Methods to Design Better Products and Services

The Interaction Design Foundation | July 2021

#### Accessibility: How to Design for All

The Interaction Design Foundation | July 2021

### Experience

#### Spekit

Senior Product Designer
Product Designer

Sept 2023 - Present Aug 2021 - Aug 2023

- Pioneered the design for Spekit's AI Sidekick (formerly AI Assist) chatbot which resulted in a 71% increase in questions asked month-over-month (MoM) after launch
- Drove end-to-end design of Spekit's AI Content Recommendations engine, benchmarking against industry leaders to deliver market-differentiating features that redefined content discovery
- Architected and scaled a design system from 0 to 1 through detailed documentation and engineering partnerships, delivering over 50 accessible components that accelerated development velocity and ensured consistent user experiences
- Led comprehensive user research programs with 15+ customers, employing structured interviews, usability testing, and iterative prototyping to validate product-market fit and inform feature development
- Established a systematic design QA framework that significantly reduced front-end regressions and elevated product quality across releases
- Oversaw the implementation of integrations with Google Drive, SharePoint, Confluence, and Slack as a team lead on the Foundations Squad
- Spearheaded design of Spekit's SmartSend feature through strategic prototyping and stakeholder validation, resulting in 70% higher content sharing efficiency across internal and external workflows
- Owned the redesign of Spekit's rich text editor, transforming it into a
  seamless AI-powered content creation tool that resulted in a 15% increase
  in user engagement
- Crafted comprehensive design documentation and mentorship frameworks that fostered design excellence across the team

#### **Modern Hire**

UX Designer UX Design Intern May 2020 - Aug 2021 Nov 2019 - May 2020

- Led remote user research sessions to identify critical UX pain points and validate solutions pre-launch
- Architected a bilingual design system supporting LTR/RTL languages for global customers
- Spearheaded development of AI-powered interview features, including
   automated workflows and predictive analytics
- Redesigned cross-platform candidate flows with enhanced microinteractions, optimizing for mobile and desktop experiences