

「REZILIENT」

WITH WakeMed



HEALTHCARE WITHOUT LIMITS

Healthcare should be this *easy.*

One place for primary, urgent, and
asynchronous specialty consults,
all at \$0 out of pocket cost.



YOUR FRONT DOOR TO CARE

Easier healthcare access *starts* here.

As an eligible WakeMed medical plan member, you receive exclusive healthcare benefits.

Rezilient with WakeMed isn't just for when you're sick. Receive quality care whenever you or your family needs it. Start with an annual visit, preventive care, an ongoing health need, or a medical question you've been meaning to ask.

Rezilient with WakeMed is available to eligible employees and dependents age 7 and older as a part of the WakeMed medical plan benefit at \$0 out of pocket.



NO DEDUCTIBLE

NO COPAYS

NO FEES FOR REZILIENT-COVERED SERVICES

EVER.

FROM PRIMARY CARE TO SPECIALTY CARE — WE HELP YOU MOVE FORWARD

Whatever brings you in...



PRIMARY + PREVENTIVE CARE

"I NEED MY ANNUAL PHYSICAL."



URGENT CARE

"I FEEL SICK."



70+ ASYNC SPECIALTY CONSULTS

"I THINK I NEED A SPECIALIST."



TESTING & LABS

"I WANT TO UNDERSTAND WHAT'S GOING ON."



CARE NAVIGATION

"I DON'T KNOW WHERE TO GO."

...start with Resilient
with WakeMed.





WHAT IS REZILIENT WITH WAKEMED?

Two ways to get care.

Visit a CloudClinic:

Come into a Resilient CloudClinic for in-person care. A trained medic is in the room with you, while your provider joins live on screen.

Together, they perform your physical exam, check vitals, run tests, and handle labs when needed.

Connect Virtually:

See your Resilient provider from home, work, or wherever you are when you don't need in-person care.





Healthcare *without* the usual hassle.

Get in quickly.

Same day and next day appointments mean less waiting when you need care.

More time with your provider.

Longer appointments (up to one hour) mean more time to talk, ask questions, and get answers without feeling rushed.

The same provider.

Whether you're seen virtually or in person, your Resilient provider knows you and your history, so you don't have to start over.

Get more done in one visit.

When needed, exams, testing, and labs happen during your CloudClinic visit, so you can leave with more answers and a clearer next step.

MORE TIME WITH YOUR PROVIDER

— LESS TIME WAITING

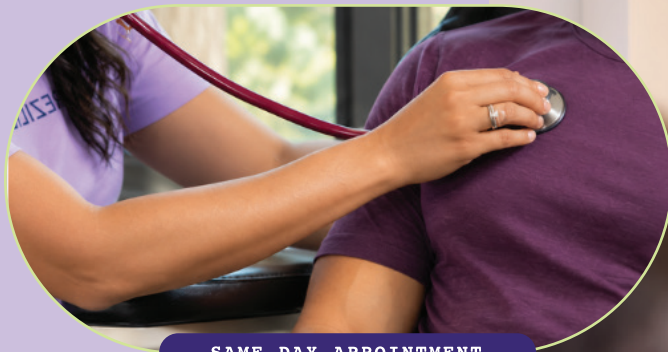
CONNECTED TO YOUR CARE

Here for *every* step.

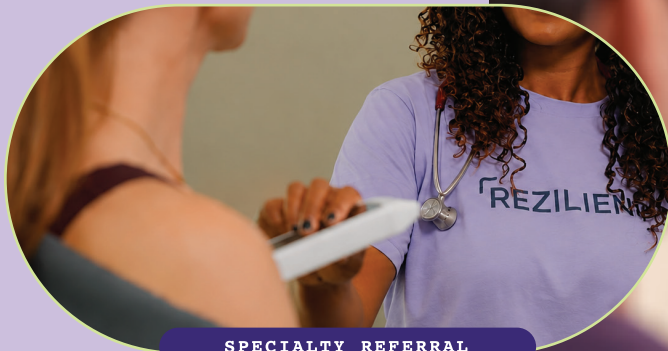
When you need care beyond Rezipient, we can help you get there.

Healthcare can get complicated quickly. If you need a specialist, imaging, therapy, or other care outside of Rezipient with WakeMed, our Care Navigation team can help you find the right next step.

We help identify appropriate in-network providers, coordinate referrals and appointments, and stay connected to your care along the way. When possible, your care team can also share relevant records and consult results with your outside provider to help make your care more connected and seamless.



SAME DAY APPOINTMENT



SPECIALTY REFERRAL



FOLLOW-UP CARE PLAN



Coordinating what comes *next.*

Your Resilient with WakeMed care team can bring asynchronous specialty consults into your care without a separate appointment.

With access to over 70+ specialties, our care team can gather diagnostic information, such as lab results, testing, images or EKG readings, and connect with a board-certified specialist through an aync specialty consultation.

Your care team reviews the specialist's recommendations with you and helps determine the right next step. This can save you the time, travel and expense of an unnecessary specialist visit. If an in-person visit is needed, your care team can help coordinate what comes next.

ALL AT NO COST TO YOU.

THE REVIEWS ARE IN

What *members* are saying:



"That was easier than I expected."



"I didn't feel rushed."



"They really took the time to listen."



"I got in quickly."



「REZILIENT」

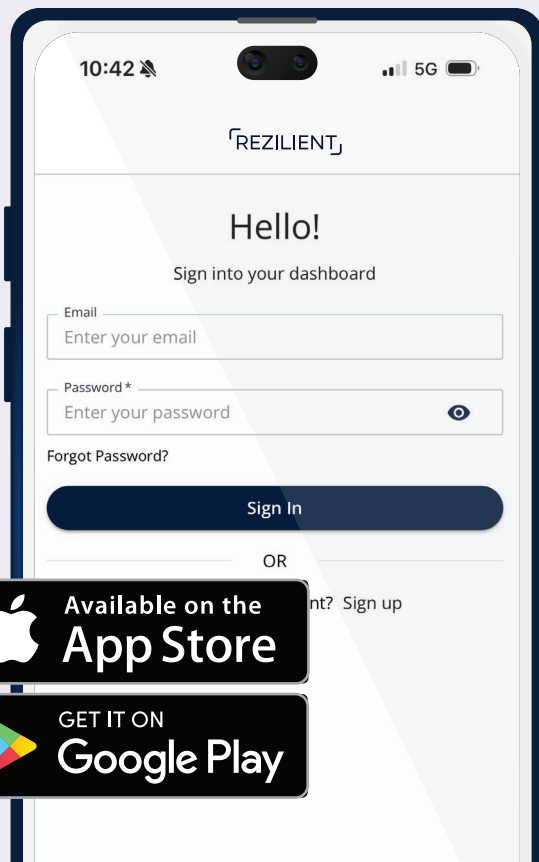
Getting started is *easy*.

\$0 out of pocket

PRIMARY + URGENT CARE
ASYNC SPECIALTY CONSULTS
CARE NAVIGATION



Complete your profile.
Book your appointment.



Available on the
App Store



GET IT ON
Google Play



Find a clinic near you:
rezilienthealth.com/company/locations

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