Privacy Policy

Effective Date: April 2025

At Closed Sundays Limited, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit and interact with our website www.closedsundays.co.uk (the "Site").

By accessing or using the Site, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We may collect the following types of information when you visit or interact with our Site:

Personal Information:

- Name
- Email address
- Phone number
- Address
- Payment details (if applicable)

Non-Personal Information:

- Browser type and version
- Device type and operating system
- IP address
- Pages visited on the Site
- · Referring website
- Date and time of your visit
- Cookies and tracking technologies (see Cookie Policy below)

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide, operate, and maintain the Site
- To personalize and improve your experience on the Site
- To respond to your comments, questions, or inquiries
- To process transactions or payments
- To send you promotional and marketing materials (if you have opted in)

- To detect, prevent, and address technical issues and fraud
- To comply with legal obligations

3. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our Site. Cookies are small files stored on your device that help us improve functionality, analyse trends, and remember user preferences.

You can choose to accept or decline cookies through your browser settings. However, some features of the Site may not function properly if cookies are disabled.

For more information on how we use cookies, please refer to our [Cookie Policy].

4. How We Share Your Information

We may share your information in the following circumstances:

- With Service Providers: We may share your information with trusted third-party service providers who help us operate our Site, process payments, or provide other services. These providers are only authorized to use your information as necessary to perform these tasks.
- **For Legal Compliance:** We may disclose your information if required by law or in response to a legal request, such as a subpoena, court order, or government investigation.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or part of our business, your information may be transferred as part of the transaction.

We will never sell, rent, or lease your personal information to third parties for marketing purposes.

5. Data Security

We take reasonable precautions to protect your personal information from unauthorized access, loss, misuse, or alteration. While we strive to protect your information, no method of electronic transmission or storage is 100% secure. We cannot guarantee absolute security.

6. Your Choices and Rights

You have the following rights regarding your personal information:

- Access and Correction: You may request access to, or correction of, the personal information we hold about you.
- **Opt-out:** You can opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in our emails or contacting us directly.
- **Deletion:** You may request the deletion of your personal information, subject to certain legal restrictions.

If you wish to exercise any of these rights, please contact us using the information provided below.

7. Third-Party Links

Our Site may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices of these third parties. We encourage you to review the privacy policies of any third-party sites before providing any personal information.

8. Children's Privacy

Our Site is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information as soon as possible.

9. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy periodically for any updates.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

www.closedsundays.co.uk

Email: attention@closedsundays.co.uk

Address: Staverton Court, Staverton, Gloucestershire GL51 0UX

By using the Site, you acknowledge that you have read and understood this Privacy Policy.