

SUPPORTIVE CARE:

1. **If the caregiving spouse goes out of town, would their partner receive meals during the time they are away?** *Yes, this period of time can vary. As short as running an errand or leaving town for a couple of days.*
2. **How long can the spouse be away (like a vacation)?** *30 days per year. We will offer an appeal process for situations outside the care partners control.*
3. **Will meals be prepared and available on site?** *Yes, both grab and go and hot prepared meals.*
4. **How far does the care go (end-stage dementia)? Would it go to total care in the home or would they have to move to healthcare?** *The goal would be to provide care until the end of life. Our main concern is safety for all residents; if there was an unsafe situation, provisions would be made to move a resident.*
5. **During end-stage dementia, will the staff provide assistance in toileting, bathing, etc.?** *Yes, with help of the care partner.*
6. **Will the staff provide activities?** *Staff will provide a calendar of Life Enrichment activities.*
7. **Will there be a wander guard system in place?** *Technology will be used to support resident safety and independence.*
8. **What makes the flooring in the homes safer for residents?** *Each home features Viconic Fall Defense flooring. Viconic is a patented, shock-absorbing flooring underlay designed to reduce the probability of both severe and moderate injuries that can result from falls on unprotected floors.*
9. **What would be the staff-to-resident ratio?** *1 to 6 during the day and afternoon shifts; 1 to 12 at night.*
10. **What does the space look like (dining areas, lounge areas, outside areas etc.)?** *Please see renderings in brochure.*
11. **Are staff on site 24 hours a day?** *Yes. We also will have a RN on campus 24/7.*
12. **If one spouse has early-stage dementia and does not need the supportive care, are they still paying for the service?** *Yes, this program is designed to serve at all levels.*
13. **Is there a stage of dementia that is too early?** *No.*

INDEPENDENT LIVING:

1. **Would existing residents have priority over waitlist applicants for the home such as they do for healthcare now?** *Yes, across all campuses.*
2. **What kind of outdoor space does the home have?** *Please see renderings.*
3. **What would the square footage be of the home?** *2,010 sq. ft. for the home and the den-like flex space.*
4. **What would the studio space look like (closet, bath, etc.) and square footage?** *Please see floor plan, the den-like flex space is 614 sq. ft.*
5. **Do families provide all furnishings?** *Yes.*
6. **What would security look like in terms of the connection between the studio apartment and the home?** *Secured doors and technology to promote safety and independence.*
7. **When the spouse with dementia passes away, will the remaining partner be able to choose what their next home or apartment will be or will it be what comes available next?** *Upon move-in, the care partner that is independent will indicate two types of apartments or homes they would be willing to move to. If the resident that has cognitive loss passes, the independent resident would be billed the full amount for the first month, then a reduced amount until a desired apartment or home is available.*
8. **What would costs be for independent living and the monthly fees for independent living and supportive care?** *Please see fee sheet.*



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