Jofiane Tirza Koesnadi

Digital Product Designer

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Professional Experiences

Product Designer

Textkernel / Bullhorn

Mar 2024 - Feb 2025 | Amsterdam, The Netherlands

- Redesigned and unified Textkernel's Design System and UX to ensure consistency across multiple core products. Played a key role in design, documentation, developer handoff, and implementation feedback.
- Led the design of the AI & LLM-based Recruitment Agent Builder on Joboti's team, creating an AI-driven solution to address legacy product challenges. Designed a more seamless, user-friendly experience, informed by user interviews on key pain points and usability needs.
- Designed multiple features and UX improvements to modernize Textkernel's outdated UI, aligning it with its market-leading position in the recruiting industry.
- Conducted monthly user testing and interviews, including discovery, assumption validation, and usability testing to inform product decisions.
- Created clickable prototypes essential for client communication and user testing, ensuring clear feedback loops and data-driven refinements.

UX / UI Lead Designer

NiceDay Nederland

July 2022 - Jan 2024 | Rotterdam, The Netherlands

- Redesigned NiceDay web app and mobile app UI, prioritizing scalable design system, user friendliness, and accessibility for the end users: clients with mental health complaints and non tech-savvy therapists.
- Averaged a 20% usage increase of the product's main features in a year with new features and a UI redesign.
- Increased number of unique visitors, free trial, and demo requests by 200% within 2 months of release with new design of NiceDay's main website.
- Responsible for interactive visual design as a multidisciplinary designer: assets for marketing & commercial such as animations and illustrations.
- Led and executed continuous discovery: user research, problem and solution mapping, quick prototyping, user testing, and assumption testing – to keep up with users' evolving needs and mitigate risks.
- Initiated learning & sharing environment, and guided growing designers preparing them for future responsibilities.
- Designed for Explainable AI (XAI) as part of a government-funded research AI project in mental healthcare.

Digital Product Designer & Pitch Deck Design Lead OWOW Agency

Dec 2020 - June 2022 | Eindhoven, The Netherlands

- Prepared & implemented design system and prototyping multiple website, web app, and mobile app projects.
- Co-designed UX/UI, wrote parts of content & designed visual material for Pitchy Academy, and QA testing for Pitchy Webapp.
- Led, maintained communication with the clients, and designed 100+ pitch decks, investor decks, and one pagers for startups and corporations.
- Responsible for visuals and social media posts of Paint the Future 2021, a digital global campaign by AkzoNobel.
- Bug testing and QA design review for various digital products.

Digital Designer (Internship)

Red Factory Oct 2020 - Dec 2020 | Den Haag, The Netherlands

Digital Designer (Internship)

OWOW Agency Feb 2020 - Jun 2020 | Eindhoven, The Netherlands

Technical Skills

Design

Passionate about simplicity and consistency in design to ensure coherence and ease of code.

User research & interview Problem & solution space mapping Interactive prototyping Design systems Privacy by design

Usability test and A/B testing User testing & assumption testing Video editing and animation Requirement creation

Tools

Main Tools



Figma



e After Effects



Illustrator

Comfortable with Keynote, PowerPoint, Adobe Photoshop, Xd, Premiere, InDesign, Sketch, Jira, Confluence, Miro, HTML, CSS.

Personal Skills

Adaptable to fast changing environments & design types, organized, solution & detail-oriented, curious, focused, helpful, observant.

Languages

Native Indonesian, Working professional English, Intermediate Dutch.

Volunteer Experiences

Organizer

Netherlands Pen Club | 2023 - present | Benelux & Online

Organized monthly in-person meetups across the Netherlands, averaging 20 attendees per event. Built and maintained an active online community of 150+ members, with 50+ weekly active participants.

Organizing Committee

Cayden's Ascension | Dec 2022, 2023, 2024 | Online (Worldwide)

Led event organization, administration, community maintenance, and event execution. Raising over USD 5000 for charity.

Averaging 400 total attendees, 125 online sessions completed each event

Department Head

PaizoCon | May 2022, 2023, 2024 | Online (Worldwide)

The biggest tabletop Role-Playing Game (RPG) convention by Paizo Inc with over 900 attendees. Oversaw the Play by Post department, consisting of over 25 volunteer Game Masters and over 200 attendees.

Education

Creative Media and Game Technologies

Saxion University of Applied Sciences, Enschede, The Netherlands 2019 - 2020 | Graduated Cum Laude

Visual Communication Design

Petra Christian University, Surabaya, Indonesia

2016 - 2020 | Graduated Cum Laude (GPA: 3.74/4.0)

Reference

Ben Wallis, Former Group Product Manager of Textkernel Linkedin

Merel Scheffers, Former Head of Product of NiceDay Nederland Linkedin