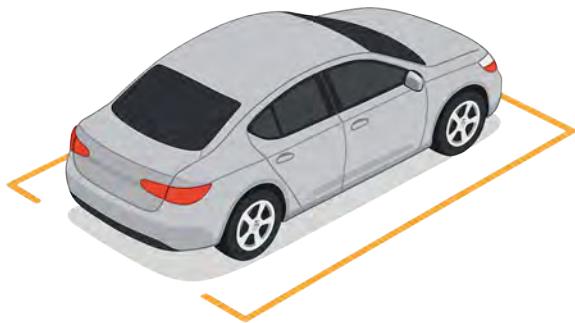


# Guest Journey Overview

Lightning Pay creates a fast, flexible parking experience with no kiosks, no apps, and simple digital payment options like credit cards, Apple Pay, or Google Pay.

## Step 1: Park

Enter the lot and park in any open space.



## Step 2: Scan

Scan the QR code or text using signage instructions.



## Step 3: Details

Enter your phone number, license plate, and payment info.



## Step 4: Receipt

Guests receive a digital receipt via email.

