



Healthcare Parking Management

Care That Begins at the Curb





Patient-Focused Service

We prioritize patient care in all aspects of our services. From the moment they arrive, our team is committed to creating a welcoming, stress-free experience that puts patients and their families at ease.

Who We Are

Propark Mobility is a premier provider of parking and mobility solutions, trusted by healthcare facilities nationwide to enhance patient experience through efficient, compassionate service. Arriving at a hospital is more than a visit—it's a moment that deserves care, comfort, and dignity from the very first step.



Operational Excellence

We optimize parking, transport, and mobility with proven expertise. *Our systems and teams work seamlessly to keep people moving and focused on what matters most.*

Our Commitment to You

We are dedicated to delivering compassionate care and seamless operations, ensuring that every patient interaction reflects the highest standards of healthcare hospitality.



Innovative Solutions

We integrate cutting-edge technology to enhance efficiency. Smart systems and real-time insights streamline operations and improve the experience on-site.



Healthcare Management

Core Services

We bring comfort, care, and support to every patient journey.

Valet Services

Warm, professional greetings that ease patient arrivals and departures.

Shuttle Services

Safe, reliable transport solutions for patients, staff, and visitors.

External Transport Services

Comfortable patient transfers between facilities with personalized assistance.

Internal Transport Services

Efficient, compliant in-hospital movement with trained transport staff.

Patient Services

Non-clinical support that reduces workload and enhances patient care.

Greeter & Ambassador Services

Friendly guidance and reassurance for patients and their families.





Healthcare Management

Valet Services

Our valet teams streamline arrivals and departures, ensuring comfort and ease for patients and visitors alike. With attentive service and a focus on care, we help create a smooth, welcoming experience.



Seamless Patient Arrival

Guests check in effortlessly with instant assistance, clear directions, and minimal wait — creating a welcoming, stress-free entry experience.



Compassionate Care

Every patient is welcomed with respect and gentle assistance — whether it's a wheelchair or a helping hand, support is seamless.



Traffic Management

Ensures smooth vehicle flow with proactive congestion strategies and uninterrupted access for emergency services and patient transport.



Enhanced Safety

Delivered by trained healthcare attendants who support patients while maintaining secure, organized, and well-managed service environments.

Healthcare Management

Shuttle Services

Reliable transportation for patients and staff is delivered through tailored shuttle services that simplify commutes, improve access, and support smooth daily operations. Our dependable, on-demand solutions reduce stress, enhance mobility across campus, and ensure everyone gets where they need to be—quickly, comfortably, and on time.



Patient Convenience

Improves wayfinding with customized routes that reduce stress and enhance overall navigation experience.



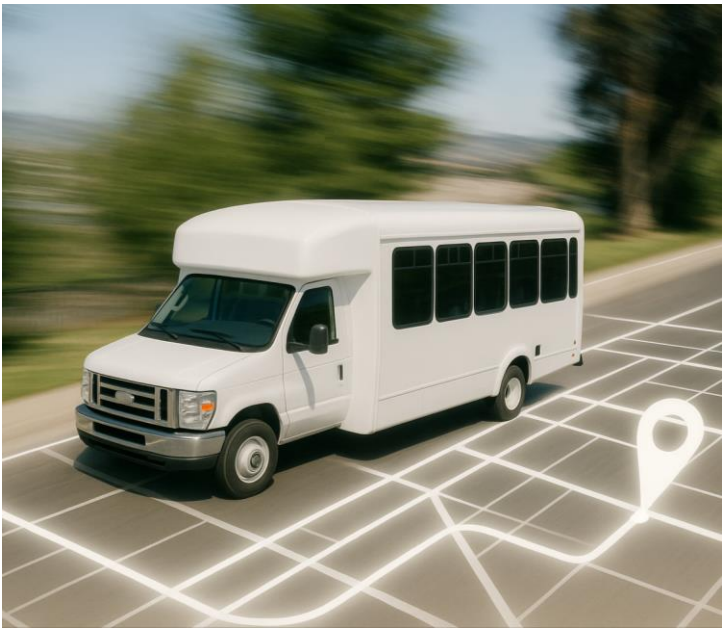
Staff Efficiency

Boosts productivity with door-to-door support that saves time and reduces staff stress.



Safety Focus

Ensures reliable, protocol-trained drivers deliver consistent, professional service to patients and staff.



Healthcare Management

External Transport Services

External transport services provide respectful patient transfers with comfortable, dignified movement between facilities.

Comprehensive Training

Our teams are thoroughly trained in patient transfer techniques, enabling them to provide consistent, respectful, and efficient support throughout every stage of a patient's journey.



Specialized Equipment

We support patient mobility with tools designed for comfort and safety, including wheelchairs and lifting aids that ease movement and reduce strain for both patients and healthcare staff.



Clear Communication

We keep patients, visitors, and staff informed through timely updates, helpful signage, and friendly guidance—ensuring everyone knows where to go and what to expect at every step.





Compassionate Approach

Delivers patient-centered care rooted in empathy, dignity, respect, and authentic human connection for improved experiences.



Hospital Compliance

Ensures proper patient care by strictly adhering to ID verification procedures and safety protocol compliance standards.



Timely Response

Supports uninterrupted care delivery by rapidly addressing patient transport needs with speed, coordination, and reliability.



Workflow Integration

Aligns seamlessly with clinical teams to reduce delays, improve coordination, and enhance patient flow efficiency.

Healthcare Management

Internal Transport Services

Trained teams provide efficient, compliant in-hospital transport, supporting smooth transfers, clinical workflows, and patient needs.



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Patient Services

Supporting clinical teams, patient sitters reduce workload and enhance safety with attentive, patient-focused care.



Safety Assurance

Delivers trained response teams who manage emergencies swiftly and professionally while maintaining calm, supportive environments.

Cost Efficiency

Reduces staffing expenses by integrating trained non-clinical support to assist daily operations across departments.

Workflow Support

Enhances operational flow by streamlining patient transitions and reducing interruptions in clinical care delivery.

Patient Experience Enhancement

Compassionate, attentive sitters provide emotional support and companionship, improving overall patient well-being and satisfaction.

Improved Nursing Satisfaction

Allows clinical staff to focus fully on patient care by offloading time-consuming, non-clinical tasks.



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Stacked Parking

Maximize capacity without capital investment by increasing lot space up to 25% using stacked parking solutions—no added construction or infrastructure needed.



Increased Capacity

Boosts parking efficiency by enabling tighter vehicle arrangements without requiring added space or costly construction projects.



Traffic Flow

Reduces congestion and patient delays by streamlining operations for smoother arrivals and departures across healthcare campuses.



Environmental Benefit

Lowers emissions and idle time through efficient parking operations that support cleaner, more sustainable transportation systems.



Flexible Operations

Enables real-time adjustments to staffing and layouts, supporting efficient scaling without costly infrastructure changes.



Healthcare Management

Greeter & Ambassador Services

Patients and families are greeted with warm welcomes and thoughtful, personalized assistance that puts them at ease from the moment they arrive. This supportive approach fosters comfort, trust, and reassurance—helping to reduce anxiety, improve the overall experience, and create a more positive and compassionate environment during each visit to the facility.



Friendly Assistance

Greets guests with kindness and helpful guidance, creating a smooth, welcoming parking experience.



Emergency Preparedness

Trained staff respond rapidly and effectively to crises, ensuring confident patient support.



Patient Comfort

Warm, welcoming presence reduces stress and anxiety, creating a more relaxed patient experience.

Technology & Innovation

Technology should make healthcare feel more human — not less. Propark's suite of integrated parking technologies is designed to remove friction, enhance service, and unlock new revenue opportunities for your property. Whether you're looking to modernize your operation or streamline patient interactions, our tools create a smoother experience for your patients and team.



Lightning Pay

Frictionless, Revenue-Generating Parking

No gates, no hardware — just instant monetization. Lightning Pay uses QR code technology to turn underutilized spaces into guest-friendly revenue streams, ideal for surface lots or overflow parking.

Bolt360

Simplified Access Control

Integrate seamlessly with your existing PARCS equipment. Bolt360 is a wireless, cloud-based solution that controls your parking gates with real-time monitoring, reliable access, and no downtime — perfect for healthcare environments where consistency is key.

Cloudpark Command

24/7 Guest Support

Deliver around-the-clock service with live customer support ambassadors who are trained in healthcare best practices and branded scripting. It's like having a concierge on call for your parking operation.

Enforcement Lite

Patient-Friendly Compliance

Ensure compliance without compromising the guest experience. Our non-adhesive "Guest-Friendly Notices" offer digital payment options and branded messaging that's respectful, clear, and easy to use.



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Connect with us today
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