



**Faster claims.
Stronger compliance.
Better member
outcomes.**

Built on Microsoft Power Platform, Reclaim connects claims, documents, workflows and reporting in one secure system, helping super funds manage claims with greater efficiency and confidence.



Centralised claims management
Manage claim information, documents and communications in one connected system.

Improved visibility
Track claim progress, workloads and SLA performance in real time.

Stronger compliance
Use structured workflows and audit trails to support consistent claims processing.

Clear visibility across every claim

Monitor claim volumes, decisions and SLA performance through Power BI dashboards, helping teams identify delays and improve outcomes.

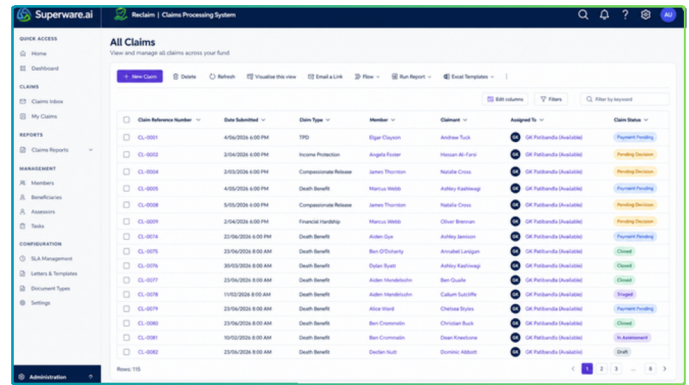
The claims lifecycle, end to end

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|--|---|---|--|--|
| <p>1</p> <p>Lodge</p> <p>Capture claim details and documents securely.</p> | <p>2</p> <p>Collect</p> <p>Request and manage supporting information.</p> | <p>3</p> <p>Assess</p> <p>Assign assessors and review claim evidence.</p> | <p>4</p> <p>Decide</p> <p>Record decisions and communicate outcomes.</p> | <p>5</p> <p>Pay & report</p> <p>Initiate payments and track performance.</p> |
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CLAIMS & DOCUMENTS

Manage every claim in one connected place

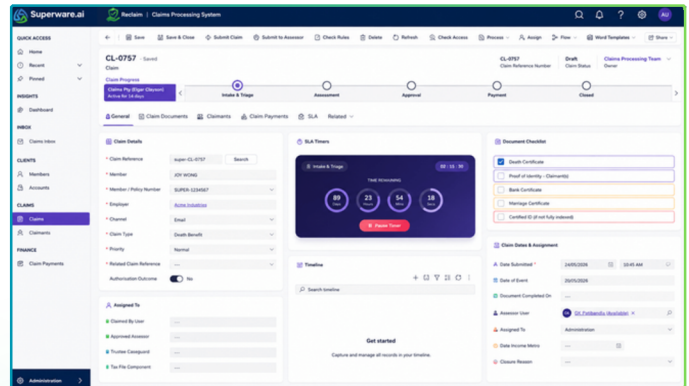
Bring claim information, documents, communications and assessments together. Manage each case consistently from initial lodgement through to final payment.



AUTOMATION & COMPLIANCE

Structured workflows for faster decisions

Automate intake, document requests, assignments and approvals. Monitor SLAs, maintain a complete audit trail and escalate claims requiring attention.



Built on Microsoft

- Microsoft Power Platform and Dynamics 365
- Runs inside your agency's own Microsoft tenant
- Hosted in Microsoft's Australian data centres
- Aligned to IRAP and Australian government security

Best fit engagements

- Legacy replacement:** moving away from spreadsheets and shared drives
- Claims transformation:** connecting teams, documents and processes
- Compliance:** strengthening SLA management and auditability
- Member self-service:** enabling secure online lodgement and tracking

Centralised claims and documents

Improved visibility across claims and SLAs

Stronger compliance and auditability

Reduced administration and faster decisions

About Superware

Superware helps organisations modernise legacy systems and simplify complex processes with Microsoft Dynamics 365, Power Platform, Azure and Copilot.

We do what we say we'll do, on time and on budget, every time.



Superware.ai

hello@superware.ai