

eGoldFax Secure Cloud Faxing Security, Compliance, and Reliability Overview

Advanced Fax Security and Reliability Features

- ✓ **Built on Microsoft® Azure™ Commercial and Government** Cloud infrastructure trusted by 95% of Fortune 500 and government organizations
- ✓ **Azure Compliance Standards** HIPAA/HITECH, FedRAMP, FERPA, GDPR, PCI DSS, SOC 1, 2, 3. eGoldFax signs BAAs and complies with FCC Porting.
- ✓ **End-to-End Encryption.** TLS 1.2 Email (SPF Record Checking) and HTTPS transport
- ✓ **PCI DSS Level 1 Certified.** USA Telecom Centers
- ✓ **Free Secure Fax Archiving.** Unlimited 256-bit AES encrypted PDF fax page storage for up to 10 + years
- ✓ **Voice-Quality Fax, No Busy.** TDM ISDN Digital PRI connectivity, *not SIP and Fax over IP*, ensures highest fax quality, uptime, and coverage. Never miss inbound faxes.
- ✓ **Disaster Recovery and Fault Tolerance.** Redundant Fax Telecom Centers and Carriers

eGoldFax™ Commercial and Government Cloud Fax Service with Multifunction Printer (MFP) Integration

eGoldFax enterprise-class fax solution helps organizations of all sizes ensure the highest levels of fax security, compliance, reliability, scalability, traceability, and reproducibility of all fax pages for regulatory compliance. Select **eGoldFax COMMERCIAL** or **eGoldFax GOVERNMENT** for US government organizations.

eGoldFax Top 5 Advantages over MFPs with Fax Kits

eGoldFax fax security, reliability, scalability, and traceability and reproducibility is unavailable with traditional MFP faxing.

1. **Free Secure Fax Archiving.** Unlike traditional MFP faxing, eGoldFax saves a 256-bit AES encrypted PDF copy of all sent and received fax pages with custom control of fax retention policy at the account, fax number and user level (disable or archive for up to 10 + years).
2. **PCI DSS Level 1 Certification.** eGoldFax US Telecom Centers have achieved Payment Card Industry (PCI) Data Security Standard (DSS) Level 1 Certification. PCI DSS is the information security standard for companies that process, store, or transmit credit card information.
3. **Compliance.** Microsoft® Azure™ platform's 100 + compliance offerings (the largest portfolio in the industry) including: HIPAA/HITECH, FERPA, FedRAMP, PCI DSS Level 1, GDPR, FIPS 140-2, ISO 27001/27018, SOC 1, 2, 3. eGoldFax signs HIPAA BAAs, complies with FCC Porting.
4. **Redundancy.** Unique multi-tier architecture. Three USA Telecom Centers and redundant Telecom Carriers with Auto Fail-over and Auto Retry upon "Carrier Failure" events.
5. **Scalability, No Busy Signals.** eGoldFax USA Telecom Centers provide a vast array of virtual fax ports for scalability. Never miss an inbound fax due to a busy signal.





Send: Fax Digital Documents Securely

1) eGoldFax EMAIL TO FAX

Address email to: **FaxNumber@egoldfaxgov.us** from computer or smartphone. Attach files to be faxed. Email sent to eGoldFax via Opportunistic Transport Layer Security (TLS) 1.2 encrypted Email and converted to a fax. SPF Record Check.



2) eGoldFax PRINT TO FAX

From any file or browser select Print to **eGoldFax Print to Fax**. Enter Fax Number. Click Print. Document sent to eGoldFax using HTTPS encrypted communication and converted to a fax.



3) eGoldFax DESKTOP App



https://
Create a fax, Fax Inbox, Sent Faxes, Contacts, assign Tags, Search, Sort, access control: User, Group, Supervisor (future release).

Send: Scan and Fax Paper Documents

Scan and fax paper documents from multifunction products (MFPs). Scan-to-Email to: **FaxNumber@egoldfaxgov.us**. Document sent to eGoldFax via Opportunistic TLS 1.2 Email or HTTPS (manufacturer dependent) and converted to fax. eGoldFax HTTPS MFP connectors, enter Fax Number. Supports PaperCut™, MyQ, uniFLOW.



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Fax Cover Pages, Sent Fax Confirmations

Enforce Fax Cover Page standards. Subject/Message on eGoldFax Fax Cover Page. "Sent Fax Confirmation" email (optional Thumbnails, PDF of pages). Print "Sent Fax Confirmation" to MFP that submitted fax job. Customizable (ex: confirmation to Compliance Officer).

Receive: Route Inbound Faxes Securely

Received faxes via Email, network folder/printer (HTTPS). Option: Email notice (no attachment), download link (HTTPS). Option: Output to database (XML file, SQL statements).

Secure Admin Portal: 2-Factor Authentication



eGoldFax Admin Portal to manage users, cover pages, received routing, confirmations, reports, and archive. 2-Factor Authentication via apps (ex: Google, Microsoft). Optional Azure AD sign in on eGoldFax Government.

Secure Fax Archive



All sent and received Fax Pages archived for 10 + years as 256-bit AES Encrypted PDFs. Control policy.

FCC Porting Compliance – All Fax Numbers

Keep existing fax numbers, transfer (port) to eGoldFax. Obtain new fax numbers. Unlike other cloud fax services, eGoldFax complies with FCC Porting. If you leave eGoldFax, take your fax numbers (ported/new).

Direct Inward Dial (DID) Fax Numbers

Low cost DID fax numbers route faxes directly to specific users, departments, or business processes to reduce security risks of shared fax numbers/devices.

