
Guide by Your Side (GBYS) Program Deaf/Hard of Hearing Guide Job Description

POSITION SUMMARY

DHH Guides are a diverse group of Deaf, deaf and hard of hearing adults who compliment the work of *Guide by Your Side* Parent Guides by working alongside them. DHH Guides share with children and families their unique life experiences, use of technology, how they navigate social situations, how they developed their personal identity, and answer other questions as appropriate.

All DHH Guide positions will be for 15 hours per month for 12 months at a beginning pay rate of \$21/hour.

SPECIALIZED KNOWLEDGE AND SKILLS

- Have self-awareness and will be able to distinguish between personal belief systems and bias and will never manipulate or skew information or input shared with a family.
- Be able to model their communication modes and methods to families with children who are Deaf, deaf or hard of hearing.
- Be able to share information through personal experiences as a DHH individual.
- Be able to increase awareness of and sensitivity to issues faced by individuals who are deaf or hard of hearing.
- Ability to create a safe place in which children, parents, and professionals can ask questions about hearing loss or deafness.
- Provide trained, relevant, and appropriate input to families seeking a better understanding of deafness and hearing loss.
- Provide an opportunity for the skills, abilities and experiences of adults who are deaf or hard of hearing to influence the development of more effective programs and services.
- Be able to proficiently read and write English for electronic communication and data reporting requirements.
- Have basic technical ability to utilize multiple computer-based platforms

PERFORMANCE EXPECTATIONS

- DHH Guides are expected to meet identified and trained protocols in a timely way. If the designated timelines cannot be met, DHH Guides are expected to contact the GBYS Program Coordinator and ask that the case be re-assigned.
- DHH Guides must provide their own transportation and be willing to travel to meet with families. Authorized mileage and other expenses will be covered.
- DHH Guides will complete all necessary paperwork including notetaking and service logs as outlined in the GBYS program protocol.
- DHH Guides will maintain regular contact with the GBYS Program Coordinator and DHH Guide Lead, as outlined in the GBYS program protocol.
- DHH Guides must have access to the internet and be willing to conduct business via email and internet technologies as necessary.
- DHH Guides will attend a mandatory initial training, on-going required trainings and staff meetings.
- DHH Guides must be able to attend events, including occasional evenings or weekends.
- DHH Guides will maintain standards of confidentiality, including adhering to HIPPA standards and protecting client health information, as outlined in the GBYS program protocol.
- DHH Guides must be members of and maintain good standing within the Nevada Hands & Voices organization.
- DHH Guides must treat all families with kindness and respect regardless of race, religion, socioeconomic status, or lifestyle choices even if they are inconsistent or in conflict with their own values. If a Parent Guide feels that they are unable to support a family, s/he must inform the GBYS Program Coordinator. Any unresolved or repeated occurrences of unprofessionalism of this nature may be grounds for termination.
- DHH Guides should be active within their community.