

Total	July 2025	August 2025	September 2025
Reporting a Policy Violation	5	3	4
<i>how many of these did you action on as a result?</i>	2	3	3
Appeal an Enforcement Decision	93	82	94
Profile/Account Support	1	5	4
Technical Issue or Bug Report	0	1	0
Subscription and Purchase Inquiries	4	6	6
Privacy and Data Request	3	1	2
General Feedback or Feature Request	0	2	4
Positive Feedback or Success Story	0	1	0
Other	1	1	0
<i>Hinge Responded to</i>	100%	100%	100%
<i>of these reports with an average SLA (hrs) of</i>	14.5	12.6	12.4
<i>and an average handle time of (hrs)</i>	0.03	0.02	0.03
<i>Total Requests to the Grievance Alias</i>	107	102	114

Date	Category	Order Received	GAC
July 2025*	Reporting a Policy Violation		
	Appeal an Enforcement Decision		
	Profile/Account Support		
	Technical Issue or Bug Report		
	Subscription and Purchase Inquiries		
	Privacy and Data Request		
	General Geedback or Feature Request		
	Positive Feedback or Success Story		
	Other		
August 2025*	Reporting a Policy Violation		
	Appeal an Enforcement Decision		
	Profile/Account Support		
	Technical Issue or Bug Report		
	Subscription and Purchase Inquiries		
	Privacy and Data Request		
	General Geedback or Feature Request		
	Positive Feedback or Success Story		
	Other		
September 2025*	Reporting a Policy Violation		
	Appeal an Enforcement Decision		
	Profile/Account Support		
	Technical Issue or Bug Report		
	Subscription and Purchase Inquiries		
	Privacy and Data Request		
	General Geedback or Feature Request		
	Positive Feedback or Success Story		
	Other		
*Hinge did not have any Law Enforcement Requests for this time period.			

Date	Policy Category	Bans and Suspensions	Proactive Detection Rate (%)	Content Takedown
July 2025	Abuse and Harassment	2,514	97.30%	0
	Allegations of Off Platform Misconduct	247	57.10%	0
	Illegal and Regulated Activities	211	98.10%	0
	Non-T&S Terms of Service Violations	17	100.00%	0
	Other	0	-	0
	Sensitive Content	68	100.00%	0
	Spam, Inauthentic, and Ineligible Accounts	24,927	99.00%	0
	Violence and Hate	83	92.80%	0
August 2025	Abuse and Harassment	1,788	96.30%	0
	Allegations of Off Platform Misconduct	272	51.80%	0
	Illegal and Regulated Activities	131	99.20%	0
	Non-T&S Terms of Service Violations	13	92.30%	0
	Other	0	-	0
	Sensitive Content	53	100.00%	0
	Spam, Inauthentic, and Ineligible Accounts	12,446	97.50%	0
	Violence and Hate	78	93.60%	0
September 2025	Abuse and Harassment	1,945	96.0%	0
	Allegations of Off Platform Misconduct	230	51.7%	0
	Illegal and Regulated Activities	117	97.4%	0
	Non-T&S Terms of Service Violations	15	86.7%	0
	Other	0	-	0
	Sensitive Content	59	100.0%	0
	Spam, Inauthentic, and Ineligible Accounts	9,242	98.1%	0
	Violence and Hate	76	88.2%	0