



TERRAS'S

HOTEL

**THE TERRRAS' HOTEL'S  
COMMITMENTS**

#HOTELSFORFUTURE

# TERRASS'

## HOTEL

**At the Terrass' Hotel, we firmly believe that we all have the resources, the imagination and the capacity to do our part in a changing world.**

**Our ambition is to move forward a little more each day towards a responsible model that respects our planet. We design, test and progressively deploy new solutions in our hotels, not only to directly limit our environmental impact, but also to offer our guests opportunities take action and contribute at their level during their visits to our establishments.**

**Because transformation takes place individually, but it's collectively that the magic happens. Learn about our commitments below!**

### **#1 SORT AND RECYCLE EVERYTHING THAT CAN BE SORTED**

This includes waste you set aside for recycling (glass, paper, plastic, cans), but also other objects, admittedly small but with a high potential for recycling, such as burnt-out light bulbs, batteries from our remote controls, capsules from our Nespresso machines or our ink and toner cartridges. In the rooms, our chambermaids sort your waste every day. In the kitchen, we pay particular attention to recycling our oils and composting organic waste. And since the best waste is that avoided the first place, all bottles in our rooms are made of glass. We also offer a menu of local (and gourmet!) products that are more respectful of our environment, available in our minibars.

### **#2 DONATE ANYTHING THAT CAN HAVE A SECOND LIFE**

Our sheets have been turned into bedspreads thanks to the Du Beau Linge association. Our single-use reception products have been replaced by large glass shower gel and shampoo dispensers. Our partner, Cèdre, helps us to 'inclusively recycle' our paper, plastic and light bulbs.

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### #3 PROGRESSIVELY EQUIP OUR HOTELS WITH THE MOST ECO-FRIENDLY CONSUMPTION OPTIONS

Our rule is to replace only what is out of order, and always with an alternative that provides the same quality experience. Our conventional light bulbs have been replaced with LED bulbs, and our purchasing teams are gradually investing in more energy-efficient electronics and electrical appliances. In our bathrooms, individual toiletries have been replaced by dispensers. We also provide our guests with additional eco-responsible products at the reception desk (e.g., toothbrushes made of bamboo) that they may require during their stay.

### #4 LIMIT WASTE OF WATER, ENERGY, AND ALSO FOOD

Water. For example, aerators are installed on all the taps in our bathrooms, as well as common areas and in our kitchen. Did you know that an aerator installed on a tap that is open for only 5 minutes a day can save up to 14 cubic metres of water per year?

Energy. Our room access cards switch the electricity on and off, and intelligent air conditioners switch off when windows are opened while remaining at a pleasant temperature even when our guests are not present.

Food. In particular, by raising awareness of reasonable consumption at our breakfast buffets (dishes cooked on demand, 'doggy bags' for those whose eyes are bigger than their stomachs!)

### #5 USE ENVIRONMENTALLY FRIENDLY PRODUCTS AND MATERIALS

Because every detail counts, we raise awareness and provide our teams with the means to choose cleaning products (eco-friendly household products, solvent-free paints, etc.) and office products (recycled paper, eco-inks, etc.) that are more respectful of our employees, our customers and our environment.

### #6 OFFER YOU ALTERNATIVES FOR CONSUMING BETTER

We make a point of offering vegetarian and vegan options, as well as a maximum of local and seasonal products at our breakfast buffets. In rooms, we offer option of reusing sheets and towels for stays of more than one night. Our staff also offer our guests advice on the most environmentally friendly means of transport for getting around during their stay. Bicycles are available for hire. Electric or mechanical, your choose! Maps and itineraries to discover Paris on foot or by bike are available in our lobby.

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### #7 USE AND ABUSE TECHNOLOGY INsofar AS IT ENABLES SUSTAINABLE CONSUMPTION

With the installation of presence sensors to avoid unnecessary lighting, the systematisation of dematerialised invoices, the progressive digitalisation of our services, a policy of reducing the number of copies in our offices, etc., all these small details have a real impact on our environmental footprint.

### #8 ENGAGING AND TRAINING OUR AMBASSADORS IN BEST PRACTICES

Our employees are regularly updated on best practices through training with partner organisations. We also encourage travel by public transport, by bicycle or on foot whenever possible.

### #9 FACILITATING TEAM COHESION, WELL-BEING AT WORK AND PROMOTING DIVERSITY

We believe it essential that our staff feel good about themselves, so that our guests feel good about us! Our Human Resources department encourages regular training, our department heads are keen to create a congenial working atmosphere for everyone, and we pay particular attention to the equipment used by our chambermaids to make their daily lives easier.

### #10 SEEK AND SELECT PARTNERS WHO SHARE THE VISION OF THIS CHARTER

From our kitchen suppliers to our printers, we choose our suppliers according to their CSR policies, and will always prefer a small fruit and vegetable supplier who delivers by electric scooter to a larger player who travels by diesel truck!

### WE ALSO KEEP AN EYE OUT

We are always alert to new innovations, feeding on good practices, and transforming a little more each day, hand-in-hand with our partners, our teams and our guests.

T E R R A S S "

H O T E L

## TERRASS" HOTEL

### A HOTEL CREATED AND OPERATED BY BIOGRAFY

Biografy is a hotel group that has been bringing hotels to life since 1909. A group of men and women driven for 111 years by the wholehearted conviction that each address is a unique place to live, one whose singularity must be captured and restored. Today, the group is headed by a fifth generation of hoteliers dedicated to creating, developing and managing these spaces where life takes place: Émilie Arabyan, Marion Laroche and Romain Binet. All three share the same collaborative, committed and sustainable culture: 'for us, Biografy is an ambitious human adventure that began in Paris and will continue in France and soon in Europe'.

### BIOGRAFY'S LIVING SPACES

- Terrass" Hotel – At the gateway to Montmartre, the first Biografy hotel: a vibrant place echoing the creative energy of the neighborhood's artists' studios.
- Le Pigalle – A true neighborhood hotel, shaped by the rich cultural mix that has long animated the southern slopes of Montmartre.
- Hôtel Bourgogne & Montana – The refined charm of a private mansion, just steps from the French National Assembly.
- Le Madison – The elegance of the Roaring Twenties on boulevard Saint-Germain.
- L'Artus – A touch of 1950s swing in the heart of the Latin Quarter.
- Hôtel de Buci – The boudoir spirit of Saint-Germain-des-Prés.

# H O T E L S F O R F U T U R E

## TERRASS" HOTEL

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