



BENEFITS BULLETIN

FALL 2026

For all benefits eligible City of Chicago employees

2027 ANNUAL OPEN ENROLLMENT IS COMING!

STARTS: OCTOBER 14, 2026, ENDS: OCTOBER 28, 2026

(Open Enrollment ends at 11:59 P.M.)

- All changes will be effective January 1, 2027
- Dependent eligibility documentation is due by December 1, 2026
- To make your changes, visit the Employee Benefits Portal at www.cityofchicagobenefits.org or call the Benefits Service Center (BSC) at 1-877-299-5111.
- BSC is available Monday – Friday (excluding holidays) from 8:00 A.M. – 5:00 P.M.

During Open Enrollment, you can change, enroll, re-enroll, or cancel medical, dental, and vision coverage for you and your dependents. You may also make your elections for Healthcare and Dependent Care Flexible Spending Accounts (FSA).*

**You must enroll every year for FSA deductions to be taken. Current year elections will not roll over from one year to the next.*

The 2027 Open Enrollment Guide will be posted at www.cityofchicago.org/benefits. The Guide contains important information about your benefits and open enrollment deadlines, and requirements.

To access the Employee Benefits Portal, use the QR below.



The Employee Benefits Portal allows you to make your election changes and upload your dependent's eligibility documents, such as birth and marriage certificates.

2026 FALL BENEFITS BULLETIN

The Chicago Benefits Office will host five Benefits Fairs during Open Enrollment. This is your opportunity to meet with vendors and have your questions answered. The Benefits Fairs will take place from 10:00 a.m. to 3:30 p.m.

We encourage all employees to attend and take advantage of the resources available to help you make informed decisions about your benefits for the upcoming year.

DATES	LOCATION
WEDNESDAY OCTOBER 14, 2026	CITY HALL 121 N. LASALLE ST. 11TH FLOOR CHICAGO, IL 60602
MONDAY OCTOBER 19, 2026	PUBLIC SAFETY HEADQUARTERS 3510 S. MICHIGAN AVE. MULTI-PURPOSE ROOM CHICAGO, IL 60653
TUESDAY OCTOBER 20, 2026	FAMILY SUPPORT SERVICES 1615 W. CHICAGO AVE. RM. 155 CHICAGO, IL 60622
THURSDAY OCTOBER 22, 2026	MIDWAY AIRPORT - AMC BLD. 6201 S. LARAMIE CHICAGO, IL 60638
WEDNESDAY OCTOBER 28, 2026	O'HARE AIRPORT AVIATION ADMIN. BUILDING 10510 W. ZEMKE BLVD. - 2ND FLOOR CHICAGO, IL 60666

HAVE QUESTIONS? CONTACT THE BENEFITS SERVICE CENTER

BY PHONE:

1-877-299-5111 (8 a.m. - 5 p.m. Monday - Friday)

VISIT WEBSITE:

To make your changes and submit dependent eligibility documents go to:
www.cityofchicagobenefits.org