

# Q1 '26 Issue Sites (McOpCo).

2 groups:  
Power cost  
Equipment issues  
(some appear in both)

## Power

SITE_NAME	Equipment Age	
0941 - Coulby Newham (E) (Multiplex 44 - 1 x tower (8v))	16/06/2017	Wessex
0748 - METRO CENTRE 2	06/09/2016	Wessex
0383 - Southport 2 DT (E) (Multiplex 44 - 2 x tower (8v))	17/09/2022	Network North
0418 - Hillsborough (Multiplex 44 - ABS 2)	01/02/2022	Wessex

Equipment Performance						Ice Bath		
EP Oct 25	EP Nov 25	EP Dec 25	EP Q4 25	EP Q1 '26	EP 12mths Avg	Ice Bath	Q1 '26 Ice Bath Efficiency	Filter Flow (Avg Amb Temp)
78.88	92.65	90.14	87.22	97.81	84.20	1.52	95.06	1145.1
	61.17	76.41	68.79	68.22	68.45	0.74	85.94	639.2
81.47	26.20	100.00	69.22	94.97	79.14	1.55	95.47	902.0
64.01	70.09	69.59	67.90	92.29	80.74	1.18	98.43	1205.1

Power						Cost	
Q4 '24	Q1 '25	Q2 '25	Q3 '25	Q4 '25	Q1 '26	Cost	Cost vs Bench*
103.72	91.73	97.50	105.70	110.57	115.20	£2,882.88	£2,882.88
				43.30	60.58	£1,516.01	£1,516.01
44.61	45.55	45.14	46.74	35.41	38.55	£972.14	£972.14
31.16	30.43	38.51	41.64	42.45	36.16	£904.99	£904.99

## Equipment Performance

SITE_NAME	Equipment Age	
0492 - KINNAIRD PARK (Multiplex 44 - ABS 2)	03/08/2018	ESG
0984 - Longwell Green (Multiplex 44 - ABS 2)		Wessex
1571 - GRANTHAM COLSTERWORTH (ABS 1.0)		Network West
0891 - BILSTON		Network West
1598 - Canning Town - Hallsville Quart (Multiplex 44 - ABS 2)		Wessex
1507 - Acton North (Multiplex 44 - ABS 1)	05/10/2021	FMF Services UK Ltd
0336 - Llanelli DT (E) (Multiplex 44 - ABS 2 & 1 x Tower (8v))	08/09/2022	Network West
0674 - Kingsmill (Energize - ABS 2 & 1 x Tower (8v))	02/09/2023	Wessex
1023 - Chirk (Multiplex 44 - ABS 2 & 1 x Tower (8v))	07/08/2019	Network North
0459 - Canning Town D/T (Multiplex 44 - ABS 2)	02/05/2019	Wessex
0464 - Barnsley 2 (E) (Multiplex 44 - ABS 2 & 1 x Tower (8v))		Wessex
0748 - METRO CENTRE 2	06/09/2016	Wessex
1164 - New Denham (Multiplex 44 - 1 x tower (10v))	04/02/2022	Wessex
0612 - Traveller Friend (Energize - 1 x Tower (10v))		FMF Services UK Ltd
1218 - Sunderland 2 - North Moor Rd (Multiplex 44 - ABS 2)		Wessex

Equipment Performance						Ice Bath		
EP Oct 25	EP Nov 25	EP Dec 25	EP Q4 25	EP Q1 '26	EP 12mths Avg	Ice Bath	Q1 '26 Ice Bath Efficiency	Filter Flow (Avg Amb Temp)
29.16	29.15	29.80	29.37	29.17	51.48	12.87	44.31	1213.2
27.62	29.78	29.80	29.07	29.19	40.73	1.35	88.73	27.55
	29.16	29.80	29.48	29.19	81.85	0.79	97.44	475.8
63.41	80.91	77.90	74.07	29.31	51.69	0.80	95.62	706.0
100.00	100.00	100.00	100.00	33.01	80.73	-0.04	100.00	638.9
60.27	35.74	29.82	41.94	46.40	85.72	3.24	69.63	741.2
34.78	41.52	42.90	39.73	50.73	39.31	4.18	49.84	1213.7
38.76	43.03	47.10	42.97	53.01	43.29	3.72	49.31	840.7
97.33	98.12	96.96	97.47	58.79	81.49	1.62	98.90	862.3
86.23	85.30	85.84	85.79	62.78	76.09	-0.56	99.48	672.0
100.00	60.77	76.77	79.18	66.59	84.64	-1.39	100.00	1035.2
	61.17	76.41	68.79	68.22	68.45	0.74	85.94	639.2
29.17	29.17	29.80	29.38	70.74	45.70	0.04	99.99	895.7
85.89	97.29	99.99	94.39	72.33	77.47	1.17	100.00	956.7
99.49	98.84	92.83	97.05	75.59	89.24	3.06	81.95	930.7

Power						Cost	
Q4 '24	Q1 '25	Q2 '25	Q3 '25	Q4 '25	Q1 '26	Cost	Cost vs Bench*
24.49	18.01	23.86	25.07		8.09	£202.45	-£7.76
25.24	25.03	23.36	0.00	15.58	29.61	£741.07	£530.86
				9.88	9.57	£239.36	£29.15
				16.17	12.46	£311.81	£101.60
22.73	21.68	20.98	24.71	23.10	13.29	£332.50	£122.29
18.82	20.59	20.81	20.38	18.13	14.63	£366.20	£155.99
32.16	26.57	31.78	36.90	31.85	28.41	£710.96	£500.75
12.61	10.83	13.16	14.24	12.47	10.51	£262.93	£52.72
18.17	15.03	25.89	27.59	20.49	11.76	£294.29	£84.08
31.43	27.96	39.16	42.96	30.93	29.42	£736.32	£526.11
30.59	25.41	28.73	38.99	33.26	25.86	£647.06	£436.85
				43.30	60.58	£1,516.01	£1,305.80
18.22	12.98	18.04	17.61	13.22	10.50	£262.85	£52.64
20.98	17.21	22.25	26.49	21.83	17.59	£440.27	£230.06
27.79	26.26	28.54	0.39	0.39	32.60	£815.82	£605.61

This is the shortest list of McOpCo sites with power problems that we've reported on since 2018

2 groups:

Power cost

Equipment issues

(some appear in both)

# Q1 '26 Issue Sites (FZ).

## Power

Restaurant	Franchisee	Service Co.	This Qtr - Equipment Performance					Ice Bath		Filter Flow (l/Amb Temp)	Power (Previous 5 x Qtrs)					Cost				
			EP Oct 25	EP Nov 25	EP Dec 25	EP Q4 25	EP Q1 '26	EP 12mths Avj	Q4 Ice Bath		Q4 Ice Bath Effici	Q4 Power	Q1 '25 Powe	Q2 '25 Powe	Q3 2025 Pow	Q4 2025	Q1 '26	Cost	Cost vs Bench*	
1673 - Westfield London (Multiplex 50)	Abel Campos/1	FME Services UK Ltd	29.07	29.08	29.80	29.32	29.20	29.16	-1.89	100.00	756.5	20.7	97.25	82.44	97.42	112.06	97.52	89.45	£2,238.49	£2,170.59
0550 - Farnborough (Multiplex 44 - ABS 2)	Mark Schweizer	FME Services UK Ltd	99.93	99.95	99.36	99.75	99.98	99.45	0.12	100.00	850.0	18.7	85.78	82.35	103.84	115.97	87.73	76.04	£1,902.98	£1,835.08
0444 - LIVERPOOL ST (Multiplex 50 - 2 x towers (8v))	Claude Abi-Gerges	In House	99.84	99.70	93.06	97.53	97.41	93.20	-0.41	98.26	1428.6	20.4	56.67	74.00	83.36	87.60	79.59	71.03	£1,777.53	£1,709.62
0344 - Bromborough (E) (Multiplex 44 - 1 x tower (8v))	Paul Griffiths	JAC	91.15	96.38	97.47	95.00	97.73	91.46	1.20	100.00	728.5	23.6	64.06	54.84	71.31	69.94	59.94	53.26	£1,332.83	£1,264.93
1111 - Cambridge Newmarket (Multiplex 50 - 1 x tower (10v))	Richard Cross	Network East	29.15	29.16	29.80	29.37	29.19	29.22	0.04	100.00	1035.5	20.9	54.78	51.74	51.97	54.50	50.34	45.44	£1,137.14	£1,069.23
0805 - CARLISLE D/T (Multiplex 44 - 1 x tower (10v))	Henry Terefenko	ESG	94.41	97.53	97.78	96.57	99.37	89.51	-0.51	99.84	612.7	22.4	N/A	N/A	N/A	37.71	44.70	£1,118.70	£1,050.80	
0658 - Hammersmith 2	Abel Campos/1	FME Services UK Ltd	37.68	73.25	89.86	66.93	86.33	80.27	1.45	91.13	270.3	29.0	44.39	41.69	41.67	45.49	46.49	44.31	£1,108.86	£1,040.96
1187 - Medway City (Multiplex 44 - 2 x tower (8v))	Gian Chahal	FME Services UK Ltd	99.95	99.97	99.42	99.78	86.64	96.54	0.32	100.00	436.2	21.2	40.97	36.93	45.92	48.69	42.28	44.20	£1,106.11	£1,038.20
0614 - Darlington 2 (E) (Multiplex 44 - 2 x tower (8v))	Jonny Nassau	Wessex	77.63	90.63	98.83	89.03	95.11	87.78	0.06	98.88	585.0	22.1	41.84	38.98	42.40	44.44	43.76	42.45	£1,062.39	£994.49
0462 - Milton Keynes Arena (E) (Multiplex 44 - 1 x tower (10v))	Ken Tomkins	Network North	99.86	97.66	98.39	98.64	96.52	98.17	0.90	100.00	549.2	23.7	44.08	35.27	48.03	53.03	48.96	41.80	£1,046.13	£978.23
1539 - DALKEITH (Multiplex 44 - ABS 1)	Graham Angus	ESG	81.02	73.10	99.92	84.68	96.79	74.50	0.58	99.01	1000.7	19.8	49.26	47.61	39.57	41.90	37.84	39.77	£995.33	£927.43
0480 - Bridgend (Multiplex 44 - ABS 2)	Ralph Parker	Network West	49.92	84.59	93.31	75.94	91.24	73.28	1.22	91.45	928.7	20.6	42.96	39.18	41.03	46.22	42.10	39.58	£990.57	£922.67
1376 - Westfield Stratford (Multiplex 50 - 2 x ABS 2)	Jon Betts	Unique	29.03	29.01	29.79	29.28	31.15	29.73	1.67	83.41	872.5	24.4	34.58	26.16	29.63	45.27	48.12	39.06	£977.56	£909.66
0493 - Kitts Green (E) (Multiplex 44 - 1 x tower (10v))	Sarah McLean	Network West	96.97	97.67	98.33	97.66	82.36	78.89	1.05	85.06	536.4	21.7	30.09	34.78	37.22	40.20	37.89	39.01	£976.31	£908.41
1475 - Derby (E) (Multiplex 44 - ABS 2)	Tim Dobbs	Network North	88.35	92.93	96.18	92.48	92.00	89.37	0.51	98.52	705.7	23.1	43.10	48.10	68.46	71.16	37.81	38.22	£956.54	£888.64
1316 - Selby (Multiplex 44 - ABS 1)	Richard Marcroft	Wessex	99.98	100.00	100.00	99.99	74.75	93.67	-0.67	99.50	610.0	23.9	31.35	22.40	29.97	34.32	28.52	37.94	£949.45	£881.55

## Equipment Performance

Restaurant	Franchisee	Service Co.	This Qtr - Equipment Performance					Ice Bath		Filter Flow (l/Amb Temp)	Power (Previous 5 x Qtrs)					Cost				
			EP Oct 25	EP Nov 25	EP Dec 25	EP Q4 25	EP Q1 '26	EP 12mths Avj	Q4 Ice Bath		Q4 Ice Bath Effici	Q4 Power	Q1 '25 Powe	Q2 '25 Powe	Q3 2025 Pow	Q4 2025	Q1 '26	Cost	Cost vs Bench*	
1111 - Cambridge Newmarket (Multiplex 50 - 1 x tower (10v))	Richard Cross	Network East	29.15	29.16	29.80	29.37	29.19	29.22	0.04	100.00	1035.5	20.9	54.78	51.74	51.97	54.50	50.34	45.44	£1,137.14	£1,137.14
1673 - Westfield London (Multiplex 50)	Abel Campos/1	FME Services UK Ltd	29.07	29.08	29.80	29.32	29.20	29.16	-1.89	100.00	756.5	20.7	97.25	82.44	97.42	112.06	97.52	89.45	£2,238.49	£2,238.49
1376 - Westfield Stratford (Multiplex 50 - 2 x ABS 2)	Jon Betts	Unique	29.03	29.01	29.79	29.28	31.15	29.73	1.67	83.41	872.5	24.4	34.58	26.16	29.63	45.27	48.12	39.06	£977.56	£977.56
0300 - Dagenham FS DT (Multiplex 44 - 2 x tower (8v))	Joey Antwi-Kusi	Wessex	30.76	45.15	48.90	41.60	42.60	36.05	0.51	100.00	699.7	24.9	20.71	24.90	25.08	29.63	22.01	21.30	£533.12	£533.12
0385 - Kingston	Jamie Catling	FME Services UK Ltd	98.47	100.00	100.00	99.49	49.94	87.35	0.00	100.00	454.0	19.9	22.13	17.97	23.74	30.04	22.92	18.85	£471.80	£471.80
1011 - Victoria Station	Abel Campos/1	FME Services UK Ltd	99.01	97.64	99.98	98.88	53.16	87.17	0.22	100.00	563.8	23.8	27.02	24.50	26.71	31.83	26.27	22.26	£556.97	£556.97
1702 - HAVERHILL (Multiplex 44 - ABS 2)	Ahmet Mustafa	Network East	99.50	99.79	80.23	93.17	55.89	85.94	0.53	100.00	619.7	11.6	18.33	12.70	18.61	21.67	14.94	6.30	£157.66	£157.66
1726 - HIGHBRIDGE (Multiplex 44 - ABS 2)	Amy Cridland	Wessex	99.22	99.68	99.36	99.42	59.11	88.94	1.08	86.86	545.9	16.2	14.30	15.05	21.72	21.97	15.35	8.75	£218.89	£218.89
1316 - Selby (Multiplex 44 - ABS 1)	Richard Marcroft	Wessex	99.98	100.00	100.00	99.99	74.75	93.67	-0.67	99.50	610.0	23.9	31.35	22.40	29.97	34.32	28.52	37.94	£949.45	£949.45

The 16 most inefficient sites above were £18,590 more expensive to run in Q1 vs. the energy usage benchmark

# Methodology

- The data focusses on 2 key metrics:
  - **Ice Bath Efficiency** – this measures what % of time the Ice Bath remains cold (within agreed parameters)
  - **Equipment Performance** – this measures how well the whole system is performing
- The Ice Bath Efficiency score shows how good the Multiplex is at creating cold, carbonated water
- The Equipment Performance score shows how efficiently cold water is being created & sent to the Tower/ABS
- For example, a restaurant with an IBE score of **100** but an EP score of **65** would suggest a Multiplex that is consistently creating lots of cold water but is struggling to send that water to the ABS/Tower due to a pump or motor failure c.35% of the time.