

GENERAL EVENT INFORMATION

What are the dates for the ICF Slalom World Championships - Sydney 2025?

The ICF Slalom World Championships, Sydney 2025 will be held from Monday 29 September to Saturday 4 October 2025.

Day 1: Monday, 29 September - Kayak Cross Individual Time Trials & Opening Ceremony

Day 2: Tuesday, 30 September - Canoe Heats & Team Final

Day 3: Wednesday, 1 October - Kayak Heats & Team Final

Day 4: Thursday, 2 October - Canoe Finals

Day 5: Friday, 3 October - Kayak Finals

Day 6: Saturday, 4 October - Kayak Cross

When can I see my favourite Australian athletes compete?

With medals to be raced for and awarded on **every day** of competition, starting with the Kayak Cross Individual Time Trials, there will be something for the whole family every day!

AUSTRALIAN TEAM

Tim Anderson (NSW) - Men's Kayak, Men's Kayak Cross
Kaylen Bassett (NSW) - Men's Canoe
Tristan Carter (VIC) - Men's Canoe
Lucien Delfour (NSW) - Men's Kayak, Men's Kayak Cross
Kate Eckhardt (TAS) - Women's Kayak, Women's Canoe
Jessica Fox (NSW) - Women's Kayak, Women's Canoe, Women's Kayak Cross
Noemie Fox (NSW) - Women's Kayak, Women's Canoe, Women's Kayak Cross
Ben Pope (WA) - Men's Kayak, Men's Kayak Cross
Georgie O'Callaghan (VIC) - Women's Kayak Cross
Ben Ross (VIC) - Men's Canoe

How do I contact Customer Support?

Paddle Australia - Contact

TICKET FAQ'S

How much are tickets to the ICF Slalom World Championships - Sydney 2025?

Tickets start at \$15 for children and \$30 for adults, and family passes from \$80. Affordable for the whole family, Paddle Australia is hopeful to see a sell out crowd across the six days of competition. Click here for full details.

How can I purchase multi-day tickets?

Don't want to miss a minute of the action? All Event Day tickets start at \$62 for kids and \$126 for adults.



3 Day Flexi tickets allow you to choose any three days of competition to attend and start at \$36 for kids and \$72 for adults.

Multi-day tickets can be purchased from Ticketek, the official ticketing provider for the ICF Slalom World Championships, Sydney 2025 here.

How do I access the 'Day 1 - Kids Go Free' promotion?

To kick off the event, Kids Go Free on Day 1 and we're offering half price adult tickets!

Use the code KIDSGOFREE when you buy your Day 1 tickets to access \$15 adult tickets and up to 2 free kids tickets (per adult ticket purchased).

How do I purchase accessible tickets for the ICF Slalom World Championships Sydney 2025?

To enquire and purchase accessible tickets, please contact Jill Bassett on <u>Jill.Bassett@paddle.org.au</u>

How many tickets can I purchase at one time?

You can only purchase 10 tickets

Can I purchase a concession ticket?

Discounted tickets for valid concession card holders can be purchased from Ticketek. Single day passes are priced at \$15, 3 Day Flexi tickets at \$36 and All Event Days passes for \$62.

Patrons holding a concession ticket must have the appropriate form of concession and relevant documentation must be ready for presentation upon entry to the ground. A second form of identification (e.g. drivers' licence, Medicare card, credit card) may be requested to verify the concession entitlement. Patrons holding one of the following cards are eligible to purchase a concession ticket:

- Centrelink issued: Pensioner Concession Card (PCC)
- Department of Veterans' Affairs card or Department of Veterans' Affairs issued Pensioner Concession Card
- Full time secondary or tertiary student cards
- Centrelink issued: Health Care Card (HCC)

What is the Fox Island upgrade?

Fox Island is a unique in-field viewing area usually reserved for athletes and officials. This year, it's open to spectators for an exclusive, close-up view of the action and medal presentations.

Do I need anything besides the Fox Island pass to access it?

Yes. Guests must also have a General Admission ticket in addition to the Fox Island upgrade.

What does the Premium Seating upgrade include?

Access to grandstand seating with views of both the slalom and kayak cross finish lines. It is unreserved and first-come, first-served.

Do I need a General Admission ticket to access Premium Seating?

Yes, a General Admission ticket is required in addition to the Premium Seating upgrade.

Do I need to purchase a ticket for children attending?

Children 0-3 years old on the day of the event can attend free of charge, as long as they are not occupying a reserved seat.



Children 4-17 years old on the day of the event require a ticket.

Tickets for children aged 4-17 years are \$15 for a single day pass, \$36 for a 3 Day Flexi ticket or \$62 for an All Event Days pass to be a part of all six days of action.

Only joining us for Day 1? Use the code KIDSGOFREE to access \$15 adult tickets and two free kids tickets (per adult ticket purchased).

Is there parking available at Penrith Whitewater Stadium?

No, there is no public on-site parking at the stadium. Attendees will be required to purchase a parking ticket and use the park & ride service.

The Park & Ride option is based at Sydney International Regatta Centre located adjacent to Penrith Whitewater Stadium. Once you've parked, hop on the FREE shuttle bus for a short transfer direct to the venue.

Parking opens one hour before gates, with the final shuttle bus departing Penrith Whitewater Stadium one hour after the last event daily.

Are all ticket prices inclusive of GST?

Yes.

Can I transfer or change my booking to a different day if I change my mind?

All tickets purchased for the ICF Slalom World Championships, Sydney 2025 are non-refundable and non-transferable. Please make sure you've consulted the <u>event schedule</u> before purchasing a ticket.

I accidentally purchased the wrong day, can I exchange my tickets?

All tickets purchased for the ICF Slalom World Championships, Sydney 2025 are non-refundable and non-transferable.

Please make sure you've consulted the event schedule before purchasing a ticket.

How will tickets be delivered?

You will have the option to choose between Mobile Tickets and Print-At-Home Ezytickets at the time of purchase.

Can I add my tickets to my Apple/Google wallet?

Yes! For information about accessing Ticketek's Mobile Tickets, please visit their FAQs here.

What if my phone doesn't have internet when I am at the venue?

Plan ahead! Save your tickets to your phone or add to your digital wallet before you arrive.

If you are unable to access your tickets when you arrive at the venue, visit the Box Office for assistance. You must be the account/card holder with ID for the Box Office to assist.

How do I share tickets with people in my group?

For information about sharing Ticketek's Mobile Tickets, please visit their FAQs here.



TERMS & CONDITIONS AND REFUNDS

What are the conditions of sale and entry?

Please refer to Ticketek's <u>Terms and Conditions of Sale</u>. Penrith Whitewater Stadium also has conditions of entry, which will be available in due course and visible at the entrance when you arrive on site.

If I am unable to attend, can I get a refund?

All tickets purchased for the ICF Slalom World Championships, Sydney 2025 are non-refundable and non-transferable. For more information, click here.