



GENERAL EVENT FAQ'S

1. What time do the gates open and close each day?

The Penrith Whitewater Stadium will open 1 hour prior to competition starting. You will be able to enter the venue at any point during the venue opening hours below.

Date	PWS Gates Open	Comp Starts	Comp Ends (incl Ceremonies)	PWS Gates Close
29 th Sept	12:20	13:20	18:00	18:00
30 th Sept	08:45	10:00	16:17	16:30
1 st Oct	08:10	09:10	16:17	16:30
2 nd Oct	09:30	10:30	16:21	16:30
3 rd Oct	09:30	10:30	16:21	16:30
4 th Oct	09:30	10:30	16:35	17:00

2. Once I have entered the venue, can I leave and re-enter?

No, once you have entered you will not be able to leave and re-enter the venue.

3. What can I bring to the event?

Please come prepared for the weather. There is no shelter at the venue, so we recommend that you pack a waterproof jacket and wear comfortable shoes (trainers recommended) in case of rain. Please also ensure you pack sunscreen.

4. What seating is available at the venue?

Spectators can elevate their viewing experience with grandstand seating, which will offer views of both the slalom and kayak cross finish lines. To access grandstand seating, you will need to purchase a grandstand seating upgrade on top of your general admission ticket. Please note, seating is unreserved and allocated on a first come, first serve basis.



To purchase grandstand seating, head to the Ticketek website [here](#).

Spectators will also be able to sit on the grass banks of the venue. We recommend you bring a picnic blanket or small fold out camping chairs (or similar) to sit and enjoy the competition.

5. Is there a limit on the size of bag I can bring to the event?

Yes. We ask that you only bring a small personal-sized backpack (30cm x 40cm) as there is no storage or cloakroom available at the venue. Please note that the security team will be conducting bag checks upon entry.

6. Will I be able to purchase food and drinks at the venue?

Yes, spectators can enjoy a wide range of catering options at the event. Assorted food trucks will be on site serving favourites such as pizza, burgers, picnic boxes, pastries and freshly brewed coffee. There will also be a licenced bar on site where you can purchase alcoholic and non-alcoholic drinks.

7. Can I bring my own food and drinks into the venue?

No commercial food or alcohol may be brought into the venue, however, you are welcome to bring your own food, snacks, and non- alcoholic drinks. Please note that Eskys/coolers are not permitted on site. Glass is also not permitted at the venue.

8. What is not permitted inside the venue?

- Glass
- Domesticated pets
- Skateboards, roller blades or scooters
- Bicycles (bike storage will be located outside the venue)

9. Is the venue accessible?

Yes, accessibility is a key priority of the Slalom World Championships. Accessible shuttle buses will operate from the Interchange at Penrith Train Station and at the Park & Ride location. Accessible toilets are available at the venue and there is also a dedicated accessible viewing platform. Clear signage will guide individuals to facilities and services around the venue.

If you have any questions regarding accessibility or need further details please contact sports.services@paddle.org.au



10. Outside of the competition, what else will be going on at the event?

The ICF Slalom World Championships is a family friendly event, with a host of activities at the venue to enjoy alongside the competition.

Haven't paddled before? There will be the opportunity have a go at paddling on the flat water at Penrith Whitewater Stadium. Find out more about what's happening at the ICF Slalom World Championships at sydney2025.com/whats-on.

11. Will I be able to buy event merchandise?

Yes, there will be a merchandise shop at the venue where you will be able to purchase event branded items.

12. Where can I find the full competition schedule?

To view the full competition schedule, click [here](#).

13. Can I reach the venue by public transport?

Yes, where possible we encourage you to use public transport to travel to the event. A FREE shuttle bus will operate from Dunshea Street/Northern Plaza (at Penrith Train Station) directly to Penrith Whitewater Stadium and return.

This bus will run on 30-minute intervals throughout the competition period. The timings for the shuttle bus are:

Date	Station Shuttle Starts	Station Shuttle Ends
29 th Sept	12:15	19:15
30 th Sept	08:40	17:45
1 st Oct	08:00	17:45
2 nd Oct	09:15	17:45
3 rd Oct	09:15	17:45
4 th Oct	09:15	18:15

If you are planning to travel to the event via taxi or rideshare, simply book an Uber, Ola or your preferred rideshare app or call a local taxi service to drop



off at Penrith Whitewater Stadium. Follow event signage on arrival for the designated drop-off and pick up zones.

14. Is parking available at the venue?

There is **NO** public on-site parking at Penrith Whitewater Stadium. If you are planning to drive to the event, you will need to pre-purchase parking [here](#).

The Car Park is located at Sydney International Regatta Centre (Gate A) adjacent to Penrith Whitewater Stadium. Once you've parked, there will be a FREE shuttle bus for a short transfer on an internal road direct to the venue.

See the Car Park opening and closing times below:

Date	SIRC Car Park Opens	SIRC Car Park Closes
29 th Sept	12:00	19:15
30 th Sept	08:30	17:45
1 st Oct	07:45	17:45
2 nd Oct	09:00	17:45
3 rd Oct	09:00	17:45
4 th Oct	09:00	18:15

The shuttle bus will operate on 30-minute intervals throughout the competition. The final shuttle will depart Penrith Whitewater Stadium one hour after the last event daily.

15. Will the events be cancelled if it rains?

No, the canoe slalom events usually are not cancelled due to rain, however lightning or extreme conditions may cause a temporary suspension.

16. Is there First Aid available at the venue?

Yes, there will be first aid at the venue for spectators. This service is being provided by St Johns Ambulance. The First aid location is located by the amenities at the back of the venue, it will be clearly signposted.

17. Are you able to smoke at the venue?

No, Smoking including the use of e-cigarettes is prohibited at the venue except where designated smoking areas are provided.



16. Still have questions?

If you have any other questions about the event, please don't hesitate to contact sports.services@paddle.org.au.