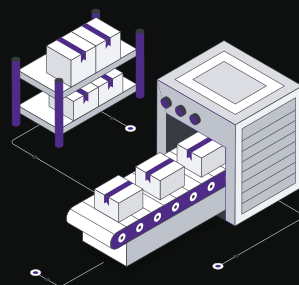


## Streamlined order processing: 80% less Work, 2-minute response times



A global conveyor belt manufacturer with 70+ years of experience across 29 countries needed a scalable solution to boost efficiency and customer satisfaction. Their manual processes for email interpretation, quote generation, and order processing were slow and error-prone.

We introduced a powerful multi-agent AI solution using LLMs to automate email interpretation, streamline quotes, and enable end-to-end order processing. The result was reduced workloads, faster turnaround times, and consistent, multilingual support, delivering seamless operational efficiency.

### Impact

Leveraging a sophisticated multi-agent AI architecture, our solution engineered a paradigm shift, automating previously manual workflows. This resulted in:

# 99.9%

**Acceleration** of Turnaround Time

# 80%

**Reduction** in Customer Support Operational Burden

# 29

**Countries** Backed by Demonstrably Scalable Performance.

### Tezo Edge

#### Barriers to Efficiency

#### Turning Complexity into Simplicity with AI

Manual Email Interpretation



AI auto-reads emails, extracts details, and generates quotes instantly.

Time-Consuming Quote Generation



Multi-agent AI quickly generates quotes by interpreting customer requests.

Orders manually entered into ERP



The system autonomously processes confirmed orders in the ERP system without manual input.

Inconsistent Responses



AI provided instant, accurate responses on orders and inventory.

### Tech Stack



**Let's build your AI advantage.**

If you're rethinking how your systems, data, and teams should work together, you're in the right place.

[Talk To Us](#)