tezo

Centralized Requirement Management for Seamless Insurance Operations

Azure SQL Server ANGULAR .NET

A leading multinational insurer operating across multiple territories faced fragmented, manual document management across teams and systems. Their complex operations involved high-volume customer transactions with inconsistent document handling causing delays and inefficiencies.

We conducted a detailed process assessment and designed a centralized requirement management system with seamless integration to the Claims System and Customer Portal. Utilizing automated, rule-driven workflows and a scalable multi-tenant architecture, we streamlined document mapping, approvals, and expiry management.

Impact

By re-architecting the requirement lifecycle with automation, integration, and centralized governance, we significantly improved process throughput and operational resilience.

90%
Reduction in manual document handling

3X
Faster access to transaction-critical documents

$46K
Cost savings within the first 12 months of implementation

Tezo Edge

Requirement Management Challenges

Streamlined Solutions

Requirement Management Challenges	Streamlined Solutions
No centralized system to manage requirements across transactions.	Built a centralized Requirement Management System to serve as system of record.
Manual effort in creating, mapping, validating, and approving requirements.	Automated workflows to manage end-to-end requirement lifecycle.
High overhead from duplication and redundant requirement handling.	Integrated with Claims and Underwriting to eliminate manual reconciliation.
Delays in requirement approvals/rejections affecting SLAs.	Rule-driven workflows accelerated requirement validation and resolution.
Need to standardize across territories and ensure compliance.	Enabled scalable, multi-tenant support with automated expiry and compliance tracking.

Tech Stack

Azure   Microsoft SQL Server   ANGULAR   .NET

Let's build your AI advantage.

If you're rethinking how your systems, data, and teams should work together, you're in the right place.

Talk To Us