Survey Report

Jefferson-Lewis BOCES SLS FIVE YEAR LIBRARY SYSTEM PLAN OF SERVICE (School Library Systems) 2021-2026

SECTION 1 - GENERAL INFORMATION

July 1, 2021 - June 30, 2026

1.1	Name of System	Jefferson-Lewis BOCES School Library System
1.2	Street Address	20104 State Route 3
1.3	City	Watertown
1.4	Zip Code	13601
1.5 unknow	Four Digit Zip Code Extension (enter N/A if n)	5555
1.6	Telephone Number (enter 10 digits only)	(315) 779-7288
1.7	Fax Number (enter 10 digits only)	(315) 779-7009
1.8	Name of System Director	Meghan Gartland
1.9	E-Mail Address of the System Director	mgartland@boces.com
1.10	System Home Page URL	https://www.boces.com/o/p-p- dev/page/school-library- system
1.11	URL of Current Membership List	https://www.boces.com/o/p-p- dev/page/directories
1.12	Date of Establishment	7/1/1985
1.15	Square Mileage of System Service Area	3,192
1.16	Population of System Service Area	N/A
1.17	Type of System	SLS

SECTION 2 - SYSTEM GOVERNANCE AND MEMBERSHIP BYLAWS

2.1	URL of Current Governing Bylaws	https://www.boces.com/o/p-p-
		dev/page/communication-
		coordinator-council-page

APPOINTMENT/ELECTION OF SYSTEM BOARD/SYSTEM COUNCIL

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2.2 System Board / System Council Appointment/Election - Indicate whether the System Board / System Council Members are appointed or elected (select one).	E - System Board / System Council Members are elected
2.3 Indicate by whom the System Board / System Council Members are appointed/elected.	School librarians elect the Council members during the spring for the following school year after nominations are submitted to the School Library System.

ADVISORY GROUPS

2.4 Advisory Groups - Indicate the groups that advise the System Board / System Council. (check all that apply):

a. Advisor	Members Directors' Organization / SLS y Council	Yes
g.	Communications Coordinators Group	Yes
h.	CO-SERS Advisory Committee	No
i. Commit	Cooperative Collection Development tee	Yes
j.	Other (specify using the note)	No

SECTION 3 - PLANNING

NEEDS ASSESSMENT AND DEVELOPMENT OF THE PLAN OF SERVICE

3.1 Provide a summary describing the processes used to assess member needs in the development of the Plan of Service.	The School Library System uses the Annual Survey to assess the needs of the member libraries and determine the direction of School Library System services based on those needs. Their concerns and needs are also discussed at Communication Coordinator and Council meetings.
3.2 Identify the groups involved in development of the Plan of Service and each group's role.	The Council provided feedback on each element of the Plan of Service and approved the final plan.
3.9 Provide the URL of the 2021-2026 Member Plan template	https://www.boces.com/o/p-p- dev/page/communication- coordinator-council-page
3.10 Provide the URL of the 2021-2026 Cooperative Collection Development Plan	https://www.boces.com/o/p-p- dev/page/communication- coordinator-council-page

3 1 3

3.14

used by members.

EVALUATION

3.12 Describe the information to be collected in order to evaluate and determine members' satisfaction with the system's services.

Provide the URL for the evaluation form(s)

Describe how the information on customer

satisfaction will be used to shape the system's plan in the

next year or in the following planning cycle.

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The School Library System sends out an Annual Survey and uses the feedback to make decisions and determine priorities for the following school year. The feedback is used to determine the needs of members. Decisions on professional development, interlibrary loan, and budget priorities are made from the results of this survey.

https://docs.google.com/forms/d/e/1FAIpQLSe_kBHamu9vNh1XW9c53bcL62lMThTcoTsu3j9nqFDofv9Qg/viev

The data is used to determine the services that are meeting the needs of members and services that could be added to meet the needs of members. It is also used to determine which services are the most valuable to members and what the priorities should be.

REVISION PROCESS

3.15 Describe the process for revising the system's Plan of Service for submission to the New York State Education Department/New York State Library.

After a review by the Council, the School Library System will submit any plan revisions.

SECTION 4 - GOALS/RESULTS

4.1 The Library System's Mission Statement (The Instructions include the definition of the mission statement.)

It is our mission to provide our member librarians with the support, resources and professional development to continue to be both educational leaders and collaborative partners with the teachers and administrators in each of our component districts. We facilitate equitable access to information resources for all students and instructional members in each district and we are committed to helping our libraries in their efforts to help each and every student meet and exceed the challenges of becoming college and career ready by graduation.

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Minimum Requirement for questions 4.2 through 4.6, 4.8 through 4.12, 4.14 through 4.16 - complete one repeating group for <u>each</u> topic of <u>every</u> element.

4.2 Element 1 - RESOURCE SHARING

Cooperative Collection Development

1	Goal Statement	Libraries will have the option to participate in the Cooperative Collection Development CoSer which will be used to order both print and digital books for students. All districts shall have access to the Sora eBooks and print books through interlibrary loan purchased through CCD regardless of CoSer participation.	
2a. be addre	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes	
Year 1			
2b.	Year 2	Yes	
2c.	Year 3	Yes	
2d.	Year 4	Yes	
2e.	Year 5	Yes	
3.	Intended Result(s)	Students will have access to both print and digital books. Districts will have more access to resources through regional School Library System sharing than they would have on their own.	
4.	Evaluation Method(s)	Union Catalog Statistics, Interlibrary Loan Statistics, eBook Usage	
4.3 Element 1 - RESOURCE SHARING Union Catalog			
1.	Goal Statement	The School Library System will maintain the union catalog.	
2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)		Yes	
Year 1			
2b.	Year 2	Yes	
2c.	Year 3	Yes	

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2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Materials will be available for interlibrary loan.
4.	Evaluation Method(s)	Annual Survey, Interlibrary Loan Statistics, Title and Holding Numbers
4.4 Ele Delive	ement 1 - RESOURCE SHARING ry	
1.	Goal Statement	The School Library System will coordinate the delivery of interlibrary loan materials.
2a. be add	Indicate year(s) during which the system will ressing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Libraries will receive materials through the delivery network. Delivery methods include BOCES delivery, NCLS delivery, and mailing.
4.	Evaluation Method(s)	Interlibrary Loan Statistics, Annual Survey, Delivery Schedule, Interlibrary Loan Procedures Documents
	ement 1 - RESOURCE SHARING brary Loan	
1.	Goal Statement	The School Library System will provide instructions and training in the use of interlibrary loan.
2a. be add	Indicate year(s) during which the system will ressing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes

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2e.	Year 5	Yes
3.	Intended Result(s)	Libraries will have at least one faculty or staff member capable of coordinating interlibrary loan for their building.
4.	Evaluation Method(s)	Directories, Training Statistics, Interlibrary Loan Website, Interlibrary Loan Statistics
	ment 1 - RESOURCE SHARING Collections Access	
1.	Goal Statement	The School Library System will provide members with access to regional resources including those provided by the School Library System, other systems, and by the New York State Library.
2a. be addr	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Districts will be able to access a wide range of electronic resources.
4.	Evaluation Method(s)	Database Pages, Database Usage Statistics, Management System
	ment 1 - RESOURCE SHARING (Optional)	
1.	Торіс	Grants
2.	Goal Statement	The School Library System will distribute information on available grant funding.
3a. be addr	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes
Year 1		
3b.	Year 2	Yes

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3c.	Year 3	Yes
3d.	Year 4	Yes
3e.	Year 5	Yes
4.	Intended Result(s)	School librarians will have the opportunity to apply for and potentially receive grants.
5.	Evaluation Method(s)	Newsletters, School Library System Website, Meeting Minutes
4.8 Ele	ment 2 - SPECIAL CLIENT GROUPS	
1.	Торіс	Special Client Groups
2.	Goal Statement	The School Library System will provide access to digital resources that meet the needs of English Language Learners and students with disabilities. Diverse resources will also be provided in order for libraries to be culturally responsive for all students.
3a. be addr	Indicate year(s) during which the system will ressing this goal (check all that apply)	Yes
Year 1		
3b.	Year 2	Yes
3c.	Year 3	Yes
3d.	Year 4	Yes
3e.	Year 5	Yes
4.	Intended Result(s)	Special client groups will have access to digital resources through their school library with text to speech and translation features. Culturally responsive resources will also be provided.
5.	Evaluation Method(s)	Annual Survey, Usage Statistics

4.9 Element 3 - PROFESSIONAL DEVELOPMENT AND TRAINING

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1.	Goal Statement	The School Library System will provide professional development opportunities to member librarians. These opportunities shall include but not be limited to workshops through the Jefferson-Lewis BOCES professional development catalog. Topics will be determined based upon needs determined in the Annual Survey and new and upcoming initiatives from NYSED and SLSA. Conference grants for member librarians shall be provided contingent upon sufficient funding.
2a. be addr	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	The professional development needs of librarians will be met.
4.	Evaluation Method(s)	Annual Survey, Attendance Reports, Workshop Catalog
1.	Goal Statement	The School Library System will provide a mentoring program for school librarians.
2a. be addr	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Librarians in need of a mentor will have the opportunity to collaborate with a partner librarian to guide them in their unique roles.

4. Evaluation Method(s)

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Attendance, Mentor Program Schedule, Annual Survey

4.10 Element 4 - CONSULTING AND DEVELOPMENT SERVICES

1. **Goal Statement** The School Library System will provide consulting services as needed by school libraries. Examples include facilities planning, facility use, budgeting, copyright compliance, databases, interlibrary loan, curriculum, the use of the Empire State Information Fluency Continuum, and instruction.

2a. Indicate year(s) during which the system will Yes be addressing this goal (check all that apply)

Year 1

2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Librarians v

will have the opportunity to seek out the answers to their questions. If the School Library System does not have the answer, the School Library System will provide assistance with seeking out the answer. Resources will be posted on the School Library System website for school librarians.

4. Evaluation Method(s) Annual Survey, Number of Contacts

4.11 Element 5 - COORDINATED SERVICES FOR MEMBERS Virtual Reference

1.	Goal Statement	The School Library System
		will answer questions from
		librarians and library staff on
		resources including but not
		limited to databases and
		eBooks. An online resource
		tutorial library is also provided
		through the School Library
		System website.

2a.	Indicate year(s) during which the system will	7
be addres	sing this goal (check all that apply)	

Year 1

2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Librarians will receive reference services from the School Library System.
4.	Evaluation Method(s)	Meeting Minutes, Number of Contacts, Website Statistics

4.12 Element 5 - COORDINATED SERVICES FOR MEMBERS Digitization Services

1.	Goal Statement	Digitization services are not offered at this time.
2a. be addre	Indicate year(s) during which the system will essing this goal (check all that apply)	No
Year 1		
2b.	Year 2	No
2c.	Year 3	No
2d.	Year 4	No
2e.	Year 5	No
3.	Intended Result(s)	Digitization services are not offered at this time.
4.	Evaluation Method(s)	Digitization services are not offered at this time.

4.13 Element 5 - COORDINATED SERVICES FOR MEMBERS Other (Optional)

1.	Topic	eBooks
2.	Goal Statement	The School Library System will provide eBooks for the region contingent upon sufficient funding.
3a. be addre	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes

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Year 1

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3b.	Year 2	Yes
3c.	Year 3	Yes
3d.	Year 4	Yes
3e.	Year 5	Yes
4.	Intended Result(s)	Districts will have access to eBooks.
5.	Evaluation Method(s)	Acquisitions, Usage Statistics
4.14 El	ement 6 - AWARENESS AND ADVOCACY	
1.	Goal Statement	The School Library System will provide advocacy training and resources to school librarians. The School Library System will participate in advocacy efforts through NYLA and ALA.
2a. be addre	Indicate year(s) during which the system will essing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Librarians will have the ability to advocate for the library programs that their students need.
4.	Evaluation Method(s)	Presentations, Newsletters

4.15 Element 7 - COMMUNICATIONS AMONG MEMBERS

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1.	Goal Statement	The School Library System will facilitate written communication and discussion among members. The School Library System shall maintain a directory for phone and email communication among members between SLS meetings. Librarians will have the opportunity to collaborate and receive updates from the SLS at the communication coordinator meetings. Communication coordinators are expected to share that information with others in their district. School librarians may also submit articles for the School Library System newsletter.
	Indicate year(s) during which the system will ssing this goal (check all that apply)	Yes
Year 1		
2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Librarians will have the opportunity to receive current information, collaborate, and share information with each other through the School Library System.
4.	Evaluation Method(s)	Meeting Minutes, Attendance, Newsletter

4.16 Element 8 - COLLABORATIVE EFFORTS WITH OTHER LIBRARY SYSTEMS

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1.	Goal Statement

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The School Library System will work with other library systems and organizations to provide services and programs. The School Library System will collaboratively plan professional development with other School Library Systems based on NYS and national efforts. Collaboration with the public libraries shall be facilitated through School Library System collaboration with North Country Library System, with a special focus on summer reading. Resource sharing shall be facilitated through the Northern NY Library Network.

Yes

2a. Indicate year(s) during which the system will be addressing this goal (check all that apply)

Year 1

2b.	Year 2	Yes
2c.	Year 3	Yes
2d.	Year 4	Yes
2e.	Year 5	Yes
3.	Intended Result(s)	Libraries will receive coordinated services and shared professional development opportunities.
4.	Evaluation Method(s)	Documentation of meetings with other systems, Council Minutes (Northern New York Library Network and North Country Library System are represented on the Council), Interlibrary Loan Statistics

4.17 Element 9 - OTHER (Optional) - If there are other elements in the System's Plan of Service not listed above, complete one repeating group for each element.

1.	Element	NA
2.	Topic	NA
3.	Goal Statement	NA
4a.	Indicate year(s) during which the system will	No

be addressing this goal (check all that apply)

Year 1

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4b.	Year 2	No
4c.	Year 3	No
4d.	Year 4	No
4e.	Year 5	No
5.	Intended Result(s)	NA
6.	Evaluation Method(s)	NA

ASSURANCE

4.18 The Library System's Plan of Service was 02/10/2021 developed in accordance with provisions of Education Law and the Regulations of the Commissioner and the requirements of the New York State Library, and was reviewed and approved by the Library System Council on (date - mm/dd/yyyy)

APPROVAL - For NYSL Use Only

The Library System's Plan of Service was 06/09/2021 4.19 reviewed and approved by the New York State Library on (date - mm/dd/yyyy)

REVISION ASSURANCE

4.20 The Library System's Plan of Service was 10/3/2023 revised in accordance with provisions of Education Law and the Regulations of the Commissioner and the requirements of the New York State Library, and was reviewed and approved by the Library System Council on (date - mm/dd/yyyy)

REVISION APPROVAL

The Library System's revised Plan of Service 4.21 10/16/2023 was reviewed and approved by the New York State Library on (date - mm/dd/yyyy)