



**Mizuho Bank, Ltd.**  
Bangkok Branch

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September 1, 2025

Dear Valued Customer,

**Subject: Transition of Pre-Advice Services Notifications from Fax to Email**

We, Mizuho Bank, Ltd. Bangkok Branch, are pleased to inform you that in our continued effort to enhance the quality of service and provide a secure channel for information transmission, we will be changing the notification delivery method for Pre-Advice Services from fax to email.

This change will apply to all customers and beneficiaries who currently receive notifications under the Pre-Advice Services via fax. The new email-based delivery method will be implemented effective from 11 September 2025 onward.

We apologize for any inconvenience that this may cause. Should you have any questions or require additional information, please contact your Relationship Manager at 02-002-0222, Monday – Friday 8:30 AM to 5:00 PM.

We are looking forward to continuing to serve you.

Sincerely yours,

**Mizuho Bank, Ltd. (Bangkok Branch)**