

Key Changes regarding Mizuho Global e-Banking

(For ISO 20022 Migration)

June 2025 Revision

Mizuho Bank, Ltd.

MIZUHO

Introduction

Dear Valued Customers,

Thank you for your continued patronage.

We are pleased to announce that “*Structured Payment*” menu will be added to remittances on *Mizuho Global e-Banking* in order to comply with ISO 20022.

In this document, we have summarized the changes and requests to our customers due to the newly added *Structured Payment* menu. We would appreciate it if you could familiarize yourself with the contents. We appreciate your kind understanding and cooperation.

Furthermore, as individual circumstances/details may differ according to each country (e.g., regulatory compliance matters), please kindly note that information specific to each country will be separately provided by our local branches and/or subsidiaries. Please also refer to the notification from your local branches/subsidiaries for details.

If you have any questions regarding the contents of this document, please contact your local branches/subsidiaries.

Sincerely,
Mizuho Bank, Ltd.

Table of Contents

| | | |
|---|-------|--------------------|
| Executive Summary | 4 | |
| Key Changes | | |
| 1. Instruction Menu | 6~9 | June 2025 Revision |
| 2. Balance Report | 10~11 | June 2025 Revision |
| 3. User Manual | 12 | June 2025 Revision |
| Request to Customers | | |
| 4. User Authority | 14~15 | |
| 5. Group Workflow | 16~18 | June 2025 Revision |
| 6. Structured Payment Template | 19~21 | June 2025 Revision |
| Points to Note | | |
| 7. Restrictions | 23 | |
| <i>“Awaiting Approval Transaction List”, “Bulk Transaction”, “Mizuho Global e-Banking for Mobile”</i> | | |
| 8. Additional Items (Update Plan) | 24 | June 2025 Revision |
| Supplementary Matters | | |
| 9. Service Start Date | 26 | |
| 10. Customers with Accounts in Multiple Branches/Subsidiaries | 27 | |

Executive Summary

- This document summarizes the key changes due to the newly added *Structured Payment* menu.
- In particular, we would like to ask for your cooperation regarding items shown below in “**Request to Customers**” (Items 4 to 6).

| | Item | Description |
|----------------------|---|---|
| Key Changes | 1 Instruction Menu | <ul style="list-style-type: none"> • Instruction Menu will change • Remittance Information item will change |
| | 2 Balance Report | <ul style="list-style-type: none"> • Applicable to new ISO20022 compliant format |
| | 3 User Manual | <ul style="list-style-type: none"> • User Manual is revised in alignment with <i>Structured Payment</i> menu |
| Request to Customers | 4 User Authority | <ul style="list-style-type: none"> • Confirm <i>User Authority</i> before use, and make modifications, as necessary |
| | 5 Group Workflow Users Only | <ul style="list-style-type: none"> • Confirm the setting of <i>Group Workflow</i> before use, and make modifications, as necessary |
| | 6 Structured Payment Templates Users Only | <ul style="list-style-type: none"> • Change regarding Templates (incl. prohibited characters) [Prior Action Required] • Delete unnecessary Templates [Prior Action Required] • Check Templates before usage [Post Action Required] |
| Points to Note | 7 Restrictions | <ul style="list-style-type: none"> • There are some restrictions when using <i>Awaiting Approval Transaction List</i>, <i>Bulk Transaction</i>, <i>Mizuho Global e-Banking for Mobile via the Structured Payment</i> menu. |
| | 8 Additional Items (Update Plan) | <ul style="list-style-type: none"> • Name of branch/address information is scheduled to be added in approval screen of <i>Structure Payment</i> menu (Plan: Late July 2025) |
| Notes | 9 Service Start Date | <ul style="list-style-type: none"> • <i>Structured Payment</i> menu will not be available until the Service Start Date. |
| | 10 Customers with Accounts in Multiple Branches/Subsidiaries | <ul style="list-style-type: none"> • Customers with accounts in multiple branches/subsidiaries may need to use the Existing Menu even after the Service Start Date |

Table of Contents

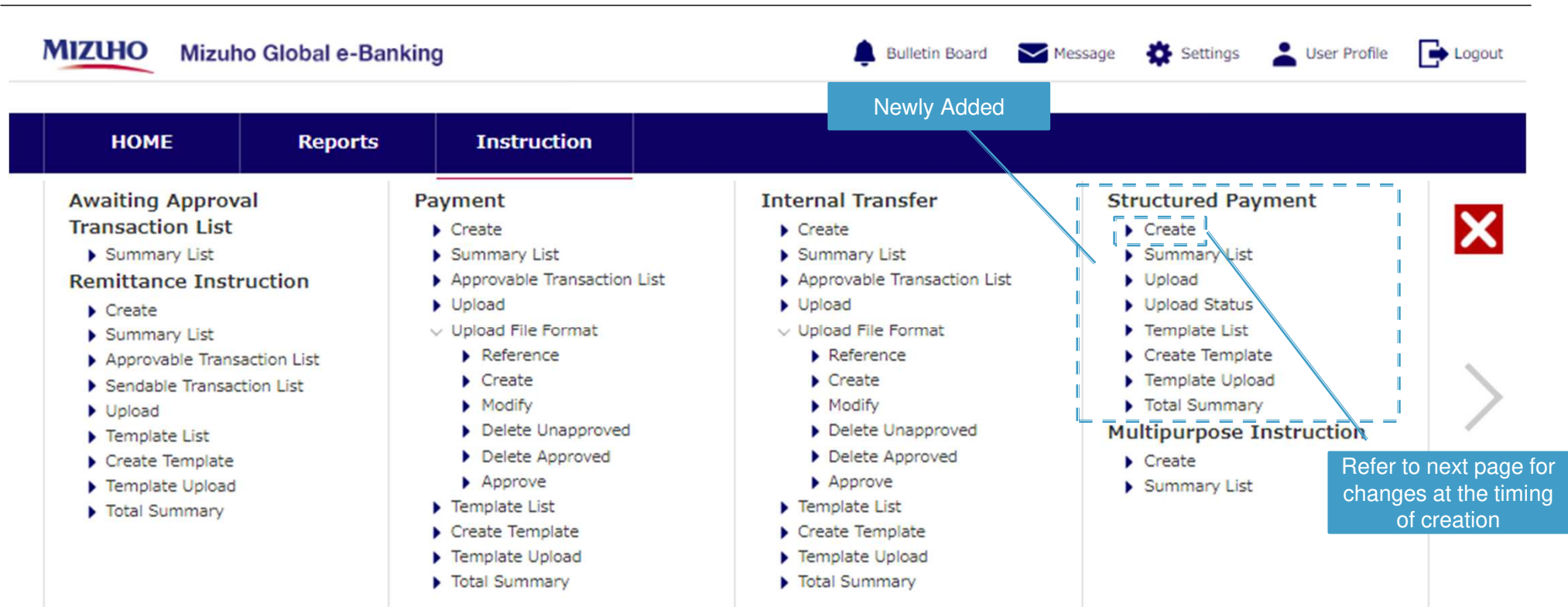
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|---|-------|--------------------|
| Executive Summary | 4 | |
| Key Changes | | |
| 1. Instruction Menu | 6~9 | June 2025 Revision |
| 2. Balance Report | 10~11 | June 2025 Revision |
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| Points to Note | | |
| 7. Restrictions | 23 | |
| <i>“Awaiting Approval Transaction List”, “Bulk Transaction”, “Mizuho Global e-Banking for Mobile”</i> | | |
| 8. Additional Items (Update Plan) | 24 | June 2025 Revision |
| Supplementary Matters | | |
| 9. Service Start Date | 26 | |
| 10. Customers with Accounts in Multiple Branches/Subsidiaries | 27 | |

1-1. Instruction Menu: Changes in the Menu

- *Structured Payment* menu is newly added in Instruction Screens (March 10, 2025), the menu to be utilized when making remittance requests will change in phases.
- **The method of utilizing the menus varies according to each country. Details will be provided separately by our branches/subsidiaries in each country.** (As for customers with accounts in multiple branches/subsidiaries, please be careful as using different menus may be required even if it the type of transaction is the same)
- The Service Start Date of use of *Structured Payment* menu varies by country. For details, please check “(A) MX Opening Date” and “(B) MT Closure Date” in our Special Webpage.

Screen after log-in > Instruction Screen

Location of Structured Payment Menu



* Please note that this is illustrative and may differ from the actual screen

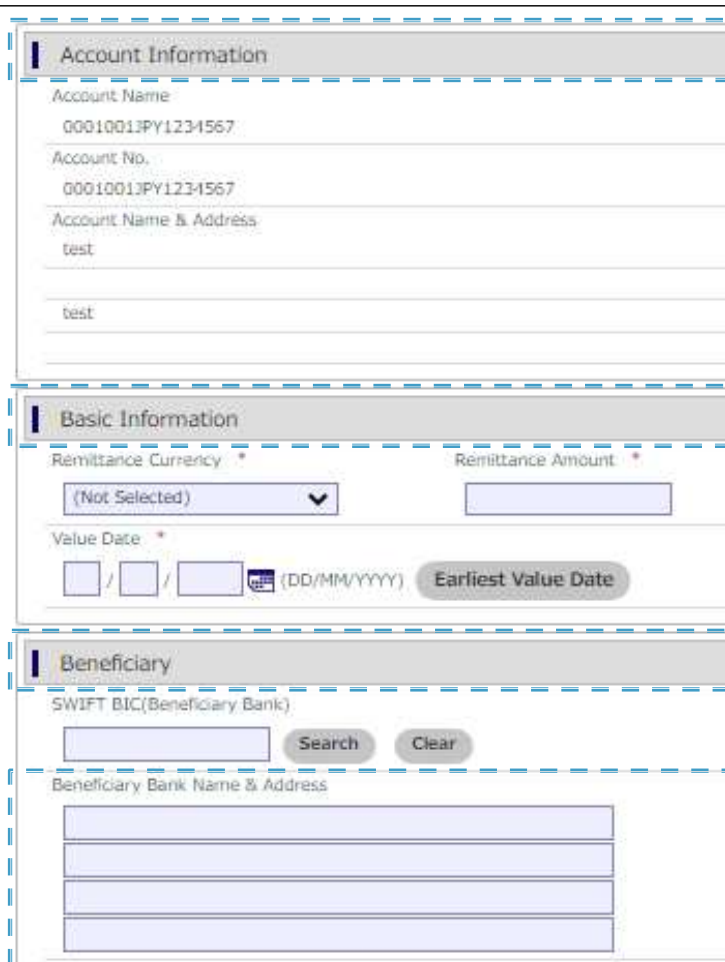
[Key Changes]

1-2. Instruction Menu: Changes in Remittance Information Items (1/3)

- As the number of input fields for remittance information increased, **please switch tabs** based on category to input information.
- Input field for address, such as country/post code, is **segmented/structured according to item**.

Screen after log-in > Instruction > Structured Payment - Create Screen > Structured Payment edit (2/2) - Create Screen

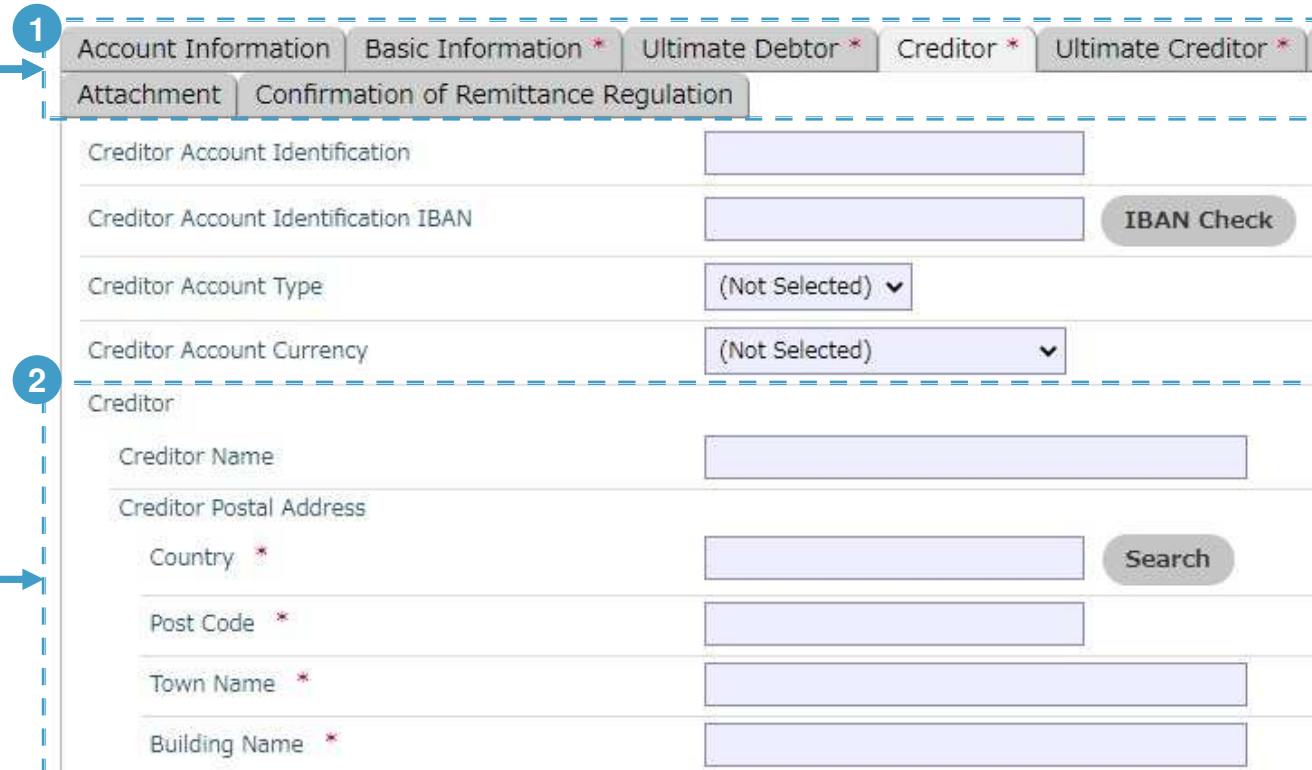
Existing Menu



The 'Existing Menu' screenshot shows a form with three main sections: 'Account Information', 'Basic Information', and 'Beneficiary'. The 'Account Information' section has fields for 'Account Name' (00010013PY1234567), 'Account No.' (00010013PY1234567), and 'Account Name & Address' (test). The 'Basic Information' section has fields for 'Remittance Currency' (dropdown, (Not Selected)), 'Remittance Amount' (text input), 'Value Date' (calendar icon, (DD/MM/YYYY)), and an 'Earliest Value Date' button. The 'Beneficiary' section has a 'SWIFT BIC(Beneficiary Bank)' field with 'Search' and 'Clear' buttons, and a 'Beneficiary Bank Name & Address' section with multiple text input fields. Blue arrows point from these sections to the corresponding tabs in the 'Structured Payment Menu'.

Structured Payment Menu

- 1 There are multiple tabs to enter the all information
- 2 Some terms have been changed to comply with ISO 2022 specification (e.g. "Beneficiary"→ "Creditor") and address field are segmented/structured



The 'Structured Payment Menu' screenshot shows a form with multiple tabs: 'Account Information', 'Basic Information *', 'Ultimate Debtor *', 'Creditor *', 'Ultimate Creditor *', 'Attachment', and 'Confirmation of Remittance Regulation'. The 'Creditor *' tab is selected. It contains fields for 'Creditor Account Identification', 'Creditor Account Identification IBAN' (with an 'IBAN Check' button), 'Creditor Account Type' (dropdown, (Not Selected)), and 'Creditor Account Currency' (dropdown, (Not Selected)). Below these is a 'Creditor' section with fields for 'Creditor Name', 'Creditor Postal Address', 'Country *', 'Post Code *', 'Town Name *', and 'Building Name *'. The 'Country', 'Post Code', 'Town Name', and 'Building Name' fields are segmented. A 'Search' button is next to the 'Country' field. Blue arrows point from the 'Existing Menu' to the corresponding tabs and fields in this menu.

* Please note that this is illustrative and may differ from the actual screen

1-2. Instruction Menu: Changes in Remittance Information Items (2/3)

Revised in June 2025

- Added notes regarding the input postal address

■ Please provide as much information as possible by utilizing the appropriate fields in Postal Address details.

- Due to the growing importance of AML/CFT*, many financial institutions require complete creditor name and address details. Incomplete information may result in delays in crediting funds by the creditor agent.

* AML: Anti-Money Laundering, CFT: Combatting the Financing of Terrorism

Screen after log-in > Instruction > Structured Payment - Create Screen > Structured Payment edit (2/2) - Create Screen

Sample: "Creditor" tab > "Creditor Postal Address" field

Notes

Creditor Postal Address *

Country * JP

Town Name * Chiyoda

☐ Click to enter Creditor Postal Address details

Post Code 100-0005

Building Name XXX Tower

Department

Sub Department

Street Name 1-1-1 Otemachi

Building Number

Floor

Post Box

Room 101

Town Location Name

District Name

Country Sub Division Tokyo

Click here to display details

- Detailed input fields will appear once the link is clicked
- Please provide full postal address information (i.e. the same level of details that are required when using postal services)
- Please refer to "1-4. Samples of ISO 20022 Structured Postal Addresses" in the Special Webpage for details.

1-2. Instruction Menu: Changes in Remittance Information Items (3/3)

Revised in June 2025

- Added notes regarding the input of BICFI

■ Please ensure to provide "BICFI" in the "Creditor Agent" field.

- BICFI can be searched from Structured Payment Create Screen.

*BICFI: Same as "SWIFT BIC" or "SWIFT code".

Screen after log-in > Instruction > Structured Payment - Create Screen > Structured Payment edit (2/2) - Create Screen

"Creditor" tab > "Creditor Agent" field

Creditor Agent

BICFI *

Search

BIC Information

Creditor Agent Name

Creditor Agent Postal Address *

If BICFI is unknown, "Creditor Agent Name" and "Creditor Agent Postal Address" fields are required.
(If BICFI is entered, these fields are not required.)

Please click here to enter Creditor Agent Postal Address details

Post Code

Building Name

MIZUHO Mizuho Global e-Banking

Select List

Search Criteria

List Name SWIFT BIC

Search key 1 Bank Name Mizuho (Partial Match) ☐ Case-Sensitive

Search key 2 SWIFT BIC (Partial Match) ☐ Case-Sensitive

Search

Bank Name

Branch Name

Address1

Address2

| List Name | SWIFT BIC | Bank Name | Branch Name | Address1 | Address2 |
|--------------|-----------|-----------------------------------|-------------|--------------|----------|
| ③ DCKSJ31XXX | | MIZUHO SECURITIES CO., LTD. | | TOKYO | JAPAN |
| DKAMJP1XXX | | MIZUHO ASSET MANAGEMENT CO., LTD. | | TOKYO | JAPAN |
| FCMCUS33XXX | | MIZUHO CAPITAL MARKETS L | | NEW YORK, NY | UNITED |

A separate window will open

Description

1 Click "Search" button → A separate window will open

2 Select "Search key" and input search keywords

| Search key | Description |
|-------------|------------------------------------|
| SWIFT BIC | Can search by part of SWIFT BIC |
| Bank Name | Can search by bank name |
| Branch Name | Can search by bank branch name |
| Address1 | Can search by country or city name |
| Address2 | |

3 Select the correct SWIFT BIC

2-1. Balance Report: Compliant to New Format

Revised in June 2025

- Added the file format 2
- Changed the schedule

- When downloading the Statement, XML format files that are ISO 20022 compliant, and CSV format that includes the items in the XML format can be selected.

Screen after log-in > Reports > Balance Report - Download Screen

| Download screen | Description |
|---|--|
| <div><div>Download Format *</div><div><div>Download</div><div>Download</div></div><div><div>Statement</div><div>Statement</div><div>ERP</div><div>ERP (with Information & Remarks)</div><div>BAI</div><div>MT940(Mizuho)</div><div>1 camt.053</div><div>2 camt.053(Mizuho)</div><div>3 Statement(with additional information)</div></div></div> | <div><div>1</div><div>File format : XML format</div><div>Format name : camt.053</div></div> <div><div>2</div><div>File format : XML format</div><div>Format name : camt.053(Mizuho)</div></div> <div><div>3</div><div>File format : CSV format</div><div>Format name : Statement(with additional information)*</div></div> <div><div>* 2 3</div><div>Expected date to add the format: Late July 2025</div></div> <div><div>*</div><div>Please refer to the user manual for details on each format.</div></div> |

* Please note that this is illustrative and may differ from the actual screen

2-2. Balance Report: Display Change in Single Accounts Statements Detail

- There will be changes to the display format of information in the "Information to Account Owner" field for Single Account Statements Detail (DEBIT/CREDIT). (The content itself will remain unchanged.)

Screen after log-in > Reports > Balance Report > Single Account Statements Summary > Detail

Current

MIZUHO

Single Account Statements Detail (DEBIT) Date and time: 03/06/2025 14:56:33

Bank Name: Mizuho Bank
Branch Name: Head Office
Branch Address:

| Bank Ref No. | Customer Ref No. | Value Date | Currency | Amount |
|--------------|------------------|------------|----------|--------|
| FT25068BH3R | DEF | 07/03/2025 | MYR | 300.00 |

Detail

| | |
|----------------------------------|---------------------|
| Account Name MYR | Account No. |
| Transaction Type TRF-Transfer | Entry Date 03/07 |

Remarks
Outward Telegraphic Transfer

Information to Account Owner

NARRATIVE DEF
ORDERING CUSTOMER
BENEFICIARY CUSTOMER DEF
FUNDS TRANSFER DEBIT MYR 300.00
FUNDS TRANSFER CREDIT EUR 100.00
COMMISSION CHARGES

Note:
This statement is generated automatically and is not an official electronic statement.

After Change

MIZUHO

Single Account Statements Detail (DEBIT) Date and time: 03/06/2025 17:09:13

Bank Name: Mizuho Bank
Branch Name: Head Office
Branch Address:

| Bank Ref No. | Customer Ref No. | Value Date | Currency | Amount |
|--------------|------------------|------------|----------|--------|
| FT25130XF695 | LAPTOP NAME | 19/05/2025 | MYR | 0.11 |

Detail

| | |
|----------------------------------|---------------------|
| Account Name MYR | Account No. |
| Transaction Type TRF-Transfer | Entry Date 05/19 |

Remarks
Outward Telegraphic Transfer

Information to Account Owner

NARRATIVE DEF ORDERING CUSTOMER BENEFICIARY CUSTOMER DEF FUNDS TRANSFER DEBIT MYR 300.00 FUNDS TRANSFER CREDIT EUR 100.00 COMMISSION CHARGES

Note:
This statement is generated automatically and is not an official electronic statement.

Before change: Displayed with line breaks
After change: Displayed with no line breaks, a single space inserted instead
→ Change in display format only (all others remain unchanged).

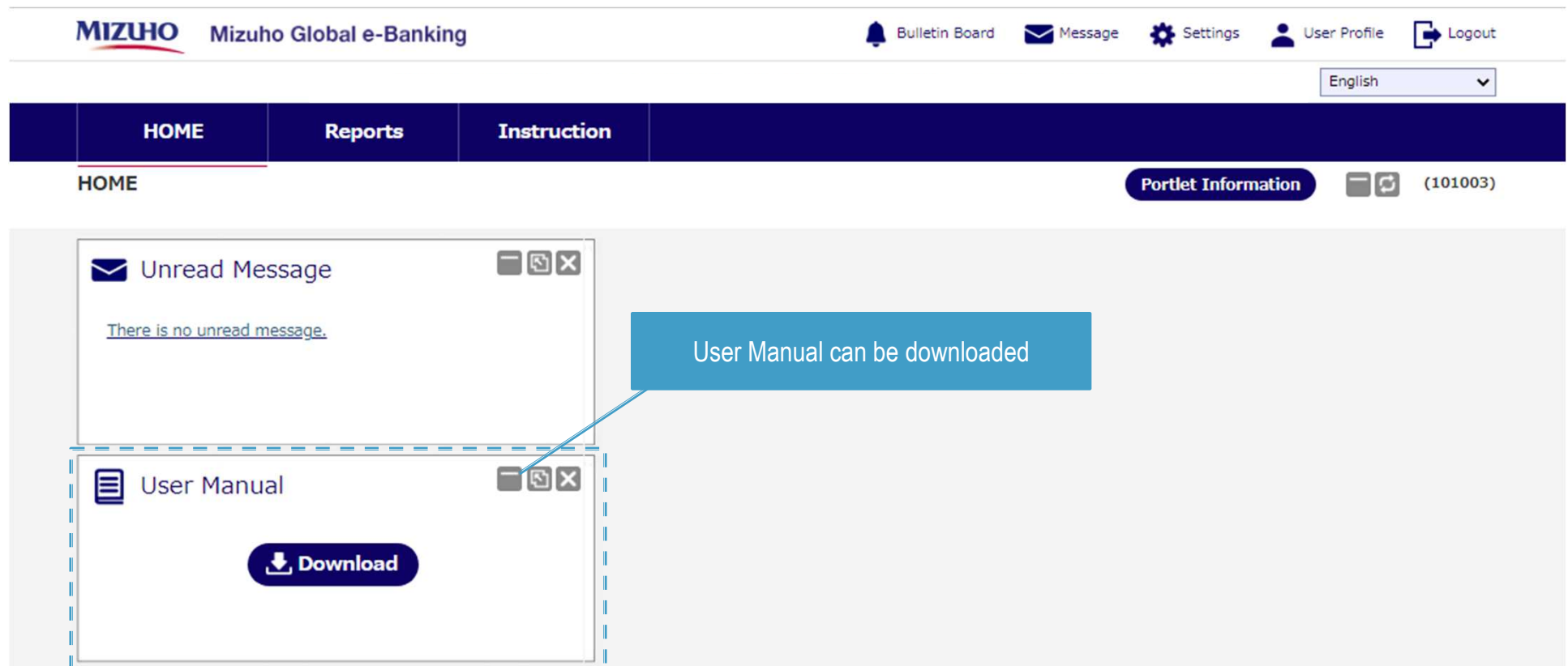
3. User Manual: Revision

Revised in June 2025

- Added information about the update to User Manual

- User Manual for the *Structure Payment* menu can be downloaded as shown below (from March 10, 2025).
 - A revised User Manual will be made available in late July 2025. Please kindly reconfirm once available. (Version 2.8)

Screen after log-in > Home Screen



* Please note that this is illustrative and may differ from the actual screen

Table of Contents

| | | |
|---|-------|--------------------|
| Executive Summary | 4 | |
| Key Changes | | |
| 1. Instruction Menu | 6~9 | June 2025 Revision |
| 2. Balance Report | 10~11 | June 2025 Revision |
| 3. User Manual | 12 | June 2025 Revision |
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4. User Authority (1/2)

- Please check **User Authority settings** related to the *Structured Payment* menu before use, and **make the necessary adjustments to ensure the User Authority is appropriate.**

User Authority setting screen (Super User : Management Menu > Sub User Information - Modify > Available Menu & Operation List Screen)

User Group Authority setting screen (Super User : Management Menu > Group Information - Modify Screen)

Modify Screen

| Menu | Authority |
|------------------------------------|-----------|
| Remittance Instruction | No |
| Remittance Template | No |
| Remittance Instruction Template Gr | No |
| Bulk Transaction | No |
| Payment | No |
| Payment Template | No |
| Payment Template Group | No |
| Structured Payment | No |
| Structured Payment Template | No |
| Structured Payment Template Group | No |

* Please note that this is illustrative and may differ from the actual screen

Request to Customers

- Confirm the User Authority shown in the dotted box on the left. (Please refer to the next page for details)
- Please make sure to use *Super User* Authority (User ID/Authority Administrator) for modifying User Authority
- Please see User Manual for details.

Types of User Authority

| Authority | Contents of authority |
|-----------|---|
| No | Unavailable |
| Reference | Reference only. Can not create, update, delete or approve |
| Update | Can refer, create, update and delete. Cannot approve |
| Approve | Can create, update, delete and approve |

4. User Authority (2/2)

- For customers applicable to ①-③, Mizuho will reflect the current User Authority to the new *Structured Payment* menu.
- For customers applicable to ④, please ensure that the setting of User Authority is complete before use.

User Status of Existing Menu

Status of User Authority Reflection by Mizuho

| | | | | | | | | | | | | | | | |
|-------|--|---|--|--|-----------------------------|--------------|-------------------------|-------|---------------|---------------|---------|-------|--------|--------|--------|
| 1 | Customer using only <i>Remittance Instruction Menu</i> | <ul style="list-style-type: none">Same authority as that of the <i>Remittance Instruction</i> menu is reflected | <table><tr><td></td><td>Remittance Instruction Menu</td><td>Payment Menu</td><td>Structured Payment Menu</td></tr><tr><td>User①</td><td>Approve</td><td rowspan="2">Not available</td><td>Approve</td></tr><tr><td>User②</td><td>Update</td><td>Update</td></tr></table> | | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | User① | Approve | Not available | Approve | User② | Update | Update | |
| | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | | | | | | | | | | | | |
| User① | Approve | Not available | Approve | | | | | | | | | | | | |
| User② | Update | | Update | | | | | | | | | | | | |
| 2 | Customer using only <i>Payment Menu</i> | <ul style="list-style-type: none">Same authority as that of <i>Payment</i> menu is reflected | <table><tr><td></td><td>Remittance Instruction Menu</td><td>Payment Menu</td><td>Structured Payment Menu</td></tr><tr><td>User①</td><td rowspan="2">Not available</td><td>Approve</td><td>Approve</td></tr><tr><td>User②</td><td>Update</td><td>Update</td></tr></table> | | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | User① | Not available | Approve | Approve | User② | Update | Update | |
| | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | | | | | | | | | | | | |
| User① | Not available | Approve | Approve | | | | | | | | | | | | |
| User② | | Update | Update | | | | | | | | | | | | |
| 3 | In case Users have the same Authority setting for both <i>Remittance Instruction</i> and <i>Payment</i> menu | <ul style="list-style-type: none">Same authority as that of both <i>Remittance Instruction</i> and <i>Payment</i> menu is reflected | <table><tr><td></td><td>Remittance Instruction Menu</td><td>Payment Menu</td><td>Structured Payment Menu</td></tr><tr><td>User①</td><td>Approve</td><td>Approve</td><td>Approve</td></tr><tr><td>User②</td><td>Update</td><td>Update</td><td>Update</td></tr></table> | | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | User① | Approve | Approve | Approve | User② | Update | Update | Update |
| | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | | | | | | | | | | | | |
| User① | Approve | Approve | Approve | | | | | | | | | | | | |
| User② | Update | Update | Update | | | | | | | | | | | | |
| 4 | In case there is an User that have different Authority setting between <i>Remittance Instruction</i> and <i>Payment</i> menu | <ul style="list-style-type: none">Authority type “NO” is reflected to all users (*Please set appropriate User Authority before use) | <table><tr><td></td><td>Remittance Instruction Menu</td><td>Payment Menu</td><td>Structured Payment Menu</td></tr><tr><td>User①</td><td>Approve</td><td>Update</td><td>No</td></tr><tr><td>User②</td><td>Update</td><td>Update</td><td>No</td></tr></table> | | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | User① | Approve | Update | No | User② | Update | Update | No |
| | Remittance Instruction Menu | Payment Menu | Structured Payment Menu | | | | | | | | | | | | |
| User① | Approve | Update | No | | | | | | | | | | | | |
| User② | Update | Update | No | | | | | | | | | | | | |

5. Group Workflow: For Users (1/3)

- Please check the **Group Workflow settings** related to the *Structured Payment* menu before use, and **make the necessary adjustments to ensure that the Group Workflow is appropriate.**

Super User : Management Menu > Group Workflow Information > Modify Screen

Modify Screen

Group Workflow Information Summary - Modify

| | Status | Menu | Detail |
|----------------------------------|----------|--------------------------|---------------|
| <input type="radio"/> | | Remittance Instruction | |
| <input type="radio"/> | | L/C Opening Instruction | |
| <input type="radio"/> | | Multipurpose Instruction | |
| <input type="radio"/> | | e-Application Form | |
| <input type="radio"/> | | Bulk Transaction | |
| <input type="radio"/> | | Import L/C | |
| <input type="radio"/> | | Payment | |
| <input type="radio"/> | | Internal Transfer | |
| <input checked="" type="radio"/> | Approved | Structured Payment | Detail |

Continue



Request to Customers

- Please click the “Detail” button shown in the dotted box on the left side, and confirm and make adjustments to the Group Workflow setting from Group Workflow Setting Screen (shown below). Please refer to the next page for details.
- Please make sure to use *Super User* Authority (User ID/Authority Administrator) for modifying Group Workflow
- Please see User Manual for details

<Group Workflow Setting Screen>

OK **Cancel** **Group Information Reference**

| | Maker Group | First Approver Group | Second Approver Group | Third Approver Group | Fourth Approver Group | Fifth Approver Group | Clear |
|---|---|----------------------|------------------------------|----------------------|-----------------------|----------------------|-----------|
| | Amount | | Branch/Payment Method | | | | Clear All |
| 1 | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | Clear |
| | <input type="text"/> <input type="checkbox"/> Unlimited | | Select Payment Method | | | | |
| 2 | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | (Not Selected) ▼ | Clear |
| | <input type="text"/> <input type="checkbox"/> Unlimited | | Select Payment Method | | | | |

* Please note that this is illustrative and may differ from the actual screen

5. Group Workflow: For Users (2/3)

- For customers applicable to ① - ③, Mizuho will reflect the current Group Workflow to the *Structured Payment* menu in advance.
- **For customers applicable to ④ below, creation of Group Workflow is required before use. (See the next page for details)**
- The reflection timing varies according to country. Please confirm the notification from your local branches/subsidiaries for details.

Usage Status of Existing Menu



Status of the Group Workflow reflection by Mizuho

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------|---|--|--|---------------|-----------------------------|-------------------------|-------|---------------|-------|-------------------------|-------|-------|-----------|---------------|-------|-------|---------------|-------|-------|-------|---------------|-----------|-------|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------|-------|-------|-------|----|--|--|-------|-------|-------|-----------|----|--|--|-------|-------|-------|-------|-------|-------|
| 1 | Customer using only <i>Remittance Instruction</i> menu | <ul style="list-style-type: none">Reflect the Group Workflow registered in <i>Remittance Instruction</i> menu | <table><tr><td></td><td colspan="3">Remittance Instruction Menu</td><td>Payment Menu</td><td></td><td colspan="3">Structured Payment Menu</td></tr><tr><td>Currency①</td><td>GWF A</td><td>GWF B</td><td>GWF C</td><td rowspan="2">Not available</td><td rowspan="2"></td><td>GWF A</td><td>GWF B</td><td>GWF C</td></tr><tr><td>Currency②</td><td>GWF D</td><td>GWF E</td><td>GWF F</td><td>GWF D</td><td>GWF E</td><td>GWF F</td></tr></table> | | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | Currency① | GWF A | GWF B | GWF C | Not available | | GWF A | GWF B | GWF C | Currency② | GWF D | GWF E | GWF F | GWF D | GWF E | GWF F | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency① | GWF A | GWF B | GWF C | Not available | | GWF A | GWF B | GWF C | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency② | GWF D | GWF E | GWF F | | | GWF D | GWF E | GWF F | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | Customer using only <i>Payment</i> menu | <ul style="list-style-type: none">Reflect the Group Workflow registered in <i>Payment</i> menu | <table><tr><td></td><td colspan="3">Remittance Instruction Menu</td><td>Payment Menu</td><td></td><td colspan="3">Structured Payment Menu</td></tr><tr><td>Currency①</td><td rowspan="2">Not available</td><td rowspan="2"></td><td rowspan="2"></td><td>GWF a</td><td>GWF b</td><td>GWF c</td><td rowspan="2"></td><td>GWF a</td><td>GWF b</td><td>GWF c</td></tr><tr><td>Currency②</td><td>GWF d</td><td>GWF e</td><td>GWF f</td><td>GWF d</td><td>GWF e</td><td>GWF f</td></tr></table> | | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | Currency① | Not available | | | GWF a | GWF b | GWF c | | GWF a | GWF b | GWF c | Currency② | GWF d | GWF e | GWF f | GWF d | GWF e | GWF f | | | | | | | | | | | | | | | | | | | | | | | |
| | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency① | Not available | | | GWF a | GWF b | GWF c | | GWF a | GWF b | GWF c | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency② | | | | GWF d | GWF e | GWF f | | GWF d | GWF e | GWF f | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | Customer using both <i>Remittance Instruction</i> and <i>Payment</i> menu | <ul style="list-style-type: none">Reflect the Group Workflow registered in <i>Payment</i> menuFor currency not registered in <i>Payment</i> menu, Reflect the Group Workflow registered in <i>Remittance Instruction</i> menu | <table><tr><td></td><td colspan="3">Remittance Instruction Menu</td><td>Payment Menu</td><td></td><td colspan="3">Structured Payment Menu</td></tr><tr><td>Currency①</td><td>GWF A</td><td>GWF B</td><td>GWF C</td><td>GWF a</td><td>GWF b</td><td>GWF c</td><td rowspan="4"></td><td>GWF a</td><td>GWF b</td><td>GWF c</td></tr><tr><td>Currency②</td><td>GWF D</td><td>GWF E</td><td>GWF F</td><td>GWF d</td><td>GWF e</td><td>GWF f</td><td>GWF d</td><td>GWF e</td><td>GWF f</td></tr><tr><td>Currency③</td><td>GWF G</td><td>GWF H</td><td>GWF I</td><td rowspan="2">NA</td><td rowspan="2"></td><td rowspan="2"></td><td>GWF G</td><td>GWF H</td><td>GWF I</td></tr><tr><td>Currency④</td><td colspan="3">NA</td><td>GWF j</td><td>GWF k</td><td>GWF l</td><td>GWF j</td><td>GWF k</td><td>GWF l</td></tr></table> | | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | Currency① | GWF A | GWF B | GWF C | GWF a | GWF b | GWF c | | GWF a | GWF b | GWF c | Currency② | GWF D | GWF E | GWF F | GWF d | GWF e | GWF f | GWF d | GWF e | GWF f | Currency③ | GWF G | GWF H | GWF I | NA | | | GWF G | GWF H | GWF I | Currency④ | NA | | | GWF j | GWF k | GWF l | GWF j | GWF k | GWF l |
| | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency① | GWF A | GWF B | GWF C | GWF a | GWF b | GWF c | | GWF a | GWF b | GWF c | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency② | GWF D | GWF E | GWF F | GWF d | GWF e | GWF f | | GWF d | GWF e | GWF f | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency③ | GWF G | GWF H | GWF I | NA | | | | GWF G | GWF H | GWF I | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency④ | NA | | | | | | | GWF j | GWF k | GWF l | GWF j | GWF k | GWF l | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | Customer applicable to either ①, ② or ③ above (In case User Authority is NOT set prior to reflection) | <ul style="list-style-type: none">Group Workflow will NOT be reflected to <i>Structured Payment</i> menu. | <table><tr><td></td><td colspan="3">Remittance Instruction Menu</td><td>Payment Menu</td><td></td><td colspan="3">Structured Payment Menu</td></tr><tr><td>Currency①</td><td>GWF A</td><td>GWF B</td><td>GWF C</td><td>GWF a</td><td>GWF b</td><td>GWF c</td><td rowspan="2"></td><td colspan="3" rowspan="2">Not reflected</td></tr><tr><td>Currency②</td><td>GWF D</td><td>GWF E</td><td>GWF F</td><td>GWF d</td><td>GWF e</td><td>GWF f</td></tr></table> | | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | Currency① | GWF A | GWF B | GWF C | GWF a | GWF b | GWF c | | Not reflected | | | Currency② | GWF D | GWF E | GWF F | GWF d | GWF e | GWF f | | | | | | | | | | | | | | | | | | | | | | | |
| | Remittance Instruction Menu | | | Payment Menu | | Structured Payment Menu | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency① | GWF A | GWF B | GWF C | GWF a | GWF b | GWF c | | Not reflected | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency② | GWF D | GWF E | GWF F | GWF d | GWF e | GWF f | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

5. Group Workflow: For Users (3/3)

- For customers applicable to case ④ shown on the previous page, please confirm the followings.
- Customers are required to confirm/modify the “User Authority settings” of *Structured Payment* menu before the *Group Workflow reflection date* (See updated date below.) Please confirm the notification from your local branches/subsidiaries for details.
 - In case check/modification regarding User Authority of *Structure Payment* menu cannot be completed, customers are required to set the Group Workflow before making remittance requests using the menu above.

Schedule Overview for Customers Applicable to ④ in the Previous Page

 Customers are required to set User Authority
 Customer have not set User Authority

| Servicing country | | 2025 | | | | |
|--------------------|---|---|--|--|--------------------|-----------|
| | | January - March | April - June | July - September | October - December | ... |
| Milestone (common) | | Mar. 2025 | | Group Workflow reflection date by Mizuho | | Nov. 2025 |
| 1 | Australia/America | Release of <i>Structured Payment</i> menu | Confirm Group Workflow | SWIFT Discontinuing Existing Service | | |
| | | | Set User Authority / Develop new Group Workflow / Confirm Group Workflow | | | |
| 2 | India/Myanmar/Taiwan | | | | | |
| 3 | Philippines/Vietnam | | | | | |
| 4 | Canada/Mexico | | | | | |
| 5 | Hong Kong/Indonesia/Japan/ Singapore/South Korea | | | Aug. 10 | | |
| 6 | Malaysia | | | Aug. 17 | | |
| 7 | Thailand | Undetermined | | | | |

- Added clarification regarding templates that are subject to migration (highlighted in red)

6. Structured Payment Template: For Users (1/3)

- For users using Template, Mizuho will migrate Template information of *Remittance Instruction* menu and *Payment* menu to *Structured Payment* menu in advance.
- Templates subject to migration shall meet both conditions below: (Reference Date: See details in “(C) Reference Date for Template Migration” on the Special Webpage)
 - Templates related to payment methods that will be abolished due to the addition of *Structured Payment* menu.
 - Templates utilized within the past 13 months or created within 3 months prior to the *Reference Date*.
- Please be informed that there are matters that require customer action/response before and after reflection. (See details on the next page)

Screen after log-in > Instruction > Structured Payment - Create Template Screen

Template (Current)

Structured Payment Template (After Migration)

Address information of “Creditors” is segmented/structured and reflected

Address information of “Beneficiary Bank” segmented/structured and reflected, or *SWIFT code (BIC)* information is reflected

6. Structured Payment Template: For Users (2/3)

- Details regarding **matters that require customer action/response before and after migration to the *Structured Payment Template* (i.e., "Prior Action Required", "Post Action Required")** are as follows.
- Please confirm that the Templates have been migrated after the respective *Service Start Dates*. (Migration timing of Templates differ according to branches/subsidiaries.)

| | Request to Customers | Prior/Post Action Schedule |
|---|---|--|
| "Prior Action Required" Before migration to the <i>Structured Payment</i> menu | <ul style="list-style-type: none"> • If Template includes prohibited characters*, they must be replaced to <u>other characters</u> • Please delete unnecessary Templates | <ul style="list-style-type: none"> • Before the date specified in "(C) Reference Date for Template Migration" on the Special Webpage |
| "Post Action Required" After migration to the <i>Structured Payment</i> menu | <ul style="list-style-type: none"> • Please confirm the migrated Template before use, and correct as necessary (See next page regarding steps for confirmation/correction) <ul style="list-style-type: none"> – Amount is out of scope. Customers are required to re-input – In case address is not correctly segmented/structured, please modify as appropriate | <ul style="list-style-type: none"> • After the date specified in "(A) MX Opening Date" on the Special Webpage |

* Prohibited characters are as follows

- Multi-byte characters (Kanji, Hiragana, Half-Kana) , !#&%*^_`{|}~";@[]\$><
- But it is allowed to use !#&%*^_`{|}~";@[]\$>< in the case of below fields;
 - Template name,
 - Beneficiary/Beneficiary Bank
 - Intermediary Bank Name & Address
 - "Other Information"

6. Structured Payment Template : For Users (3/3)

- **Post Action Required:** Please see the followings for steps on how to confirm/adjust the migrated Template.

Sub User : Instruction > Structured Payment - Template List Screen

Structure Payment Template Confirmation Screen

ruction > Structured Payment > Template List

Structured Payment Template List (283510)

Search Criteria

Status: (Not Selected) ▼

Template Group: Select

Bank & Branch: (Not Selected) ▼

Account No.: (Not Selected) ▼ Select

Payment Method: (Not Selected) ▼ Select

Search key: (Not Selected) ▼ (Partial Match) ☒ Case-Sensitive

Sort Key1: Status ▼ ☒ ASC ☐ DESC

Sort Key2: Template Name ▼ ☒ ASC ☐ DESC

Search

| <input type="checkbox"/> | Status | Template Name | Account Name | Creditor | Reference | Operation |
|-------------------------------------|--------------|------------------------------|----------------------------|------------------------|-----------|--------------------|
| | | Payment Method | Creditor Agent Information | Creditor Account No | | |
| <input type="checkbox"/> | Need Approve | Temp+BeneAcc migr_test02 | test20240710 | 12345 | Detail | Modify 2/2 Copy |
| <input type="checkbox"/> | Need Approve | Temp+BeneAcc- migr_test02 | test20240710 | 12345 | Detail | Modify 2/2 Copy |
| <input checked="" type="checkbox"/> | Need Approve | Temp+BeneIBAN migr_test02 | test20240710 | GB29NWBK60161331926819 | Detail | Modify 2/2 Copy |

1 Total:13

1 Total:13

Approve Cancel Approval Delete Cancel

STEP1:Select Bank & Branch and Payment Method from the search criteria and click "Search".
STEP2:Select template to download and click "Download".

Download

MIZUHO

Description

- 1 Click the "Detail" button, and check the Template
- 2 Click the "Modify" button, and modify Template as necessary
- 3 If the status is "Need Approve", click the check box of the Template you want to approve, and click "Approve" button

* Please note that this is illustrative and may differ from the actual screen

Table of Contents

| | | |
|---|-------|--------------------|
| Executive Summary | 4 | |
| Key Changes | | |
| 1. Instruction Menu | 6~9 | June 2025 Revision |
| 2. Balance Report | 10~11 | June 2025 Revision |
| 3. User Manual | 12 | June 2025 Revision |
| Request to Customers | | |
| 4. User Authority | 14~15 | |
| 5. Group Workflow | 16~18 | June 2025 Revision |
| 6. Structured Payment Template | 19~21 | June 2025 Revision |
| Points to Note | | |
| 7. Restrictions | 23 | |
| <i>“Awaiting Approval Transaction List”, “Bulk Transaction”, “Mizuho Global e-Banking for Mobile”</i> | | |
| 8. Additional Items (Update Plan) | 24 | June 2025 Revision |
| Supplementary Matters | | |
| 9. Service Start Date | 26 | |
| 10. Customers with Accounts in Multiple Branches/Subsidiaries | 27 | |

7. Restrictions

- Customers using ***Awaiting Approval Transaction List, Bulk Transaction, Mizuho Global e-Banking for Mobile*** are subject to the following restrictions when using *Structured Payment* menu.

Restrictions when Using *Structured Payment* menu

| Items | Description |
|---|---|
| <i>Awaiting Approval Transaction List</i> | <ul style="list-style-type: none"> ■ The approval screen is different between the Existing Menu and the <i>Structured Payment Menu</i>. Please approve on each screen <ul style="list-style-type: none"> • Approval for Existing Menu : Approve from <i>Awaiting Approval Transaction List</i> • Approval for <i>Structured Payment</i> menu : Approve from <i>Structure Payment List</i> |
| <i>Bulk Transaction</i> | <ul style="list-style-type: none"> ■ <i>Bulk Transaction</i> is NOT available in <i>Structured Payment</i> menu ■ <i>Bulk Transaction</i> (encrypted files, approval by file*, etc.) is NOT available for transactions using Payment Method subject to discontinuation (*Please consider using the file-upload function of the menu above) |
| <i>Mizuho Global e-Banking for Mobile</i> (dedicated screen for mobile device access) | <ul style="list-style-type: none"> ■ <i>Structured Payment</i> menu is NOT available via <i>Mizuho Global e-Banking for Mobile</i>. ■ When using the menu above, please use the dedicated screen for PCs (instead of <i>Mizuho Global e-Banking for Mobile</i>) |

8. Additional Items (Plan for Update)

- The following item will be added to the approval screen in the *Structured Payment Menu* (Planned: Late July 2025).
 - Branch name and address information

Screen after log-in > Instraction > Structured Payment > Create Screen

March to July 2025

Creditor Agent

BICFI

BIC Information MIZUHO BANK, LTD.

Only the bank name is displayed

From Late July 2025 (Planned)

Creditor Agent

BICFI

BIC Information MIZUHO BANK, LTD.
TOKYO, JAPAN

Branch name and address information are added

* Please note that this is illustrative and may differ from the actual screen

Table of Contents

| | | |
|---|-------|--------------------|
| Executive Summary | 4 | |
| Key Changes | | |
| 1. Instruction Menu | 6~9 | June 2025 Revision |
| 2. Balance Report | 10~11 | June 2025 Revision |
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| 4. User Authority | 14~15 | |
| 5. Group Workflow | 16~18 | June 2025 Revision |
| 6. Structured Payment Template | 19~21 | June 2025 Revision |
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| Supplementary Matters | | |
| 9. Service Start Date | 26 | |
| 10. Customers with Accounts in Multiple Branches/Subsidiaries | 27 | |

9. Service Start Date

- “Service Start Date” is the date when making remittance request using *Structured Payment* menu will become available.
(See “(A) MX Opening Date” in the Special Webpage for details)
- Although the menu above will be displayed on the “Instruction” screen from March 2025, please note that **remittance requests cannot be made before the “Service Start Date”**.

Screen after log-in > Instruction > Structured Payment - Create Screen

From March 2025 to Service Start Date

Payment Method can not be selected in *Payment Method* field, and cannot proceed to the next screen

Structured Payment Edit (1/2) - Create

No Template

Account Name 0000000JPY1234567/0000000JPY1234567/JPY

Account No. * 0000000JPY1234567

Payment Method * (Not Selected) Select

Next (Not Selected)

No Options displayed

After Service Start Date

Options will be displayed in the *Payment Method* field, and will be able to make remittance requests

Structured Payment Edit (1/2) - Create

No Template

Account Name 0000000JPY1234567/0000000JPY1234567/JPY

Account No. * 0000000JPY1234567

Payment Method * (Not Selected) Select

Next (Not Selected)

Payment Method 1
Payment Method 2
Payment Method 3
Payment Method 4

Options displayed

* Please note that this is illustrative and may differ from the actual screen

10. Customers with Accounts in Multiple Branches/Subsidiaries

- Depending on the Payment Method of each branch/subsidiary, customer may need to use the existing menus even after the *Service Start Date* of the *Structured Payment* menu. (For customers with accounts in multiple branches/subsidiaries, menu to be used may vary according to account)
- Please confirm the notification from your local branches/subsidiaries in each country.

Screen after log-in > Instruction Screen

e.g. : In case customer has accounts at both Bangkok and Singapore Branch

The screenshot displays the Mizuho Global e-Banking interface. At the top, the Mizuho logo and 'Mizuho Global e-Banking' text are on the left, while navigation links for Bulletin Board, Message, Settings, User Profile, and Logout are on the right. Below this is a dark blue navigation bar with 'HOME', 'Reports', and 'Instruction' (which is highlighted). The 'Instruction' section is divided into four main categories: 'Awaiting Approval Transaction List', 'Remittance Instruction', 'Payment', and 'Structured Payment'. Each category contains a list of sub-options. A red 'X' icon is visible in the top right corner of the 'Structured Payment' menu area. A blue box at the bottom left highlights the 'Remittance request : From Account of Bangkok Branch' and 'Menu to be used: Existing Menu'. A blue box at the bottom right highlights the 'Remittance request : From Account of Singapore Branch' and 'Menu to be used: Structured Payment Menu'.

Mizuho Global e-Banking

Bulletin Board Message Settings User Profile Logout

HOME Reports Instruction

Awaiting Approval Transaction List

- Summary List

Remittance Instruction

- Create
- Summary List
- Approvable Transaction List
- Sendable Transaction List
- Upload
- Template List
- Create Template
- Template Upload
- Total Summary

Payment

- Create
- Summary List
- Approvable Transaction List
- Upload
- Upload File Format
 - Reference
 - Create
 - Modify
 - Delete Unapproved
 - Delete Approved
 - Approve
- Template List
- Create Template

Internal Transfer

- Create
- Summary List
- Approvable Transaction List
- Upload
- Upload File Format
 - Reference
 - Create
 - Modify
 - Delete Unapproved
 - Delete Approved
 - Approve
- Template List
- Create Template
- Temp
- Total

Structured Payment

- Create
- Summary List
- Upload
- Upload Status
- Template List
- Create Template
- Template Upload
- Total Summary

Multipurpose Instruction

- Create
- Summary List

Remittance request : From Account of Bangkok Branch

Menu to be used: Existing Menu

Remittance request : From Account of Singapore Branch

Menu to be used: *Structured Payment Menu*

* Please note that this is illustrative and may differ from the actual screen

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