

Announcement on Expanded Scope of Service Tax

With reference to the Service Tax (Amendment) Regulations 2025 published on 9 June 2025, the scope of Service Tax will be expanded to include financial services under Group H, First Schedule of the Service Tax Regulations 2018, with effect from 1 July 2025.

Mizuho Bank (Malaysia) Berhad (“the Bank”) wish to inform banking customers that the Bank is committed to comply with the updated Service Tax legislation, and the Bank’s systems and processes will be updated to ensure that Service Tax is applied in accordance with the prescribed Service Tax legislation.

Please be advised that the Bank will apply 8% Service Tax on the invoices to customers from 1 July 2025 (in stages, where applicable) for the provision of financial services including banking services which are subject to fees, commissions or similar payments in relation to matters within Malaysia.

Basic banking services that involve fees or commissions—such as those related to current accounts (cheque accounts), savings accounts, or similar accounts, including e-wallets—are NOT subject to service tax. These services include fees imposed on cash deposits, withdrawals, payments, or local fund transfers; issuance of debit cards and subsequent annual fees; and basic transactions done at bank branches or ATMs (e.g. bill payments, printing of current or savings account statements). These are considered essential banking services and remain out of scope for service tax purposes.

The expanded service tax scope for financial services will generally apply to fund management, investment and merchant banking related services, and trade financing related services. Under Phase 1 of the expanded service tax scope which comes into effect on 1 July 2025, service tax will apply only to selected treasury, corporate and investment banking services as set out in Appendix A of the Service Tax Guide on Financial Services.

Kindly be informed that the Bank will comply with the phased implementation approach pursuant to the guidance provided by MOF and the Royal Malaysian Customs Department. Invoices in compliance with the Service Tax legislation will be issued to all customers, where applicable.

The Bank’s Service Tax registration number for your records / administration is W10-2409-32000115.