INTERNATIONAL PROSPECTUS

BRISBANE

RTO 31736 | CRICOS 03010G

PARRAMATTA

ADELAIDE



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Welcome to Queensford College and to Australia. This is now an exciting new era for you to expand your academic and personal life experiences. At Queensford College, our students come from over 40 different countries, you will experience many cultures in an environment of empowerment where students can achieve their academic and personal goals.

QUEENSFORD COLLEGE

You will study your course/s with experienced, dynamic trainers who will help you communicate and share ideas. Being part of this process will open up a whole new world of learning where you will begin achieving more than you ever dreamed.

Queensford College's courses and programs may also open up pathways for students to go on to further studies. Some students also choose to join various universities in Australia for higher education.

Please read this prospectus carefully as it will guide you through your studies with us. We are certain that your experience with Queensford College will be memorable.

Directors of Queensford College







About Queensford College

Queensford College is a Registered Training Organisation (RTO 31736) that is focused on providing quality education and training in fully-accredited courses for over 10 years. Registered under the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS Provider No. 03010G), the college is authorised to offer, accept, and teach overseas students who are in Australia on a student visa.

Our campuses are present in three key states in Australia; Queensland (Brisbane), New South Wales (Parramatta), South Australia (Adelaide). These campuses are home to International students from over 40 nationalities and have been providing nationally-recognised qualifications that are all accredited with the Australian Skills Quality Authority (ASQA).

We specialise in delivering courses in Aged Care, Early Childhood Education and Care, Hospitality and Kitchen Management, Nursing, Leadership and Management, Information Technology, and Accounting. Our programs open up possible pathways for Queensford College students to take part in internships, find employment opportunities or to go on to further studies with higher education providers.

Legislation, Regulations and Codes

As an RTO and a provider of training to overseas students, Queensford College is required to adhere to legislation designed to uphold the integrity of nationally recognised qualifications.

Students need to be aware that all actions required under the applicable legislation, regulations and codes are not subject to the discretion of the College and are required by law. You can find our more information about the legislation and Regulations that underpin Queensford College practices at the following websites:

- Education Services for Overseas Students Act (ESOS Act) 2000 - https://www.education.gov.au/esos-framework
- The National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2018 (the National Code) - https://www.education.gov.au/ esos-framework/national-code-practice-providers-educationand-training-overseas-students-2018
- The Tuition Protection Service (TPS) https://www.education.
- The Australian Skills Quality Authority (ASQA) https://www. asqa.qov.au/
- Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS) - https://cricos.education.gov.au/
- National Vocational Education and Training Regulator Act 2011 - https://www.legislation.gov.au/C2011A00012/latest/text

Campus Details

BRISBANE CAMPUS (HEAD OFFICE)

Level 2, 359 Queen Street Brisbane, Queensland 4000, Australia P: 1300 236 364 **P:** +61 7 3221 1626

E: info@queensford.edu.au

PARRAMATTA CAMPUS

Level 4, 16 - 18 Wentworth Street Parramatta, New South Wales 2150, Australia **P:** +61 2 8660 0040

E: syd@queensford.edu.au

ADELAIDE CAMPUS

Level 11, 90 King William Street Adelaide, South Australia 5000, Australia **P:** +61 8 8410 4605

E: sa@queensford.edu.au

Connect on Social Media

Facebook	Instagram	LinkedIn	TikTok
/queensfordcollege	@queensfordcollege	/queensford-college	queensfordcollege

Campus Locations & Facilities

Brisbane Campus, Queensland

Brisbane is the third largest and third most populous city in Australia. It is also the capital of Queensland (QLD) and is almost five times the size of Japan. Brisbane has a subtropical climate which makes it the perfect place for many outdoor activities like Kayaking up the Brisbane River, Camping/Hiking in National parks, Snorkeling around the Moreton Bay islands and a whole lot more.

Studying in Brisbane

Over 75,000 international students are calling Brisbane their second home. They all have access to a wide range of study choices whether vocational training or higher learning. Brisbane also offers a long list of credible educational institutions like Queensford College.

Students studying at Queensland education institutions are eligible for concessions on public transport, a GO card. Modes of transport include buses, trains, and ferries. Students are allowed to apply for the tertiary concession fares. Free City Loop and Spring Hill Loop bus services are available within the Brisbane CBD.

For more information: http://translink.com.au

Top Campus Facilities

Located in the heart of the CBD, the Brisbane Campus provides a warm, friendly, multicultural environment with:

- Modern spacious classrooms
- Commercial training kitchen
- Clinical skills laboratory
- Child Care simulation room/area
- Aged Care simulation room/area
- Computer lab

How To Get In Touch With Us

Address: Level 2, 359 Queen Street, Brisbane, Queensland 4000, Australia

Kitchen Address: Level 1, 359 Queen Street, Brisbane, Queensland 4000, Australia

Phone: +61 7 3221 1626 Email: info@queensford.edu.au Website: www.queensford.edu.au









Campus Locations & Facilities

Parramatta Campus, New South Wales

Parramatta is a suburb in Sydney, in New South Wales (NSW) and the state's second-largest commercial business district. Established in 1788 by the British, Parramatta is a historic area teeming with many historic places to visit like the Old Government House, the Hambledon Cottage, and the Parramatta Park. Aside from the rich history, Parramatta is undeniably lively and exciting as it offers unlimited options for leisure, travel, and recreation.

Studying in Parramatta

New South Wales government is seeing the steady influx of international students in Parramatta with the additional funding for the construction of more school communities and infrastructure that will help students learn, live, and travel with ease. Parramatta has opened its doors to Queensford College, a forward-thinking education provider.

Some tertiary institutions are now able to offer international student concession opal card, allowing students to save on the cost of travel on buses, trains, light rail and most ferries throughout Greater Sydney.

For more information: https://www.transport.nsw.gov.au

Top Campus Facilities

Located in the heart of the CBD, the Parramatta Campus provides a warm, friendly, multicultural environment with:

- Modern spacious classrooms
- Commercial training kitchen
- Clinical skills laboratory
- Child Care simulation room/area
- Aged Care simulation room/area
- Computer lab

How To Get In Touch With Us

Address: Level 4, 16 - 18 Wentworth Street, Parramatta, New South Wales 2150, Australia

Kitchen Address: Level G, 9 Wentworth St, Parramatta, New South Wales 2150, Australia

Phone: +61 2 8660 0040 Email: syd@queensford.edu.au Website: www.queensford.edu.au









Campus Locations & Facilities

Adelaide Campus, South Australia

Adelaide is a coastal city and the capital of South Australia (SA). It is home to more than 1.35 million people is ranked as the fifth most populous city on the continent and is composed of a diverse mix of immigrants from Europe and Asia. Adelaide is also known for its Mediterranean vibe as it follows the same climate – long, very hot summers and then cold, snow less winters.

Studying in Adelaide

Adelaide is a major destination hub for over 35,000 international students. It is a perfect city for learners from abroad as the cost of living here is very affordable. Adelaide is classified as a regional area, which means studying at our regional campus on King William Street offers a different experience than being in a capital city. With the benefits of the relaxed lifestyle, sense of community engagement, practical opportunities, small class sizes and tailored support services. South Australian Government provides transport concessions for international students on presentation of their formal student identification card. Two free services serve the city and North Adelaide, which are Free City Connector and Free Tram.

For more information: http://www.adelaidemetro.com.au

Top Campus Facilities

Located in the heart of the CBD, the Adelaide Campus provides a warm, friendly, multicultural environment with:

- Modern spacious classrooms
- Commercial training kitchen
- Child Care simulation room/area
- Aged Care simulation room/area
- Computer lab

How To Get In Touch With Us

Address: Level 11, 90 King William Street, Adelaide, South Australia 5000, Australia

Kitchen Address: 104 North Terrace, Adelaide, South Australia 5000, Australia

Phone: +61 8 8410 4605 Email: sa@queensford.edu.au Website: www.queensford.edu.au











Why Study at Queensford College



Become A Globally Competitive Student & Train Under A World-Class Team

With Queensford College, study confidently knowing our courses are nationally recognised under the VET Quality Framework. This is an assurance that our capability to cater to international students like you is in line with other leading educational institutions in and out of Australia.

Trainers at Queensford College are all qualified educators, experienced professionals, and industry experts. Our whole academic team is always working towards upgrading their expertise and competency level through research, training, and further studies.

#2 Experience a Multicultural Environment to Study and Thrive In

With students from over 40 different nationalities, experience a multicultural environment to study and thrive in. By studying in a multicultural environment at strategically located campuses with state-of-the-art facilities from experienced industry trainers will help you reach the pinnacle of your career.

B Dedicated Student Support and **Resources You Can Access Online**

You will have access to our dedicated student support team for any assistance you need. They will be monitoring your progress in your chosen course and you can contact them for any questions and concerns.

Along with access to your course and other helpful information anytime, anywhere with a Learning Management System (LMS). It is a portal that lets you in all the available resources that you can use to continue studying after class or even when you're away from campus.

鄂华 Specialised Training Facilities for Hospitality, Nursing, Aged Care and Child Care

Enhancing the student's learning experience, our campuses are continually being upgraded with specialised training facilities.

For our Aged Care and Child Care courses, all our campuses have individual simulation rooms, specialised resources, first aid equipment and manual handling equipment.

Brisbane, Adelaide and Parramatta campus have fully completed commercial training kitchens with functional state-of-the-art facilities. Providing Kitchen Management and Hospitality students the perfect stage to perform culinary miracles.

Brisbane and Parramatta campus both have clinical and nursing facilities that Nursing students can use for practice and work simulation.

Payment Options to Suit Your Financial Situation

Flexible payment options are available that meet your financial situations.

Option 1 Upfront 100% Payment*: through your own pocket either by EFT or credit card (MasterCard or Visa).

Option 2 Payment Plan: through convenient installments weekly, fortnightly, monthly or per semester. Terms and conditions apply.

Option 3 Direct Debit: withdrawal of funds can be arranged and scheduled from your nominated bank account.

Contact us for more information on payment options: info@queensford.edu.au

*Students are not required to pay more than 50% of the total tuition fees upfront before the commencement of the course that is more than 25 weeks. Upfront 100% payment is required for courses of 25 weeks or less.

#6 We'll Help You On Your Pathway To University

Dream bigger and aim higher with the opportunities that you will discover during your study here.

On successful completion of the Diploma and Advanced Diploma courses at Queensford College, students may apply for credit transfer/exemptions with associated Queensford College or non established pathway partners.

Queensford College offers you a range of Tertiary Education Pathways into a university degree. Pathways are established credit agreements between Queensford College and other tertiary institutes that may include admission and/or credit for your previous studies.

queensford.edu.au

PTO: 31736 CRICOS Provider No: 03010G

Contact us for more information: info@queensford.edu.au

Student Testimonials

"I was impressed with what the college offers, dynamic trainers, excellent facilities, and mostly it is a multicultural environment."

I enjoy clinical skills lab days where we get to learn how to use different clinical instruments, get a feel of the real hospital setting, and also learn from our classmates about different cultural backgrounds. The training staff are amazing and have professional knowledge in nursing. They know "nursing" inside out, back to front, and they have made learning fun. My career plan is to return to my home country and start-up an aged care



Esther from Papua New Guinea Nursing Student

"The school has a lot of people from different backgrounds and professions which is very helpful if you want to widen your network."

I have been working in a corporate company in the Philippines as a Business Development Manager and I wanted to learn and be a better leader and achieve more. So, doing something as going back to school and having the right education and studying in the right school is imperative for me. Queensford College has been a great place for me, since they gave me an opportunity not just to work in the college after I finish my course, but I have also learned a lot from our instructors. They have all the resources I needed for me to learn a lot. It is a school that is full of motivated and career-driven people.



Angelique from Philippines Leadership and Management Student

"Queensford College has a huge impact in where I am

It started in 2019 when I first came to Australia. Instructors and employees helped me not just academically but also with how am I going to live in a very new environment. All the learnings I gained helped me live practically and be smart in all things, especially in the real world (after studies). I may not be in the field where I initially wanted to be but Queensford took me out of the box and molded me into a useful person, especially in a time of the pandemic.



Marx Angel from Philippines Aged Care Student

"Studying at Queensford College has helped me achieve my professional goals."

My studies have helped me climb positions at my workplace, where I completed my vocational placement - from commis chef to chef de partie. Every week in class I learn new skills, and I am able to put them into practice. The chefs there can see I can do a lot more now and they have more confidence in me, giving me further duties and responsibilities. I really enjoy the creativity we have in class and have found ways to implement this at work too. Our assessments in class require us to create and plate dishes to solve problems of creating menus in a professional environment.



Andres from Colombia Commercial Cookery and Hospitality Management Student

"I experienced first-hand the college's amazing support services for their International Students.

I come from a big family, where literally everywhere I turn I see a child. So ever since I can remember I've always wanted a career that involved teaching children. Studying early childhood education and care provided me the opportunity to learn about a child's early years and how to connect with them in a professional manner. I hope one day to start my own childcare center back home in Africa.



Olatoye from Africa Child Care Student

"Queensford College opened the door for my pathway towards my journey as a Registered Nurse here in Australia.

I have earned my certificate in Ageing Support and Diploma in Leadership and Management from this prestige college that prepared me in my early years in the competitive Australian healthcare industry. I am very grateful

to my instructors and mentors from Queensford College for honing my skills and for guiding me, especially in my first year of studies as an International student. I will never forget my experience at this college and will always be proud to be part of this institution.



Lian Eya from Philippines Aged Care Student

An International

Student guide to Living in Australia

Information on living in Australia

Australian Culture

Language - English is the official language spoken in Australia and all the education in Australia is in English.

Climate - Being such a large country, Australia experiences varied climatic conditions across the country.

Culture - Australia's indigenous heritage plays a defining role in the cultural landscape – creating and maintaining continuous links with the people and the land.

Transportation - Australia has reliable and affordable modes of public transportation: bus networks and train lines, ferries, trams, taxis and bicycles.

Food - Australia offers different varieties of food from Australian, Italian, Mexican, Asian, and Middle Eastern.

Student Housing - International Students studying in Australia have various housing options, they can choose to stay in Home stay Accommodation, Renting, Shared Accommodation.

Living Costs

Knowing the average living costs in Australia is an important part of your preparation for living and studying in Australia. As a guide, the recommended 12-month living cost for a single student is AUD \$29,710. There are financial requirements you must meet to receive a student visa for Australia and you may need to provide evidence of your ability to cover living costs.

The costs below are an approximate guide only, and you should be aware that these costs may vary depending on your study location in Australia.

Cost of Living Calculator is also a useful tool to help estimate your cost of living in Australia: https:// costofliving.studyaustralia.gov.au/

Living Expenses

- Groceries and eating out \$80 to \$280 per week
- Gas, electricity \$35 to \$140 per week
- Phone and Internet \$20 to \$55 per week
- Public transport \$15 to \$55 per week
- Car (after purchase) \$150 to \$260 per week
- Entertainment \$80 to \$150 per week

Accommodation

One of the first things international students will have to determine when preparing to study in Australia is where to live. The majority of Australian students live off-campus, through home stay programs, hostels, or rental properties.

Queensford College does not provide accommodation facilities however, college representatives can guide

students to accommodation providers (including Home stay and student accommodation facilities). The accommodation placement fee is AUD \$250. Please provide the college with at least 14 days' notice if you require our staff to arrange accommodation for you.

Websites for Finding Accommodation

www.realestate.com.au www.flatmates.com.au www.yha.com.au www.domain.com.au www.airbnb.com.au

Accommodation Types

Hostels and Guesthouses

- Cost: \$90 to \$150 per week
- Type: Hotels and discounted hotels
- Location: Usually in the city centre
- Recommended stay: Short

Home stay

- Cost: \$235 to \$325 per week
- Type: House
- Location: Usually in the city centre
- Recommended stay: Short

Rentals

- Cost: \$85 to \$440 per week
- Type: Apartments, Units or Houses
- Location: Mostly not in the city center
- Recommended stay: Long

On Campus

- Cost:: \$90 to \$280 per week
- Type: Apartment or bedroom units
- Location: Usually in the university campus
- Recommended stay: Medium

Other Information on Living in Australia

Information on living and studying in Australia can be found at Study in Australia: https://www.studyaustralia. gov.au/. The website provides general information on studying and living in Australia, along with events and things to do.



Support Services in Australia

Australia is generally a very safe and welcoming place to live and study, but it is still important to understand your new environment to ensure you have a safe and happy

For emergency services requiring ambulance, fire brigade and/or police dial Triple Zero (000). In events of life threatening situations, such as a car crash or a fire. If you require translator then tell the operator your language and they will connect you with one.

Support Service	How They Can Help You	Contact Information
Australian Consumer Law	Understand your legal rights in regards to shopping or purchasing services.	https://consumer.gov.au/
Australian Human Rights Commission	If you feel you are being treated unfairly because of your race, descent, color or ethnic/national origin then make a complaint to the Australian Human Rights Commission.	https://humanrights. gov.au/our-work/race- discrimination
Australian Taxation Office	Contact them to arrange a Tax File Number or learn more about payments made to you while you're here.	https://www.ato.gov.au/
Beyond Blue	A free counselling service that you can contact if you are feeling depressed or anxious.	1300 224 636 https://www.beyondblue org.au/
Lifeline	If you need someone to talk to about your mental health, this resource is a crisis support hot-line.	131 114 https://www.lifelineqld. org.au/
Brisbane Student Hub	Provides information, advice and referrals on healthcare, employment, budget management, accommodation and legal services, as well as connecting students to local events and activities.	https://www. qldstudenthub.qld.gov.au
Department of Foreign Affairs and Trade (For Embassies)	If you require help from your country's embassy within Australia.	https://www.dfat.gov.au/
Department of Home Affairs	This government department handles visa enquiries and issues.	https://www.homeaffairs.gov.au/
Commonwealth Ombudsman	This ombudsman can help you in dealing with problems with private institutions and education providers.	https://www.ombudsman gov.au/
Tuition Protection Service	It is a government initiative if your institution could not deliver your course of study,then government either help you in completing course elsewhere or help you in getting refund of uncompleted studies.	https://www.education.g. au/tps
Fair Work Ombudsman	If you require assistance understanding your workplace rights and responsibilities	13 13 94 https://www.fairwork. gov.au/
Council of International Students Australia	The peak body for the interests and needs of international students, they always require volunteers.	https://www.education. gov.au/australian- strategy-international- education-2021-2030/ consultations/ australian-strategy- international-education- 2021-2030-submissions/ submission/11467
Residential Tenancies Authority	If you have any issues with accommodation, or would like to know what your rights are.	https://www.rta.qld.gov.a
Road Transport Authority	If you plan to drive in Brisbane then find out about the road rules and what you need to get yourself into a car.	https://www.tmr.qld.gov. au/
New South Wales Ho	ospitals	
Blacktown Hospital	(02) 9881 8000 https://www.wslhd.health.nsw.gov.au/Black	town-Mount-Druitt-Hospita
Macquarie University Hospital	(02) 9812 3000 https://www.mghealth.org.au/	

South Australia Hospitals						
Royal Adelaide Hospital	(08) 7074 0000 https://www.rah.sa.gov.au/					
The Queen Elizabeth Hospital	(08) 8222 6000					

Support Service	How They Can Help You	Contact Information				
Translink (QLD)	To find out about trains, buses and ferries, including ticketing information, timetables and more in Queensland.	13 12 30 https://translink.com.au/				
Transport for NSW	To find out about trains, buses and ferries, including ticketing information, timetables and more in New South Wales.	131 500 https://transportnsw.info/				
Adelaide Metro (SA)	To find out about trains, buses and, including ticketing information, timetables and more in South Australia.	1300 311 108 https://www.adelaidemetro. com.au/				
Study Brisbane	For information on living and studying in Brisbane. They also host events for international students throughout the year.	https://www.choosebris- bane.com.au/study				
Study Adelaide	For information on living and studying in Adelaide. They also host events for international students throughout the year.	https://studyadelaide.com/				
National Sexual Assault, Domestic Family Violence Counselling Service	If you've been sexually assaulted and require information and support services that are available.	1800 737 732 https://1800respect.org.au/				
Alcohol and Drug Information	24/7 support for people in Queensland with alcohol and other drug concerns.	1800 177 833 https://adis.health.qld. gov.au/				
Community Legal Centres						
Children's Services	To provide support and a range of services to children, young people, families and carers to ensure children's safety and wellbeing and to prevent	https://www.clcnsw.org.au/ 1300 682 254 csyw.qld.gov.au				
Kids Helpline	children from being harmed. Australia's only free, private and confidential 24/7 phone and online counselling service for young people aged 5 to 25.	1800 55 1800 https://kidshelpline.com.au/				
Poison Information Centre	If you require up-to-date advice to assist in the management of poisonings.	13 11 26 https://www.poisonsinfo. nsw.gov.au/				
Queensland Hospital	ls					
Mater Hospital	(07) 3840 8111 https://www.mater.org.au/health/hospitals/	mater-hospital-brisbane				
Prince Charles Hospital	(07) 3139 4000 https://metronorth.health.qld.gov.au/tpch/					
Princes Alexandra Hospital	(07) 3240 2111 https://metrosouth.health.qld.gov.au/prince	ess-alexandra-hospital				
Royal Brisbane Hospital	(07) 3646 8111 https://metronorth.health.qld.gov.au/rbwh/					
QE II Hospital	(07) 3275 6111 https://metrosouth.health.qld.gov.au/qeii-ju	ubilee-hospital				
Wesley Hospital	(07) 3232 7000 https://wesley.com.au/					
Logan Hospital	(07) 3299 8899 https://metrosouth.health.qld.gov.au/logan	-hospital				
Gold Coast Health	(07) 5519 8211 https://www.goldcoast.health.qld.gov.au/					
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Studying at Queensford College

Policies and Procedures

Students are able to access all relevant policies and procedures on the Queensford College website: https://gueensford.edu.au/resources/#international-students

Policies include:

- Student Academic and General Code of Conduct Policy
- Student Access and Equity Policy
- Artificial Intelligence (AI) Usage Policy
- Complaints and Appeals Policy and Procedure
- Course Progression Monitoring Policy and Procedure
- Online Learning and Monitoring Policy and Procedure
- International Student Enrolment Policy
- International Student Course Contact Policy and Procedure
- · Vocational Placement Policy and Procedure
- Leave Policy and Procedure
- Critical Incident Policy
- Credit Transfer Policy and Procedure
- Transfer Between Providers Policy and Procedure
- Deferring Suspending & Cancelling Policy and Procedure
- Younger Student Policy for International Students
- Privacy Policy
- Refund Policy and Procedure
- Students Fees Payment and Protection Policy and Procedure
- Learner Transition Policy and Procedure
- Student Support Policy and Procedure
- Marketing and Advertising Policy and Procedure

Student Visa Requirements

Students are required to obey the following visa conditions of student visa subclass 500:

Attendance and Course Progress

International Full-Time Students are required to attend 20 hours per week of study. Students must maintain satisfactory course progress during their studies.

Working in Australia

Students can work up to a maximum of 48 hours per fortnight (period of 14 days from Sunday to Saturday) when their course is in session. Otherwise, full time while on holidays.

All people working in Australia have basic rights and protections in the workplace, including minimum pay and conditions. The Fair Work Ombudsman makes sure that these rights are protected and enforced fairly under Australia's workplace laws. Please refer to the link below of The Fair Work fact sheet: https://www.fairwork.gov.au/employee-entitlements/national-employment-standards/fair-work-information-statement

Financial Capacity

Students must maintain up to date payment during their studies and have sufficient funds to support their study and stay in Australia. Funds should be sufficient to contribute to the cost of travel, tuition, school costs for any dependants and living costs.

queensford.edu.au

Overseas Student Health Insurance

Students must have and maintain health insurance,
Overseas Student Health Cover (OSHC), during their
stay in Australia in case of an accident. Overseas Student
Health Cover (OSHC) provides students with medical care
and hospital cover and is available for up to five years for
monthly payments from a number of different providers.
You can find further information about OSHC by going
to the following web site: https://www.health.gov.au/resources/publications/overseas-student-health-cover-oshc-fact-sheet

School Aged Dependants

Any school aged dependents accompanying overseas students, as part of their student visa application, to Australia are required to pay full fees if they are enrolled in either a government or non-government school.

Up-to-Date Contact Details

Queensford College requires students to keep us informed of any changes of their details so that they are correct and up to date in our systems. We require students to notify any changes made within 7 days that involve: contact details, residential address, passport information and emergency contact details.

Orientation

Orientation is a welcome and an informative program for new students commencing their studies at Queensford College. The program consists of presentation, campus tour, enrolment and information that helps new students settle into the new study environment.

Unique Student Identifier (USI)

International students studying in Australia requires a unique student identifier (USI). International students cannot apply for a USI whilst they are still overseas. International students will only be able to apply for a USI once you have entered Australia using your non-Australian passport and Australian visa.

A USI is required for students undertaking nationally recognised training (qualifications, accredited courses, skill sets and units of competency) unless exempt. If you don't have a USI you will not receive your qualification or statement of attainment.

Class Schedule, Mode of Study and Assessment

The classes are blended, consisting of structured online learning activities and on campus sessions sessions on any days of the week between, Monday to Sunday over a maximum of five days a week. The lectures may be scheduled any time between 8.30am and 10:00pm. Session timetables will be provided to students at orientation. Timetables may change without notice. Please refer the academic calendar on the website to view holiday breaks and intake dates: https://queensford.edu.au.

During on-campus sessions, students may encounter a variety of instructional methods, including but not limited to lectures, group discussions, case studies, class excursions, research projects, practical demonstrations, and vocational placements (if applicable).

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Additional Administrative Fees

On addition to the enrolment and tuition fees, the following administrative fees and charges apply

Description	Form Type/Contact Office	Amount \$AUD		
Enrolment Fee (Non- refundable)	Enrolment Application form/Online	\$350		
Interim transcript	Online request form	1st copy free, thereafter \$50		
Student ID card	Reception	1st copy free, thereafter \$20		
Change of commencement date/ deferral of the course	Enrolment Variation form	\$250 or; Free to the applicants due to delayed visa processing, and caused by serious medical illnes		
Change of course	Enrolment Variation form	\$250		
RPL application and information collection	RPL/Credit transfer application form	\$250 administration fee		
Credit transfer	RPL/Credit transfer application form	\$250 administration fee		
Early Termination request	Enrolment Variation form	No additional fees		
Qualification and final transcript	Qualification Team	1st copy free, Thereafter: \$50		
Statement of attainment	Qualification Team	1st Copy free. Thereafter: \$50		
Express service for certificates	Reception	\$20 for the next day, \$50 same day Extra \$20 for the express post		
Refund Attraction Fee	Tuition fee refund application	\$250		
Late Assessment Fee (Theory) (Late assessment will be treated as the second attempt. Students are allowed up to 3 attempts)	Reception	\$250 per unit		
Re-sit Practical Assessment due to missed Practical Assessment	Student Services Team	\$250 per day required		
Re-sit Practical Assessment due to missed Practical Assessment for specific courses (Kitchen Management, Nursing and Aged Care)	Student Services Team	\$600		
Placement Cancellation and Re-Placement Fee (Nursing)	Placement Officer / Student Services Team	\$500 per week		
		\$600 for specific courses* (i.e. Kitchen Management, Nursing and Aged Care)		
Re-sit Assessment due to academic misconduct	Student Services Team	\$250 for all other courses Note: Special charges apply to Kitchen Management, Aged Care and Nursing courses due t the increased cost of materials, equipment, and venue.		
Appeal of assessment/re- assessment	Complaints and Appeals Form/ Reception	No charges		
Plagiarism	Student Services Team	\$250		
Printing and photocopy	Reception	Free		
Leave request	Enrolment Variation form	No fee		
Late payment of fees	Accounts Department	\$50 per week		
Replacement of textbook and/or learning materials	Written application	As applicable		
Accommodation Placement Fee	Admissions Team	\$250		
Airport Pickup fee	Admissions Team	\$250		

Note: All administrative charges are subject to change and review.

Material fees will vary according to the course being undertaken and covers the cost of materials and other incidentals.

Courses

Community Services & Health

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS
Child Care	Code	Course Code				Flacement	
Certificate III in Early Childhood Education and Care	CHC30121	107130A	52 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	160 Hours [%]	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)
Diploma of Early Childhood Education and Care#	CHC50125	118591C	52 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	280 Hours*	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)

^{*}Students must have completed CHC30113 OR CHC30121 Certificate III in Early Childhood Education & Care before commencing CHC50125 Diploma of Early Childhood Education & Care course. *Students must be able to gain a Working with Children Government Check that is relevant to their state before commencing vocational placement (Students will bear any associated costs). For more details on the vocational placement disclosures please visit our website.

For more information visit: https://queensford.edu.au/study-area/child-care/

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS
Aged Care							
Certificate III in Individual Support	CHC33021	112655G	46 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	120 Hours [%]	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)
Certificate IV in Ageing Support	CHC43015	089225C	52 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	120 Hours [%]	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)

[%]All students are required to ensure that relevant vaccinations, immunisations, police checks, manual handling training and first aid training are completed before commencement of vocational placement (Students will bear any associated costs). For more details on the vocational placement disclosures please visit our website.

For more information visit: https://queensford.edu.au/study-area/aged-care

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS
Nursing							
Diploma of Nursing⁺	HLT54121	114217B	78 Weeks	QLD, NSW	Blended (Face-to-Face & Online)	400 Hours*	Specific English entry requirements*

^{*}HLT54121 Diploma of Nursing course is approved by Australian Nursing & Midwifery Accreditation Council (ANMAC) at Brisbane campus and Parramatta Campus. Student must meet ANMAC English requirements before commencing this course. Please view Specific English entry requirements here: https://queensford.edu.au/study/nursing/hlt54121-

For more information visit: https://queensford.edu.au/study-area/nursing

Kitchen Management & Hospitality

ratelien management a riospitality							
Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Service Periods	IELTS
Kitchen Management							
Certificate IV in Kitchen Management	SIT40521	109682H	78 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	48 Service Periods*	6 or Equivalent Advanced Level of English.
			L				(Refer Pg 20 for more info)
Hospitality							
Diploma of Hospitality Management	SIT50422	110556D	Up to 93 Weeks^	QLD, SA, NSW	Blended (Face-to-Face & Online)	48 Service Periods**	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)
Advanced Diploma of Hospitality Management	SIT60322	110559A	Up to 108 Weeks^	QLD, SA, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)

For more information visit: https://queensford.edu.au/study-area/hospitality/

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Leadership & Management

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS
Diploma of Leadership and Management	BSB50420	104201D	52 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English.
Advanced Diploma of Leadership and Management*	BSB60420	106287K	52 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	Not applicable	(Refer Pg 20 for more info) 6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)
Graduate Diploma of Management (Learning)	BSB80120	108553C	104 Weeks	QLD, SA, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)

^{*}Must have completed a Diploma or Advanced Diploma from the BSB Training Package (current or superseded equivalent versions) OR Have two years equivalent full-time relevant workplace experience in an operational or leadership role in an enterprise.

For more information visit: https://queensford.edu.au/study-area/management/

Information Technology

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS
Diploma of Information Technology⁺	ICT50220	106288J	78 Weeks	QLD, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)
Advanced Diploma of Information Technology	ICT60220	106289H	52 Weeks	QLD, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English (Refer Pg 20 for more info)

⁺Please note that these courses may have limited intake dates.

For more information visit: https://queensford.edu.au/study-area/information-technology/

Accounting

Course Name	Course Code	CRICOS Course Code	Duration	Campus	Delivery Mode	Vocational Placement	IELTS	
Certificate IV in Accounting and Bookkeeping*	FNS40222	109978C	52 Weeks	QLD, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)	
Diploma of Accounting#+	FNS50222	110560H	52 Weeks	QLD, NSW	Blended (Face-to-Face & Online)	Not applicable	6 or Equivalent Advanced Level of English. (Refer Pg 20 for more info)	

^{*}Students must have completed must have completed the following units of competency (or equivalent), FNSACC321 Process financial transactions and extract interim reports, FNSACC322 Administer subsidiary accounts and ledgers, FNSACC418 Work effectively in the accounting and bookkeeping industry, FNSACC421 Prepare financial reports (this unit is the equivalent version of BSBFIA401 Prepare financial reports). These competencies may have been achieved through completion of FNSSS00014 Accounting Principles Skill Set OR FNS40222 Certificate IV in Accounting and Bookkeeping.

For more information visit: https://queensford.edu.au/study-area/accounting/

Campus Locations

QLD - Brisbane Campus, SA - Adelaide Campus , NSW - Parramatta Campus

Please note that not all courses may be offered at all campuses



^{*}Nursing Intake dates are subjected to change, please check with the International Admissions and Marketing Team at international@queensford.edu.au.

[%]All students are required to ensure that relevant vaccinations, immunisations, police checks, manual handling training and first aid training are completed before commencement of vocational placement (Students will bear any associated costs). For more details on the vocational placement disclosures please visit our website.

[^]Duration of these courses may be shorter depending on your previous study on same fields.
'Hours are subject to change and may be reduced for students who complete SIT40521 Certificate IV in Kitchen Management with Queensford College.
*During Vocational placement service periods, students must also maintain 20 schedule contact hours per week as per student visa requirements. For more details on the vocational placement disclosures please visit our website.

⁺Please note that these courses may have limited intake dates.

Academic Calendar

QLD = Queensland

 $\sqrt{ }$ = Applicable holiday

LEGEND

SA = South Australia NSW = New South Wales **n/a** = Not applicable holiday ^ Holiday in lieu of + Designated Area Only

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2025 DATES										
Intoka Data	. Camanatan	To 2222	Term Semester Dates Duratio			Public Holidays	/s			
Intake Date	Semester	ierm			Date	Event	QLD	SA	NSW	
20 January	Semester 1	Term 1	20 Jan 2025 - 02 Mar 2025	6 Weeks	01 Jan Wed	New Year's Day	√	√	√	
03 March			03 Mar 2025 - 13 Apr 2025	6 Weeks	27 Jan Mon 10 Mar Mon	Australia Day Adelaide Cup Day* / Eight Hours Day*	√ n/a	√	√ n/a	
,	Autumn Break 14 Apr 2025 - 20 Apr 2025 1 Week 18 Apr Fri Good Friday 19 Apr Sat Holy Saturday		Good Friday Holy Saturday	√ √	√ √	√ √				
22 April	Semester 2	Term 1	22 Apr 2025 - 01 Jun 2025	6 Weeks	20 Apr Sun	Easter Sunday	√	√	√	
02 June		Term 2	02 Jun 2025 - 13 Jul 2025	6 Weeks	21 Apr Mon 25 Apr Fri	Easter Monday Anzac Day	√ √	√ √	√ √	
	Winter Break 14 Jul 2025 - 27 Jul 2025 2 Weeks 05 May Mon O9 Jun Mon Wing's Birthday⁺ Labour Day⁺		Labour Day ⁺ King's Birthday ⁺	√ n/a	n/a	n/a				
28 July	Semester 3	Term 1	28 Jul 2025 - 07 Sep 2025	6 Weeks	13 Aug Wed Royal Queensland Show ⁺		√	√ n/a	√ n/a	
08 September	eptember Term 2 08		08 Sep 2025 - 19 Oct 2025	6 Weeks	06 Oct Mon 06 Oct Mon	King's Birthday ⁺ Labour Day ⁺	√ n/a	n/a √	n/a √	
	Spring Break 20 Oct 2025 - 26 Oct 2025		1 Week	24 Dec Wed 25 Dec Thu	Christmas Eve	√	√ ./	√		
27 October	Semester 4	Special Term	27 Oct 2025 - 07 Dec 2025	6 Weeks	26 Dec Fri	Boxing Day	√ √	√	√	
Summer Break		08 Dec 2025 - 18 Jan 2026	6 Weeks	31 Dec Wed	New Year's Eve Day	√	√	√		

2026 DATES										
					Public Holidays					
Intake Date	Semester	Term	Semester Dates	Duration	Date	Event	QLD	SA	NSW	
19 January	, ,		19 Jan 2026 - 01 Mar 2026	6 Weeks	01 Jan Thu	New Year's Day	√	√	√	
O2 March	Semester 1	Term 2	02 Mar 2024 12 Apr 2024	6 Weeks	26 Jan Mon	Australia Day	√	√	√	
02 March		lerm 2	02 Mar 2026 - 12 Apr 2026	o vveeks	09 Feb Mon	Royal Hobart Regatta ⁺	n/a	n/a	n/a	
,	Autumn Break		13 Apr 2026 - 19 Apr 2026	1 Week	09 Mar Mon	Adelaide Cup Day+ / Eight Hours Day+	n/a	√	n/a	
		-	, ,		03 Apr Fri	Good Friday	√	√	√	
20 April	6	Term 1	20 Apr 2026 - 31 May 2026	6 Weeks	04 Apr Sat	Holy Saturday	√	√	√	
01 June	Semester 2	Term 2	01 Jun 2026 - 12 Jul 2026	6 Weeks	05 Apr Sun	Easter Sunday	√	√	√	
01 June		ierm z	01 Jun 2020 - 12 Jul 2020	o weeks	06 Apr Mon	Easter Monday	√	√	√	
	Winter Break		13 Jul 2026 - 26 Jul 2026	2 Weeks	27 Apr Sat	Anzac Day	√	√	√	
	ı	ı			04 May Mon	Labour Day ⁺	√	n/a	n/a	
27 July	Term 1		27 Jul 2026 - 06 Sep 2026	6 Weeks	09 Jun Mon	King's Birthday+	n/a	√	√	
07 September	Jennester 5	Term 2	2 07 Sep 2026 - 18 Oct 2026	6 Weeks	12 Aug Wed	Royal Queensland Show+	√	n/a	n/a	
07 September Term 2		07 3ep 2020 - 10 Oct 2020	O Weeks	05 Oct Mon	King's Birthday+	√	n/a	n/a		
	Spring Break		19 Oct 2026 - 25 Oct 2026	1 Week	05 Oct Mon	Labour Day+	• n/a √ √		√	
	ı				22 Oct Thu	Royal Hobart Show+	n/a	n/a	n/a	
26 October	Semester 4	Special Term	26 Oct 2026 - 06 Dec 2026	6 Weeks	24 Dec Thu	Christmas Eve	√	√	√	
Summer Break		07 Dec 2026 - 17 Jan 2027	6 Weeks	25 Dec Fri	Christmas Day	√	√	√		
	Janime: Break				26 Dec Sat	Boxing Day	√	√	√	
					31 Dec Thur	New Year's Eve Day	√	√	√	

This is a generic calendar and it may vary for each course. Queensford College reserves the right to change the holiday timetable if required, and students will be notified accordingly. Any intakes that fall on a public holiday will be moved to the next day after. Different courses may have different intake dates, please check available intakes with the International Admissions and Marketing Team at international@queensford.edu.au. Some public holidays will differ in States as declared by their State Government. Please visit for more information: https://www.australia.gov.au/about-australia/special-dates-and-events/public-holidays











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Requirements

Entry Requirements

Entry Requirements have been set in place to ensure that all individuals who gain entry into a Nationally Accredited Program have the appropriate skills and abilities they require to be successful in their studies.

Some courses may have higher entry requirements, please check specific course brochures for more information.

The following outlines entry requirements for international students intending to undertake study at Queensford College.

Please note that there are specific Entry Requirements for the HLT54121 (CRICOS Course Code: 114217B) Diploma of Nursing, for more information, please view the prerequisites here: https://queensford.edu.au/study/ nursing/hlt54121-diploma-of-nursing/

Students must be 18 years or over at the time of course commencement.

Academic and English Language Requirements for any Certificate III qualification or Higher:					
Academic Requirements	English Language Requirements				
 Students must have completed at least an Australia year 11 or equivalent* Mature age students, who do not hold a qualification and wish to study with Queensford College, will be 	All students must undertake Queensford College's Language, Literacy, Numeracy and Digital (LLND) skills assessment via online LLN Robot System.				
assessed based on their work experience.	In addition to the above, depending on the Nationality, students may be required to provide one of the following*,				
	 Student must provide evidence of attaining an overall IELTS score of 6 bands or equivalent scores on a similar test (such as PTE etc) to commence a Certificate III Qualification or higher. OR Student must have attained at least Advanced Level of English and must provide evidence of the same before commencing a Certificate III Qualification or higher. 				

English Language Requirements Exempted if

- The student is enrolled in full-time school studies as a principal course including in a secondary exchange programme, a postgraduate research course, a standalone English Language Intensive Course for Overseas Students (ELICOS), and Foreign Affairs or Defence sponsored students. OR
- The student has completed at least five years' study in one or more of the following countries: Australia, UK, USA, Canada, New Zealand, South Africa, or the Republic of Ireland. OR
- If the student is a citizen and hold a passport from UK, USA, Canada, NZ or Republic of Ireland. OR
- If student has in the last two years before applying for the student visa, had completed in Australia and in English Language, either Senior Secondary Certificate of Education or substantial component of a course leading to a qualification from the Australian Qualifications Framework at Certificate IV or higher level, while they held a student visa.

For more information on Entry requirements, please visit: https://queensford.edu.au/international-admissions/.

Credit Transfer / Recognition of Prior Learning (RPL)

To receive a credit transfer, you are required to produce evidence of units of competency/qualifications previously undertaken and successfully completed. Applications for credit transfer must include units of competencies completed, duration of the course and evidence of completion (certificate and transcript or statements of

RPL is an assessment-only pathway, determining the competence of an individual acquired through formal and non-formal and experience gained through work-related, volunteer or life experience, to determine if they meet the requirements for a unit of study. Applications for credit transfer and RPL will be considered on a case-by-case

Applicants should check the box on their enrolment form to indicate their intent to apply for credit transfer and/ or RPL on. Post-enrolment, applicants should request an application form for credit transfer/RPL from Student Services at their respective campus.

More information can be found at on our website at: queensford.edu.au/recognition-of-prior-learning

Computer Requirements

Students studying at Queensford College will need to ensure they are able to connect to the Internet and have the capability to use our Online learning system that meets the minimum technical requirements, which are:

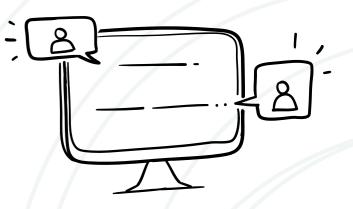
- Access to a laptop/computer is preferred
- All students are required to bring a fully charged laptop to College on Class days.
- An operating system supporting the following browsers (current version and up to three most recent versions): Chrome, Firefox, Safari (excluding Safari on Windows), and Microsoft Edge
- For Windows: Windows 10, 4GB RAM installed (minimum)
- For MAC: Mac OS X 10.13 or above
- Access to Word processing software, such as Microsoft Word
- Reliable Internet connection

Contact us for more information: info@queensford.edu.au

Application Process

There are two ways to apply to study at Queensford College. You can either apply directly by filling out our application form or submitting it to our International Department through one of our approved international education agents. Our approved agents can guide you through the enrolment process and assist you with your visa application.

- **Student to Apply for Chosen Course**
- **College Assesses and Verifies Applications**
- Student to Review, Process and Accept* *Student will be interviewed and will need to do LLND test prior to accepting the offer
- College Issues eCOE
- Student to Apply for Australian Student Visa
- Student to Plan their Departure and Arrival to Australia
- **Student to Attend Orientation**



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^{*}Applicable for students who fall under the SSVF Matrix (Based on the risk rating of Queensford College and Student Nationality).







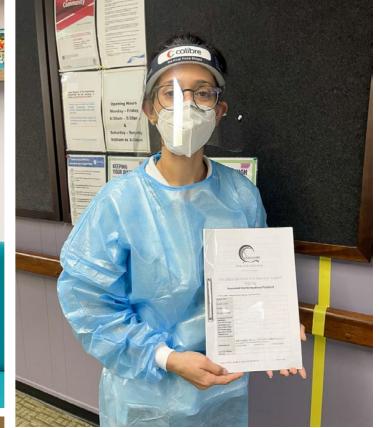


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CREATING POSSIBILITIES











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P: +61 7 3221 1626
E: info@queensford.edu.au

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Parramatta, New South Wales 2150, Australia
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ADELAIDE CAMPUS

Level 11, 90 King William Street Adelaide, South Australia 5000, Australia P: +61 8 8410 4605 E: sa@queensford.edu.au

Enquire Today

Queensford College is the trading name of Malekhu Investments Pty Ltd **ABN:** 17 129 064 437 | **RTO:** 31736 | **CRICOS Provider No:** 03010G

All information in this document was correct at the time of publication but is subject to change.

Reference: 021025 | V9.6