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| Company Name | Genius Energy Lab Limited |
| Policy Name: | Quality policy |
| Date: | 19.01.2026 |
| Version: | 1.7 |
| Signature: | Richard Davis CEO |
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The continuing Policy of Genius Energy Lab Limited is to provide a high quality, professional and efficient service to ensure the satisfaction of all of the requirements of our clients. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the organisation.

The Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System. To this end we engaged with Citation to implement ISO9001 (and 14001).

We undertake to ensure sufficient resources are made available within the organisation to achieve this. We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the organisation.

Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

The organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the organisation as determined by Top Management.

**Monitoring, Review and Improvement of Quality Management:**

Genius Energy Lab Limited operates a Quality Management System aligned with ISO 9001:2015, which is monitored and reviewed on an ongoing basis by senior management.

Quality performance is checked through regular review of quality objectives, operational performance and adherence to documented procedures. Management reviews are undertaken to assess the effectiveness of the Quality Management System, identify risks and opportunities, and determine where improvements or corrective actions are required.

Employees are trained and made aware of their responsibilities within the Quality Management System to ensure consistent application of quality procedures.

This approach ensures continual improvement of quality management performance and supports the delivery of a high-quality, professional service to clients.