

Deliverables catalogue

Thrive platform revamp package

A quick refresh for platforms that are working, but due a tidy-up. A summary of the services Thrive will deliver. The customer, term, number of support days, fees and payment schedule are set out in the order form to which this catalogue is attached.

1. Scope of the package

Thrive will refresh the look and structure of the customer's existing platform: the explore page and homepage learners land on, the content behind them and the tags that organise it. Work is delivered remotely by a Thrive specialist, working to the deliverables set out below.

2. Deliverables

Deliverable	What is included
Explore page revamp	A fresh look for your main tiles, with key images updated.
Homepage review	Basic layout adjustments to enhance the user experience.
Content clean-up	Outdated content identified and removed, up to 500 items.
Tag optimisation	Redundant tags removed to streamline your content.

3. How the package runs

- 1. Initial call.** You and your Thrive contact agree priorities, the content and tags in scope, and what good looks like.
- 2. Refresh.** Explore and homepage updates, content clean-up and tag optimisation delivered by your Thrive specialist.
- 3. Handover.** A short walkthrough of what changed, so your team can maintain it.

4. Assumptions and dependencies

- The customer provides stakeholder availability for the initial call and for sign-off on the refreshed pages.
- Administrator access to the platform is available to the assigned Thrive specialist for the duration of the package.
- Images and brand assets required for the explore and homepage refresh are supplied by the customer.
- Content clean-up covers up to 500 items; anything beyond that, and anything not listed in this catalogue, is out of scope and handled as a separate change to the order form.

- Upon expiry of the Package Term, the Supplier shall issue a completion of works document to the Customer setting out the operational support services delivered during the Term. The Customer shall review and countersign that document within [5] Business Days of receipt. Failure by the Customer to countersign within that period shall be deemed acceptance of the completion of works document and the operational support services described therein.