

# Transitioning to a 3rd Service | Frequently Asked Questions

Starting February 15th, 2026, we'll meet at 8:00am, 9:45am, and 11:30am.

#### **Service Times & Structure**

Why are we moving to three services?

We're moving to three services to make more room for the people God is bringing into our church family. This allows us to continue welcoming newcomers and giving everyone space to worship, grow, and connect. For more on the heart behind this decision, <u>listen to Garv's message here.</u>

How did we decide on these specific service times?

Our service times were chosen to create a healthy flow for our building, to allow Kidtown to run smoothly, and to give our volunteer teams enough time to transition well.

Will all three services have the same format (music, sermon, etc.)? Yes. Each service will offer the same rhythms and timing of worship, sermon, and liturgy.

Will there still be space for prayer, communion, and community moments over coffee? Yes. Our liturgy and pastoral rhythms will continue in each service. We still want Sundays to be a place where you slow down, greet friends, and enjoy community together.

How much transition time will there be between services?

We'll have 30 minutes between each service to allow for parking, Kidtown check-in, and movement throughout the building. Coffee will still be served upstairs outside the sanctuary.

### Parking & Arrival

How will parking be affected? Will street parking still be available?

Three services will spread attendance across the morning, giving everyone more available parking during their service time. And yes, street parking will continue to be an option for all services!

Will we add more volunteers or signage for parking flow?

We don't anticipate needing additional parking volunteers at this time, but we will continue to monitor needs as the transition begins.

Will there be guidance on which service to attend to help balance crowds?

Yes. We'll provide suggestions based on expected attendance and volunteer needs to help balance the room across all three services. We anticipate the 9:45 being more crowded than 8:00 or 11:30.

### **Children's Ministry**

Will childcare be available at all three services right away?

Yes, we will be offering Kidtown (same classes and age groups) for all 3 services from day one.

Will there be enough Kidtown volunteers for three services?

Yes. We're actively building our teams and are confident we can staff each service well.

Will check-in or pick-up procedures change?

No. Families can expect the same check-in process they're used to.

What happens if a family arrives for a service and their child's class is full or unavailable? We'll make accommodations—either by placing the child in an appropriate alternate class or by welcoming them into the main service with their parents.

### **Worship & Production Teams**

Will the same worship team lead all three services?

Yes. Our worship and production teams will lead across all three services each Sunday.

Will the service flow or setlist change to shorten the service?

No. The overall flow and setlist length will remain consistent from service to service.

### **Volunteers & Serving Opportunities**

How will this change affect current volunteer schedules?

We'll need additional volunteers in many areas, and schedules may expand slightly to support this.

Will current volunteers be asked to serve more often?

Potentially. Some volunteers may serve more frequently or serve for a longer window on Sundays.

Will new serving opportunities be available?

Yes! Adding a third service opens up many new opportunities to serve in Kidtown, Worship, Production, Welcome, and more.

How will training or support change for new volunteers?

We'll increase the frequency of our volunteer training to onboard and support team members well.

Will hospitality, greeting, or communion teams rotate between services?

Possibly. Some roles may rotate while others may serve at a single service consistently.

## **Congregational Life & Community**

Will moving to three services make it harder for us to stay unified as a church? We believe unity comes from our shared mission and not from being in the same room at the same time. Gary addressed this in his 11/16 message, reminding us we move together as one family following Jesus.

How will we maintain a sense of community if people attend different services? Community is built in smaller, intentional spaces—like small groups and serving teams. Groups may even choose to worship and serve together at a specific service.

Will there be opportunities to connect across services?

Yes. Shared events, meals, gatherings, and rhythms will continue to bring our whole congregation together. Small groups and other ministries will continue on as planned.

#### **Visitors & Newcomers**

How will first-time visitors know which service to attend? Our website, printed materials, and Sunday signage will clearly communicate service times and parking options.

Will signage and greeters be updated to help newcomers navigate? Yes. We'll ensure our welcome experience is clear, warm, and consistent across all services.

Will hospitality and energy be the same at each service? Yes. We want every service to feel like a full expression of our church family.

Will our communication about service times and Kidtown options be updated online? Absolutely. We'll clearly communicate all details on our website, social media, and Sunday announcements.

#### Leadership & Vision

What's the long-term goal—just creating more space, or something bigger? Primarily, this gives us the space we need right now to keep welcoming people. This is a temporary step that meets our current needs, and we'll evaluate as we go. We'll continue discerning what long-term growth may look like.

How can members pray for and support this transition? Again, Gary shared several ways to pray and engage in his 11/16 message—primarily that we would move with unity, faithfulness, and a heart to make room for others. Listen here!

# **Communication & Commitment**

How can people indicate which service they plan to attend? <u>Please fill out this Commitment Card</u> so we can plan well for Kidtown, worship, and other teams.

What's the timeline for this transition? We'll launch all three services on Sunday, February 15.

How will updates be communicated?

We'll share updates through Sunday announcements, the website, email newsletters, signage, and social media. <u>Click here</u> to make sure that you receive all communications from our team!

### **Emotional & Relational Components**

Will I still see the same people I've been worshiping with? Most likely, yes. And even if rhythms shift a bit, there will be many shared spaces—before and after services, in groups, and at gatherings.

Will leadership be present and available at each service? Yes. Our pastor and leaders will be actively present and engaged across all 3 services.