

Technology Transformation with IFS

Defence Entity

1 SITUATION

The client's operations were hindered by over 80 fragmented applications, leading to high customisation, inefficiencies, and poor data integration. Legacy ERP and PLM systems were outdated, limiting operational visibility, supply chain coordination, and asset management. Without a modernised digital infrastructure, the organisation faced rising costs, process bottlenecks, and an inability to scale for future contracts and global expansion.

2 OPPORTUNITY

Deloitte was engaged as the Systems Integrator and Implementation Partner for a 4.5-year digital transformation to modernise ERP and PLM systems. The goal was to streamline operations, enhance data visibility, and align with industry best practices, enabling the client to improve efficiency and secure new global contracts.

3 SOLUTION

ERP & PLM Overhaul: Delivered a two-tranche implementation—replacing the ERP with IFS to optimise resource delivery, supply chain, finance, CRM, and HR, and introducing a Tier 1 PLM system to enhance workflow integration, data traceability, and product lifecycle management.

Efficiency & Cost Savings: Achieved \$32M AUD in annual benefits by consolidating systems and optimising processes.

Data-Driven Decision Making: Created a single source of truth for data and improved system integration, ensuring better operational control and strategic alignment.

Workforce Productivity: Enhanced user experience, automation, and management tools, leading to higher talent retention, utilisation, and productivity.

Future-Proofing: Strengthened digital infrastructure, analytics capabilities, and security, positioning the client for long-term success and growth in global markets.

