

Aman Aged Care's Support at Home service helps older Australians live independently at home for longer. Pricing below is per hour unless otherwise stated, with a **minimum visit duration of 15 minutes**. Services are subject to individual assessment, needs and goals. Rates are current as of 1 November 2025 and are subject to change with 14 days' written notice.

How Your Contribution Is Calculated

Under the Support at Home program, the amount you contribute depends on the **type of service** and your **income and assets** as assessed by Services Australia. The three service categories and their contribution levels are:

Service Category	Your Contribution	Example Services
Clinical Support Services	0% (fully funded)	Nursing, wound care, medication management, case coordination
Independence Services	5% – 50% (income assessed)	Personal care, mobility assistance, medication self-administration
Everyday Living Services	Up to 80% (income assessed)	House cleaning, laundry, shopping, gardening, home maintenance

* Full pensioners pay a flat 5% contribution for independence services. For others, contributions are means-tested by Services Australia.

Hourly Service Rates

Rates vary by day and time. Higher rates apply on weekends and public holidays.

Service Type	Example Activities	Mon–Fri Standard Hours	Mon–Fri Non-Standard Hours	Saturday	Sunday	Public Holiday
Independence Services	Personal care, daily living activities, continence management, medication assistance	\$120	\$135	\$157	\$195	\$227
Extended Respite / Activities (5–7 hrs per session)	Social activities and extended carer respite	\$120	\$135	\$157	\$195	\$207
Everyday Living — General	House cleaning, laundry, shopping assistance, meal preparation	\$120	\$135	\$157	\$195	\$227
Gardening		\$130	\$146	\$170	\$211	\$246
Home Maintenance & Repairs		\$124	\$140	\$162	\$202	\$235
Clinical Support (Nursing Care)	Assessments, wound care, medication administration, complex hygiene, care coordination	\$210	\$236	\$275	\$341	\$397

* Non-standard hours include early mornings, evenings, and other hours outside standard business hours.

Allied Health Services

Allied health services — including Podiatry, Physiotherapy, Occupational Therapy, Speech Pathology, and Hydrotherapy — are priced individually based on each client's assessed needs and goals. Please contact us to discuss pricing for these services.

Transport

Transport Type	How It's Charged
Escorted Transport (worker travels with client)	Hourly rate (as above) + \$1.40 per kilometre + parking fees + tolls
Direct Transport (arranged on client's behalf)	Quoted on a per-trip basis — destination and distance required prior to booking

Care Management & Exit Fees

Fee	Rate	Notes
Care Management	\$120 / hour	Covers assessment, care planning, scheduling, regular reviews, and ongoing coordination of your support
Exit Fee	None	No exit fee is charged when you leave the service

Support at Home Budget Levels

Your Support at Home budget is determined by the Australian Government based on your assessed care needs. Higher levels provide greater funding to support more complex care requirements. Your level is assigned through a My Aged Care assessment.

Level	Quarterly Budget	Annual Amount
1	\$2,683.01	\$10,732.04
2	\$4,008.91	\$16,035.64
3	\$5,491.67	\$21,966.70
4	\$7,424.07	\$29,696.28
5	\$9,924.40	\$39,697.61
6	\$12,028.44	\$48,113.74
7	\$14,536.88	\$58,147.50
8	\$19,526.51	\$78,106.04
End-of-Life	Up to \$25,000 over a 3-month period (with 16 weeks to use funds)	
Restorative Care	Extra budget of approx. \$6,000 (or up to \$12,000 if required)	

* Budget levels and amounts are set by the Australian Government and reviewed periodically. Your assigned level is based on your individual ACAT/ACAS assessment through My Aged Care.

Want to know what your contribution would be?

Everyone's situation is different. Contact our team today (02) 8749 0010 and we'll walk you through your options and provide a personalised fee estimate based on your Services Australia assessment.

You can also visit myagedcare.gov.au or call My Aged Care on 1800 200 422.