



Question	Answer
What is ePro?	ePro is Pittsburgh Paints Co's solution for managing supplier relationships, conducting sourcing events, and purchasing indirect goods and services. The solution is hosted by Jaggaer.
How much does it cost to use ePro?	There are no fees for suppliers to register or process transactions in the ePro system (powered by the Jaggaer platform).
What is ePro used for	<p>Suppliers will use ePro to perform many interactions with PPC, including:</p> <ul style="list-style-type: none">• Registering and maintaining their organization's data, including address, banking and contact details• Submitting required onboarding documentation• Participating in sourcing events (processes related to the selection of suppliers (tenders, auctions, RFI, etc.)• Reviewing and finalizing contracts for goods / services <p>Indirect suppliers will also use ePro for:</p> <ul style="list-style-type: none">• Maintaining catalogs of negotiated goods / services• Receiving and acknowledging purchase orders (POs) electronically• Submitting invoices and monitoring payment status
What are the benefits for suppliers?	<p>All Suppliers:</p> <ul style="list-style-type: none">• Ability to easily maintain and update your organization's data via the ePro portal• System notifications advise expiring certificates so they can be addressed timely• Enhanced capabilities for suppliers participating in sourcing events or contract negotiations <p>Indirect Suppliers:</p> <ul style="list-style-type: none">• Electronic transmission of POs and the ability to submit invoices electronically through the ePro portal• Real time visibility of POs, invoice status and payment information in one location• Fewer data errors with invoice data validated prior to submission, reducing the volume of payment disputes
What happens if I do not register?	PPC requires all our Suppliers to be register on ePro. To continue our partnership, we recommend all suppliers to register on ePro
Where can I get support?	If you forgot your user ID or password for the PPC ePro Supplier Portal, please submit a supplier support request at https://www.jaggaer.com/supplier-support/