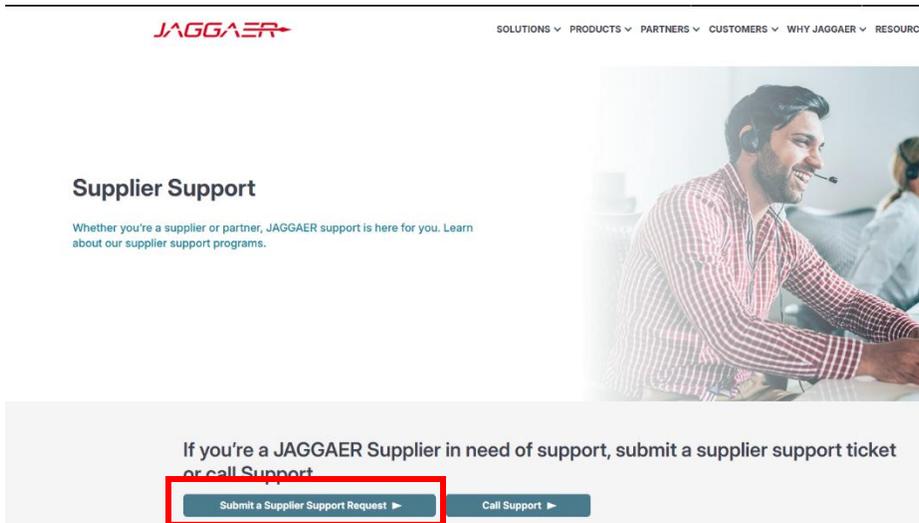




How to use live chat?

Log-in to Jaggaer Supplier Support: [JAGGAER: Comprehensive Supplier & Partner Support](#)



1. To access Live Chat, click "Submit a Supplier Support"

Supplier Support Request

NOTICE* Speak to a Live Agent via Chat! (available 12:00AM ET Monday - 11:59PM ET Friday)

Use the chat Bubble in the bottom right of the screen to get connected to a live agent which will lead to faster resolution time for your case. Otherwise, use the form below to submit a case.

2025 Supplier Initiatives
To minimize the risk of financial fraud and safeguard your user account, read more about secure account recovery and 2-step authentication.

* Please briefly describe the issue you are having

* Please enter your company name

* Please enter your first and last name

Please make sure you enter a valid email format as shown in the example and only enter ONE email address. If you enter more than one or an invalid format, your case may not be received.

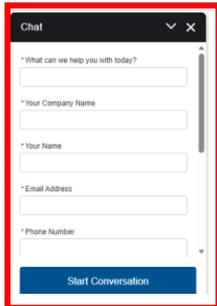
* Please enter your email address
you@example.com

Please enter your Phone # (A0-CHARACTER LIMIT)

* What is your preferred language?
--None--

Please enter your username if applicable

* Please enter the url or website page you are having issues with



2. A Chat Box will pop up and you can start to ask for help! Please notice that Live Chat is only available during business hours