

## **3-Year (3Y) Limited Manufacturer's Warranty for Aquaria's Hydropack S, Hydropack, and Hydropack X**

This Limited Warranty applies to Aquaria's Hydropack S, Hydropack, and Hydropack X machines. It covers defects in material and workmanship under normal use. It is valid only for the original purchaser, commencing on the date the product is delivered and lasting for the period specified in this warranty document. This warranty is non-transferable and asserts our commitment to quality and customer satisfaction. Under this warranty, we, or our local dealer, will repair or replace, at our discretion, any parts proven to be defective. This service is provided at no cost to you. To benefit from this warranty, retain your purchase receipt as proof of purchase. Warranty services or replacements are contingent upon the proper use and maintenance of the product as outlined in the user manual.

**Warranty Coverage:** Warranty coverage period is for three (3) years upon the delivery of the unit to the customer.

Warranty Coverage Year(s)	Three (3)
United States Customers	Parts and Labor
International Customers	Parts and Labor via Local Dealer

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### **Guidelines:**

1. Warranty begins upon the date of unit delivery.
2. Unit must be purchased directly from Aquaria or through a certified third-party entity.
3. Any and all warranty repairs must be performed by an Aquaria-authorized service dealer; repairs or diagnostics performed by dealers or individuals not recognized by Aquaria will not be covered.
4. Aquaria can replace, repair, or refund any piece of equipment under its own discretion.
5. Damage caused during shipping requires the customer's full cooperation with Aquaria's support and logistics teams so that a full claim can be filed with Aquaria's shipping partner. This includes keeping the original packaging.
6. Examples of issues that are covered by this warranty include leakage, issues related to machine error codes, screen/button malfunctions, and other low probability potential issues.
7. Damage caused during installation of the generator is the responsibility of the owner or third-party installation provider and is not covered by this warranty.

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### **The following will NOT be covered by this warranty:**

1. Cost of normal maintenance including tune-ups, replacing associated part(s), and filter replacements.
2. Damage or failure to the generator (including the generator's core heat exchange system) as a result of improper electrical connection, load, or installation other than what is recommended or specified by Aquaria or a certified partner.
3. Damage or failure to the generator due to the use of non-Aquaria parts and/or equipment, compressors, coolants, and filters.
4. Failures due to normal wear and tear, accident, misuse, abuse, neglect, improper installation, improper electrical connection, or animal damage, including rodent and/or insect infestation.
5. Damage or failure to the generator due to alterations in a manner not authorized by Aquaria or a certified partner in writing.
6. Damage to any covered components or consequential damage caused by the use of a non-OEM part or non-approved integration.
7. Shipping costs associated with expedited shipping through a shipping provider.
8. Damages or failures caused by natural events including without limitation fire, lightning, earthquakes, windstorm, hail, flooding, tornados, hurricanes, or any other matters which are reasonably beyond Aquaria's control.

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THIS WARRANTY DOES NOT COVER ANY DAMAGE DUE TO ACCIDENT, MISUSE, ABUSE, NEGLIGENCE, OR MODIFICATION OF THE PRODUCT. THIS WARRANTY IS VOID IF THE PRODUCT IS REPAIRED BY ANYONE OTHER THAN AN AUTHORIZED SERVICE PROVIDER. THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY. NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE EXPRESSLY DISCLAIMED. NEITHER THE MANUFACTURER NOR ANY OF ITS AFFILIATES SHALL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, FROM THE USE OF THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ASSERTED. ALL WARRANTIES ARE SUBJECT TO THE LAWS AND REGULATIONS IN THE JURISDICTION OF THE PURCHASER'S RESIDENCE.

*Aquaria Technologies, Inc.*

For questions or additional information, please contact [support@aquaria.world](mailto:support@aquaria.world)