

# **CORPORATE**

#### **Overview**

We are an independent, experienced organisation, focused on worldwide assistance across the globe during your time of need, with 24/7 assistance. We will work closely with your travel insurance team and provide daily updates and email documents as they come to hand. We will email you the cause of death for your evaluation of the policy as soon as available.

## **Repatriation Coordination**

We provide updates regularly to all stakeholders involved, including travel insurance companies, employers of deceased, funeral directors, families directly and corporate clients. We deal directly with health departments, police, consulate and embassy staff, border control, embalmers, transport companies and airlines.

# Administration - Paperwork

Obtaining all repatriation documents, consular documents, death certificate, health department clearance, embalming certificate, coffin selection, transport requirements, flight details, Apostilles, coffin sealing certificate, Airway Bill, cremation paperwork.

# Client contact

We will keep you informed via regular correspondence with updates to consular staff, family, consignee, next of kin and assistance providers. We will make sure that family members on location can fly home on the same repatriation flight.

## Mortuary care

Preparation of deceased in accordance with the highest international standards by qualified embalmers for the purpose of viewing for family, including dressing.

#### **Transport**

Global freight and local transfers.

#### **Tributes**

Coordination of funerals and memorial services at the place of death or destination.

### Contact us

Our experienced Repatriation Team each have a minimum 20 years+ of experience in the funeral and repatriation industry and are available around the clock to send you updates, quotes or assistance with your repatriation needs.

We understand that time is critical in these circumstances, especially dealing with different time zones around the world, that is why our team is available to you 24/7.

Please call or email the Repatriation Team directly for assistance anytime.

Email: repats@ambroseaustralia.com

For urgent matters call Mark Mills on +61 459 300 316.