



AMBROSE AUSTRALIA

INTERNATIONAL REPATRIATIONS

DATA PROTECTION

We respect the confidential nature of the information given to us, and when you provide us with personal data ("data") we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services, we may need to pass such data to Overseas Agents, Airlines, Coroners and mortuaries. These third parties, who are performing some the services for you, will not contact you directly. We will be the only point of contact for you throughout the repatriation process.

Conduct

Our Code of Practice requires that we provide a high-quality service in all aspects. If, however, you have any questions or concerns about the service we provide to you, please raise them in the first instance with your dedicated Repatriation Specialist. All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed and the account paid in full. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case, we will attempt to contact you and advise you of alternative arrangements.

Agreement

Any variation(s) to the original agreement may affect the original quotation for the repatriation costs.

Ambrose Australia International Repatriations is an Australian, family owned and operated company that specialises in global repatriation solutions and is available 24-hours, 7-days-a-week, 365-days-a-year to cater for all global time zones.

Email : repats@ambroseaustralia.com

For urgent matters call Mark Mills on +61 459 300 316.