ARTIVA HCx® + OFFICE ALLY®

Turn insurance data into action inside every workflow

Automate eligibility, discovery, and claim follow-up without leaving Artiva HCx.



The Opportunity

Your team is doing insurance work your system should handle

Eligibility checks, coverage discovery, and claim follow-up are foundational to getting paid, but they remain heavily manual in most workflows.

Staff are forced to:

- log into payer portals
- recheck coverage
- search for missing insurance
- monitor claim status and decide next steps

These disconnected steps slow throughput, introduce avoidable errors, and delay reimbursement.

The result is predictable: more rework, more denials, and more time spent managing insurance instead of resolving accounts.

The Advantage

Put insurance data to work, automatically

With Office Ally embedded in Artiva HCx, insurance processes become part of the workflow, no longer requiring separate steps that slow momentum. Eligibility and coverage data are automatically surfaced and refreshed within workflows, eliminating manual lookup and enabling continuous, system-guided follow-up.

- **Automatically verify and refresh eligibility** to prevent denials before they happen
- **Uncover missing or secondary coverage** to capture reimbursement that would otherwise be lost
- **Surface claim status and trigger follow-up** before issues delay payment

Instead of relying on staff to gather and interpret data, HCx ensures the right actions happen at the right time, keeping accounts moving and improving outcomes.

Drive Better Performance Across the Revenue Cycle

- Eliminate manual eligibility checks and payer portal navigation
- Catch coverage gaps and claim issues before they impact cash flow
- Recover missed revenue through automated insurance discovery
- Keep follow-up work continuously aligned with claim status

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Addressing eligibility and claim status earlier in the workflow helps reduce denials, accelerate reimbursement, and lower administrative costs.

Insurance Insight, Fully Integrated with HCx

Transform fragmented insurance tasks into a continuously managed workflow.

Prevent issues before claims are submitted

Verifying eligibility early ensures claims are accurate from the start, reducing downstream errors and rework while improving payment timelines.

Recover revenue hidden in accounts

Insurance discovery helps identify coverage that may be unknown or incomplete, reducing self-pay misclassification and increasing recoverable revenue.

Act earlier to reduce claim aging and rework

Claim status visibility allows teams to identify and address issues early, before they delay payment or increase aging.

A More Connected, Scalable Revenue Cycle

- **Work in one system:** Access insurance data without switching tools
- **Reduce manual effort:** Replace repetitive research and outreach
- **Improve visibility:** Know where each claim stands at any moment
- **Scale efficiently**: Handle growing volumes without added complexity



Get more out of the workflows you already rely on.

We'll help you identify where earlier visibility into coverage and claim status can improve outcomes and reduce administrative effort.

Contact your **VisiQuate representative** to learn more about Office Ally for HCx.

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