



CENGUARD GOLD LIMITED WARRANTY

Warranty Tier	Gold
Coverage Period	20 years from the Installation Date
Full Coverage Period	20 years
Workmanship Period	20 years (non-prorated)
Wind Warranty Period	15 years
Algae Warranty Period	10 years
Transferability	One transfer within first 5 years; remaining balance only

THIS WARRANTY GIVES THE ORIGINAL PURCHASER (THE "PURCHASER") SPECIFIC LEGAL RIGHTS, AND PURCHASER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

INTRODUCTION

Cenguard administers limited roof-system warranties for qualifying asphalt shingle roofs installed by Cenguard Certified Roofing Contractors. The Cenguard program supports multiple shingle brands. This Warranty applies only to the Covered Products identified in Purchaser's Registration Confirmation. This Warranty supplements, and does not replace, separate written warranties issued by the manufacturers or suppliers of the installed products. To the extent a condition is covered in whole or in part by a manufacturer warranty, supplier warranty, insurance policy, or other third-party source, Cenguard may require Purchaser to cooperate in pursuing that remedy, to assign related rights to Cenguard, or both. Any amounts paid or payable from those sources reduce Cenguard's obligations under this Warranty dollar for dollar.

DEFINED TERMS

1. "Covered Shingles" means only the asphalt shingles identified by brand, manufacturer, and product line in the Registration Confirmation.
2. "Covered Accessory Categories" means only those accessory categories expressly identified in the Registration Confirmation and actually installed on the warranted roof. Depending on the roof that was registered, those categories may include starter, hip and ridge, underlayment, leak barrier, ventilation components, and, where this Warranty so provides, Registered Lifetime Pipe Boot Products.
3. "Covered Products" means the Covered Shingles and the Covered Accessory Categories actually installed on the Home and shown in the Registration Confirmation.
4. "Registration Confirmation" means the written registration record or warranty confirmation issued by Cenguard for the warranted roof. If the Registration Confirmation conflicts with any sales literature, proposal, or oral statement, this Warranty and the Registration Confirmation control.
5. "Manufacturer Requirements" means the installation instructions, technical bulletins, published performance conditions, and compatibility requirements issued by the manufacturer of each Covered Product and in effect on the Installation Date.
6. "Workmanship" means a defective application of Covered Products by a Cenguard Certified Roofing Contractor that directly causes a leak or materially affects the water-shedding performance of the warranted roof. It does not include design limitations of the Home, ordinary maintenance, or conditions outside the contractor's control.

WHO IS COVERED

To be entitled to the benefits of this Warranty, the Home must be located in the United States, the roof must be installed on an owner-occupied single-family detached residence, and Purchaser must be either (a) the original residential consumer purchaser of the warranted roof or (b) a permitted second owner who receives a valid transfer under Section 9 of this Warranty. Structures other than owner-occupied single-family detached residences are not covered unless Cenguard approves the project in writing before installation.

ELIGIBILITY REQUIREMENTS

1. The warranted roof must cover the entire roof area of the Home. Partial-roof projects, repairs, additions, and overlay installations are not eligible unless Cenguard approves an exception in writing before installation.
2. The roof must be installed by a Cenguard Certified Roofing Contractor and registered with Cenguard within 60 days after substantial completion. The Registration Confirmation must identify the shingle brand and manufacturer, product line, Installation Date, contractor, accessory categories, approved wind rating, algae status, any Registered Lifetime Pipe Boot Products, and any written exceptions.
3. The roof must be installed over a clean roof deck with all existing roofing materials and debris removed, and all damaged deck areas, loose masonry, deteriorated flashings, and similar pre-existing conditions corrected before installation.
4. New drip edge and new metal flashings must be installed where required, counterflashing must be provided where applicable, and all details must be completed in accordance with Manufacturer Requirements, local code, and generally accepted good roofing practices.
5. The warranted roof must be installed over a ventilated roof assembly with adequate intake and exhaust ventilation, unless the applicable Manufacturer Requirements expressly permit another configuration. Cenguard does not warrant design limitations of the existing structure that restrict ventilation or drainage.
6. The roof must have a slope of at least 2/12. For roof areas below 4/12, full-deck leak barrier is required for eligibility, and this Warranty expressly excludes condensation, interior moisture, and similar vapor-drive conditions on those areas.
7. Only products intended for asphalt shingle applications and compatible with the Covered Shingles may be used. Cenguard may deny coverage for any mixed-system condition, incompatibility, or field modification that was not expressly approved in writing before installation.

WHAT IS COVERED

This Gold Warranty covers qualifying material defects in Covered Products that materially affect roof performance and, during the applicable Workmanship Period, covered application defects that directly cause leaks or materially affect roof performance. The nominal Coverage Period for this Warranty is 20 years from the Installation Date. During the 20-year Coverage Period, this Warranty remains fully in effect and non-prorated. Cenguard may, at its sole option, repair, replace, or recover the affected Covered Products and may compensate reasonable direct labor, tear-off, and disposal costs that Cenguard determines are necessary to address the covered condition. All costs must be pre-approved in writing by Cenguard.

No proration applies to covered Gold claims during the 20-year Coverage Period. Covered product claims remain eligible for the remedies described in this Section throughout that term, subject to all other conditions, exclusions, claim procedures, and remedy limitations in this Warranty.

If a claim results only in a repair of a portion of the roof, this Warranty remains in effect for the balance of the applicable term measured from the original Installation Date. If the entire warranted roof is removed and replaced, this Warranty is satisfied and terminates as to the replaced roof unless Cenguard separately issues a new written Registration Confirmation for the replacement roof.

Cenguard may provide substitute products that are comparable in function, quality, and price to the original Covered Products. Color match, weathering match, or exact product continuity are not guaranteed.

WORKMANSHIP TERMS

During the 20-year Workmanship Period, if Cenguard determines that a covered application defect by a Cenguard Certified Roofing Contractor directly caused a leak or materially affected the water-shedding performance of the roof, Cenguard may, at its sole option, arrange to repair or recover the affected area, or provide replacement materials and compensation for the reasonable direct labor and related materials needed to correct the covered application defect. This Workmanship protection remains fully in effect and non-prorated throughout the 20-year Workmanship Period. The first 2 years remain the primary responsibility of the installing contractor; if the contractor is unwilling or unable to perform the correction work, Cenguard may step in at its option.

Failure to install adequate ventilation, to correct deck or structural defects, to maintain drainage, or to follow Manufacturer Requirements is not a covered application defect. If a claim is discovered or should reasonably have been discovered within the first 2 years after installation, the installing contractor remains primarily responsible for correction work, and Cenguard may require Purchaser to first seek correction from that contractor before requesting performance by Cenguard.

WIND WARRANTY

Asphalt shingles require adequate sealing in accordance with manufacturer instructions. Before the Covered Shingles have thermally sealed or otherwise achieved the manufacturer's required seal, the roof is more vulnerable to blow-offs and wind damage, and such pre-seal conditions are not covered.

After proper sealing has occurred, the roof is covered during the Wind Warranty Period for 15 years against blow-offs or wind damage caused by winds, including gusts, up to the lowest of: (a) the wind speed shown on the Registration Confirmation, (b) the manufacturer's published wind rating for the specific Covered Shingles and actual installation method, and (c) 130 mph, unless the Registration Confirmation expressly states a higher approved limit for a qualifying shingle product installed with the required enhanced application. Cenguard's remedy is limited to the reasonable cost of replacing blown-off Covered Shingles, registered hip and ridge material if applicable, and manually sealing otherwise unsealed shingles remaining on the roof. Damage caused by deck movement, framing failure, or other structural conditions is excluded.

ALGAE WARRANTY

Algae coverage ends 10 years after the Installation Date. No algae coverage applies thereafter. When algae coverage applies, it is limited to brown-black staining caused by *Gloeocapsa magma* and excludes mold, mildew, lichen, green algae, or other organic growth. In the event of a claim, Cenguard may, at its sole option, clean, repair, recover, or replace the affected shingles.

TRANSFERABILITY

One transfer is permitted if the ownership change occurs within the first 5 years after the Installation Date. The second owner receives only the remaining balance of the original 20-year Coverage Period, Wind Warranty Period, Algae Warranty Period, and Workmanship Period, all measured from the original Installation Date. No new term begins on transfer. To complete a transfer, the transfer request must be submitted to Cenguard within 60 days after the real estate closing, together with proof of the original installation, proof of the ownership transfer, the Installation Date, the Registration Confirmation information to the extent available, and the then-current transfer fee. Any lifetime pipe boot coverage converts to a maximum of 20 years from the original Installation Date. If transferred during the first 5 years, the Workmanship Period remains measured from the original Installation Date and does not restart.

PIPE BOOT COVERAGE

Registered Lifetime Pipe Boot Products are covered for as long as the original Purchaser owns the Home, solely for material failure of the registered boot assembly itself that directly causes leakage. Lifetime Pipe boot coverage is limited to the product identified in the Registration Confirmation and does not include sealant maintenance, caulking, paint, mechanical abuse, movement of the penetration, incompatible mastics, rooftop service damage, or replacement

of unrelated materials.

WHAT IS NOT COVERED

1. Acts of God or casualty events, including hail, tornadoes, hurricanes, earthquakes, fire, lightning, flood, wind in excess of the applicable approved wind rating, ice damming beyond the area protected by registered leak barrier, snow or ice backup, or water infiltration through vents or wall interfaces.
2. Any condition caused by pre-existing defects, settlement, structural movement, deck deterioration, loose or cracked masonry, faulty chimneys, siding, windows, wall cladding, stucco, EIFS, gutters, downspouts, skylights, rooftop equipment, or any part of the building envelope other than the Covered Products.
3. Any product, material, or accessory not identified in the Registration Confirmation as a Covered Product. Without limitation, metal flashings, counterflashings, fasteners, nails, deck sheathing, framing, gutters, siding, sealants, mastics, caulks, coatings, and rooftop equipment are not Covered Products unless Cenguard expressly identifies them in writing as covered.
4. Improper or inadequate ventilation, inadequate drainage, ponding, condensation, interior moisture, vapor drive, unvented assemblies, enclosed rafter spaces, insulation defects, or building-design limitations that affect roof performance.
5. Damage caused by foot traffic, service trades, solar-panel work, satellite or antenna work, power washing, painting, pressure cleaning, chemical exposure, falling objects, trees, debris, animal activity, or alterations made after completion of the installation.
6. Cosmetic conditions that do not materially affect roof performance, including minor color variation, shading, normal weathering, granule redistribution within normal manufacturing tolerances, or patchwork appearance resulting from repairs using comparable materials.
7. Routine maintenance items, including resealing exposed fasteners, periodic caulking, minor sealant touch-up, cleaning, debris removal, or ordinary service of penetrations and rooftop accessories.
8. Improper storage, handling, mixing of incompatible products, unapproved field modifications, or any installation that fails to follow Manufacturer Requirements, local building code, or Cenguard written requirements.
9. Any costs incurred without Cenguard's prior written approval, or any repair, replacement, or investigation performed before Cenguard has had a reasonable opportunity to inspect the claimed condition.
10. Removal and reinstallation of solar panels, snow guards, lightning protection, antennas, or other rooftop equipment.

COMPENSATION AND MAXIMUM LIABILITY

The manner, timing, and form of compensation are at Cenguard's sole discretion. Cenguard may perform or arrange repairs directly, reimburse approved costs, issue a material credit, or provide cash settlement in lieu of repair or replacement. Cenguard's aggregate obligation under this Warranty, for all claims combined, shall not exceed the lesser of: (a) the reasonable cost to repair or replace the affected covered area with comparable materials and direct labor approved by Cenguard; or (b) the original contract amount actually paid for the affected Covered Products and the related covered installation work. All third-party recoveries, salvage value, and amounts available under manufacturer warranties, supplier warranties, or insurance reduce Cenguard's obligation.

CLAIMS PROCESS AND RIGHT OF INSPECTION

To make a claim, Purchaser must notify Cenguard in writing within 30 days after discovery of the claimed condition. Purchaser must provide photographs, the property address, installation date, proof of purchase, and any other information reasonably requested by Cenguard. Cenguard may also require shingle samples, accessory samples, invoices, and manufacturer product information. Cenguard must be given a reasonable opportunity to inspect the roof during normal business hours before any permanent repair or replacement is performed. If Purchaser proceeds with repairs before Cenguard has inspected the claim or waived inspection in writing, coverage may be denied. If Cenguard determines that the reported condition is not covered, or that the issue arises from conditions outside Cenguard's control, Cenguard may impose a reasonable inspection or service fee.

NO MODIFICATIONS

No representative, contractor, salesperson, or other person may waive or modify the terms of this Warranty except in a written instrument signed by an authorized Cenguard officer. This Warranty, together with the Registration Confirmation, is the entire agreement regarding the Cenguard warranty program for the warranted roof and supersedes prior oral or written statements on the same subject.

MANDATORY ARBITRATION

To the extent permitted by applicable law, Cenguard and Purchaser agree to arbitrate all disputes and claims arising out of or relating to this Warranty, the warranted roof, or Covered Products. This Warranty evidences a transaction in interstate commerce, and the Federal Arbitration Act governs the interpretation and enforcement of this arbitration provision. A party that intends to seek arbitration must first send written notice by certified mail to the other party describing the nature of the dispute and the relief requested. If the dispute is not resolved within 30 days after receipt of the notice, either party may commence arbitration administered by the American Arbitration Association under its consumer procedures as modified by this Warranty.

PURCHASER AND CENGUARD HEREBY WAIVE THE RIGHT TO A TRIAL BY JURY. PURCHASER AND CENGUARD MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, MASS, CONSOLIDATED, OR REPRESENTATIVE PROCEEDING. The arbitrator may award relief only to the individual party seeking relief and only to the extent necessary to resolve that party's individual claim.

GOVERNING LAW AND FORUM

This Warranty and all disputes are governed by the laws of the Commonwealth of Virginia and applicable United States federal law. Subject to the arbitration provision, any dispute that is not arbitrated must be brought exclusively in a state or federal court located in Virginia, and the parties consent to personal jurisdiction and venue there.

SAVINGS AND SEVERABILITY

If any term of this Warranty is determined to be illegal, invalid, or unenforceable, that term shall be interpreted or modified to the extent reasonably necessary to render it enforceable while preserving the original intent as closely as possible, and if that cannot be done the offending term shall be severed without affecting the enforceability of the remaining provisions.

LIMITATIONS OF REMEDY

NO DISPUTE MAY BE BROUGHT LATER THAN 1 YEAR AFTER ANY CAUSE OF ACTION HAS ACCRUED, AFTER WHICH ALL DISPUTES ARE FOREVER BARRED.

THIS WARRANTY IS PURCHASER'S EXCLUSIVE WARRANTY FROM CENGUARD WITH RESPECT TO THE CENGUARD PROGRAM AND REPRESENTS THE SOLE REMEDY PROVIDED BY CENGUARD FOR COVERED CLAIMS. CENGUARD MAKES NO OTHER REPRESENTATIONS, WARRANTIES, OR GUARANTEES OF ANY KIND EXCEPT AS EXPRESSLY STATED IN THIS WARRANTY AND THE REGISTRATION CONFIRMATION.

CENGUARD IS NOT RESPONSIBLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, PUNITIVE, OR INDIRECT DAMAGES OF ANY KIND, INCLUDING DAMAGE TO THE STRUCTURE, INTERIOR FINISHES, CONTENTS, BUSINESS INTERRUPTION, LOSS OF USE, DIMINUTION IN VALUE, OR ATTORNEYS' FEES, WHETHER ASSERTED IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY IN ALL JURISDICTIONS.

WARRANTY INFORMATION SUMMARY

Coverage Period	20 years from the Installation Date
Full Coverage Period	20 years
Workmanship Period	20 years (non-prorated)
Transferability	Transferable once within first 5 years; remaining balance only
Registered Lifetime Pipe Boot Coverage	Lifetime to original purchaser on Lifetime Registered Pipe Boot Products only
Wind Warranty Period	15 years
Algae Warranty Period	10 years
Proration Basis	None; Gold is non-prorated for the full 20-year Coverage Period



CENGUARD WARRANTIES
1207 FENWICK DRIVE
LYNCHBURG, VA 24502
www.cenguardwarranties.com