

PRIVACY STATEMENT TAYLOR MOBILE APPLICATION

Taylor Technologies B.V. a private company with limited liability, organized and existing under Dutch law, with its registered office and its official address at (5617 BD) Eindhoven at Torenallee 32 | 14, registered with the trade register of the Chamber of Commerce under number 80237193, with office address Automotive Campus 30, 5708 JZ, Helmond, the Netherlands, and all its affiliated companies (**Taylor** or **we** or **us**), respects your privacy and takes the privacy of your personal data very seriously.

In this privacy statement (the **statement**) we inform you about the personal data we collect, how we use such data and why we use such data when you make use of our product, named the Integrated Cell-string Optimizer, a Taylor product that optimizes the performance of solar cells (the **Optimizer**) and the mobile application used in relation thereto (the **App**) (the Optimizer and App collectively the **Product**). This statement also explains to you what your legal rights are and how you can contact us in case of any questions. By providing us with data directly or by using (a part of) the Product, you agree with the contents and conditions laid down in this statement.

Which data do we collect and how?

Taylor collects two categories of data related to you and your use of the Product, these are: **1)** data from or about you; and **2)** data from or about the Optimizer.

1) Data from or about you

- We can collect data about you in the following different ways:
- Through the digital services we provide. We may collect data from or about you through the Product, e-mail messages or other digital services, for example when you sign up for a newsletter or when you register in the App.
 - Personal account. We may collect and process the following types of data that you have provided to us for your personal account in the App: your registration details (such as name, address, telephone number and e-mail), user documentation for the Optimizer and general information about the Optimizer (such as identification number or other product serial number);
 - Via your mobile device. Certain data is collected by most browsers or automatically via your (mobile) device, such as: unique device ID, screen resolution, operating system and version, producer and model of your (mobile) device, language, internet browser type and version and the name and version of the App you use. We use this data to ensure that the App is working properly.
 - From other sources. We may also receive data about you from other sources, such as joint marketing partners, public databases, and social media.

2) Data from or about the Optimizer

We can collect various data from or about the Optimizer, these are:

- Product data. In order to improve the products and services within Taylor, we may collect certain product data on the performance, use, operation and condition of the Optimizer, including: the location of the Optimizer, the amount of solar radiation that the Optimizer collects, the temperature of the Optimizer, battery use, software version information and other data to help identify problems and analyse the performance of the Optimizer. We can collect such data remotely.
- Other information. To help improve our products and services, we may collect and store other data, including: a data record to confirm that your Optimizer is in use (online) together with the information about the current software version and certain product data, connection information of the Optimizer, information about possible problems that could materially affect the functioning of the Optimizer, data on critical safety issues and data about every software and firmware update. We can collect such data remotely.

For which purposes do we use the data collected by us?

We may use data collected by us to: **1)** communicate with you; **2)** to offer and improve our products and other services; and

3) for other purposes.

1) To communicate with you

We may use data we collect to communicate with you, including:

- To answer your questions and to fulfil your requests, such as sending newsletters to you, information about general information notifications or events.
- For scheduling, assessing and providing feedback about the Product.
- To advise you on important safety-related information of the Product.
- To send you administrative information about the Product and changes to our terms, conditions and policies.
- To offer you services and products that are tailored to you and to improve our overviews with information from other services.
- To facilitate social sharing and communication functionality.

If you no longer wish to receive marketing related emails from us, you can opt out by following the unsubscribe instructions given with each marketing related email or by contacting us at the address listed below in statement.

2) To offer and improve the Product or our other products and services

We may provide data that we collect to offer and improve the Product or our other products and services, including:

- Make the Optimizer available to you, communicate with you about the Optimizer and provide you with the appropriate service.
- To provide maintenance for the Optimizer, such as making service recommendations and to provide updates for the Optimizer.
- To develop and promote new products and services and to improve or adapt our existing Product.
- To analyse and improve the safety and security of the Product.
- To track the performance of the Optimizer and to provide services related to your Optimizer.
- To provide any other services that you have requested.

3) For other purposes

We may also use the information we collect for other purposes, such as:

- For our business purposes, such as: auditing, data analysis, identifying behaviour, identifying usage trends, determining the effectiveness of our promotional campaigns and exploiting and expanding our business activities.
- Except as set out below and above, Taylor may use and share the data that you do not personally identify for any purpose, such as for operational or research purposes, for industry research, to improve or adapt our products and services, for our products and services, to match our products and services better to your needs and if required by law.

How do we share the data we collect?

We may share data collected by us: **1)** with our service providers; and **2)** with other third parties, to the extent permitted by law.

1) With external service providers

We may share data with our third party service providers to provide services such as website hosting, data analysis and storage, order processing, wireless connection to Taylor products, information technology and related infrastructure, customer service, product design, product diagnostics, maintenance or related services, email delivery, auditing, marketing and other comparable services. We have concluded a data processing agreement with these parties.

2) With other third parties, if permitted by law

We may transfer and disclose data, including data that does or does not, identify you personally, to:

- third parties to comply with a legal obligation if we believe

that there is a legal obligation to do so; in response to a legitimate request by governmental authorities conducting an investigation, including to comply with enforcement requirements, to verify or enforce our procedures and policies or to protect the rights, property, safety or security of the Optimizer, Taylor, third parties, visitors, or the public as determined by us at our discretion;

- a third party in connection with a reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or part of Taylors, assets or shares (including in connection with bankruptcy or similar procedures). We have concluded a data processing agreement with these parties.

We do not share data that personally identifies you with non-affiliated third parties for their marketing purposes, unless you choose to share such data in question.

If you wish to unsubscribe from any processing of data for which you have given your prior consent, you can do so by contacting us at the address listed below. Your personal data will not be sold in any other way than described in this statement, shared with third parties or disclosed. We only share your personal data with affiliates and organizations that offer sufficient security guarantees and that comply with applicable laws and regulations in the same or similar manner as Taylor.

International transfers

Our services are mainly managed and operated from the Netherlands. If, however, personal data is provided to a third party abroad, this will only be done to a third party in a country which, according to the European Commission, provides a level of protection that is appropriate for personal data. If this level of protection is not adequate, Taylor shall ensure that the legally required safeguards are made, such as the conclusion of an EU model contract.

What rights do you have?

You have the right to view your personal data. For this, you can submit a written request via the address below. If the overview provided by us contains inaccuracies, you can ask us in writing to change the data or have it removed. If you have any questions or want to know what personal data we hold about you, you can contact us. For this you can use the contact information as included at the end of this statement.

You also have the following rights under European privacy legislation:

- get an explanation of what personal data we have about you and what we do with it.
- insight into the exact personal data we have.
- to have errors corrected.
- the removal of outdated personal data.
- withdrawal of permission.

If you want to use your rights, we kindly ask you to clearly state who you are, so that we can be sure that we do not change or delete data from the wrong person.

Security of your data

We take appropriate security measures to limit misuse of and unauthorized access to your data. In this way we ensure that only the strictly necessary persons have access to your data, that access to your data is protected and that our security measures are regularly checked and updated. We have taken the following security measures: access controls on laptops and systems, the use of firewalls, the security of network connections and servers. Despite our efforts, we cannot guarantee that the storage or transfer of your data is completely secure. We ask you to contact us immediately if you believe that the security of your data is not (no longer) satisfactory.

How long do we keep your data?

We keep your data for as long as necessary to achieve the objectives set out in this statement, unless a longer retention period is required or legally permitted. When your data is no longer needed for these purposes, we will delete the data or

keep this data in an anonymous form.

Complaints

We will help you in case of complaints about our processing of your data. We ask you to contact us in case of a complaint via the contact details as stated below. Under the European privacy legislation you also have the right to file a complaint directly with the Dutch Data Protection Authority about the way in which we process your personal data.

Amendments

We reserve the right to amend this statement. At the bottom of this page you can check when this statement was last updated. Changes to this statement take effect when published. By using the Optimizer and/or the App, you accept the modified statement.

Contact

In case of any comments, questions or complaints about this statement or our processing of your personal data, you can contact us by e-mail: support@taylor.solar or by regular mail to Taylor Technologies B.V., Torenallee 32 | 14, 5617 BD, Eindhoven, the Netherlands.

Version

This statement was last updated on January 31, 2022.