

### **Check-in** is still a major guest friction point

**82%** of loyalty members still experience pain points during check-in.

**70%** of travelers say they would skip the front desk if given the option.

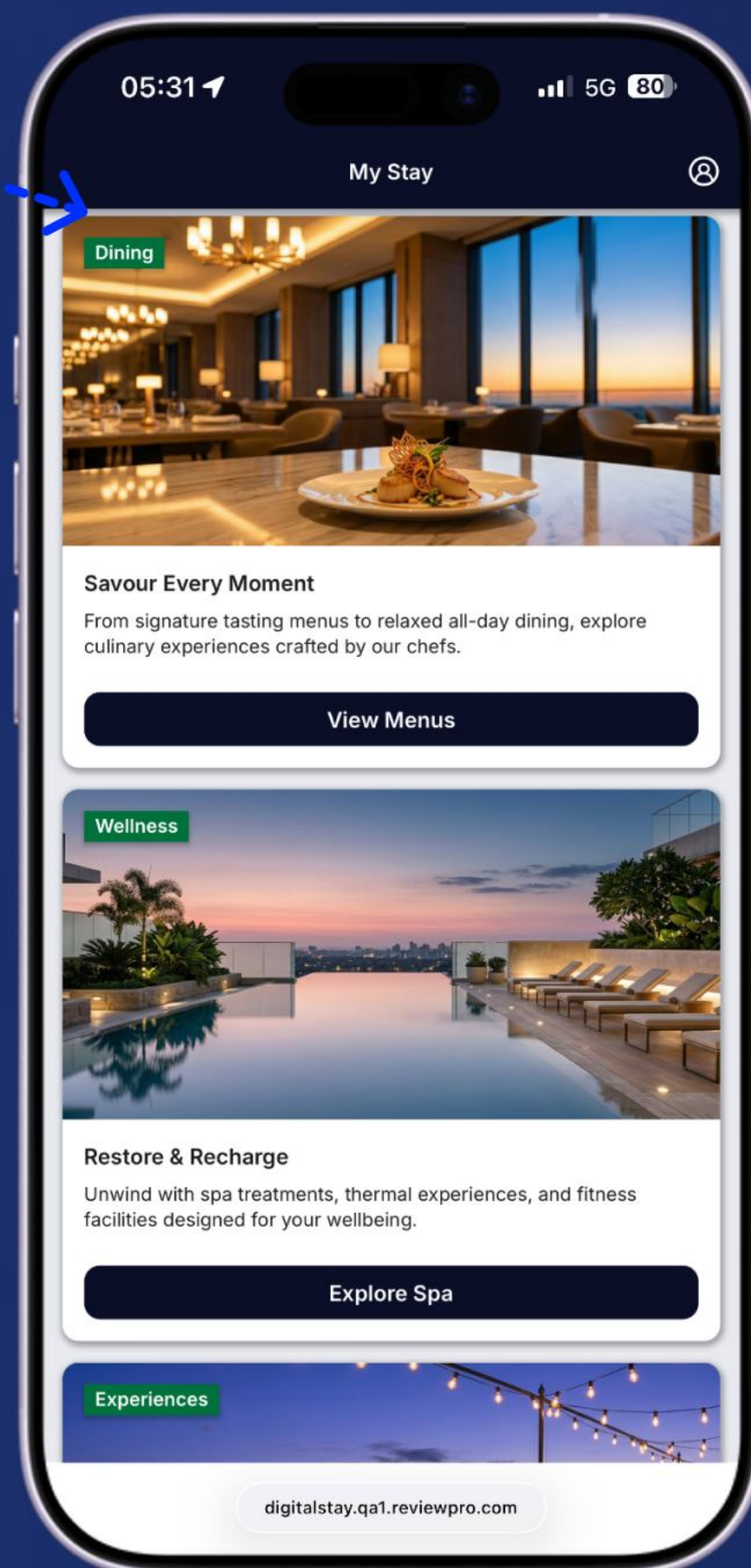
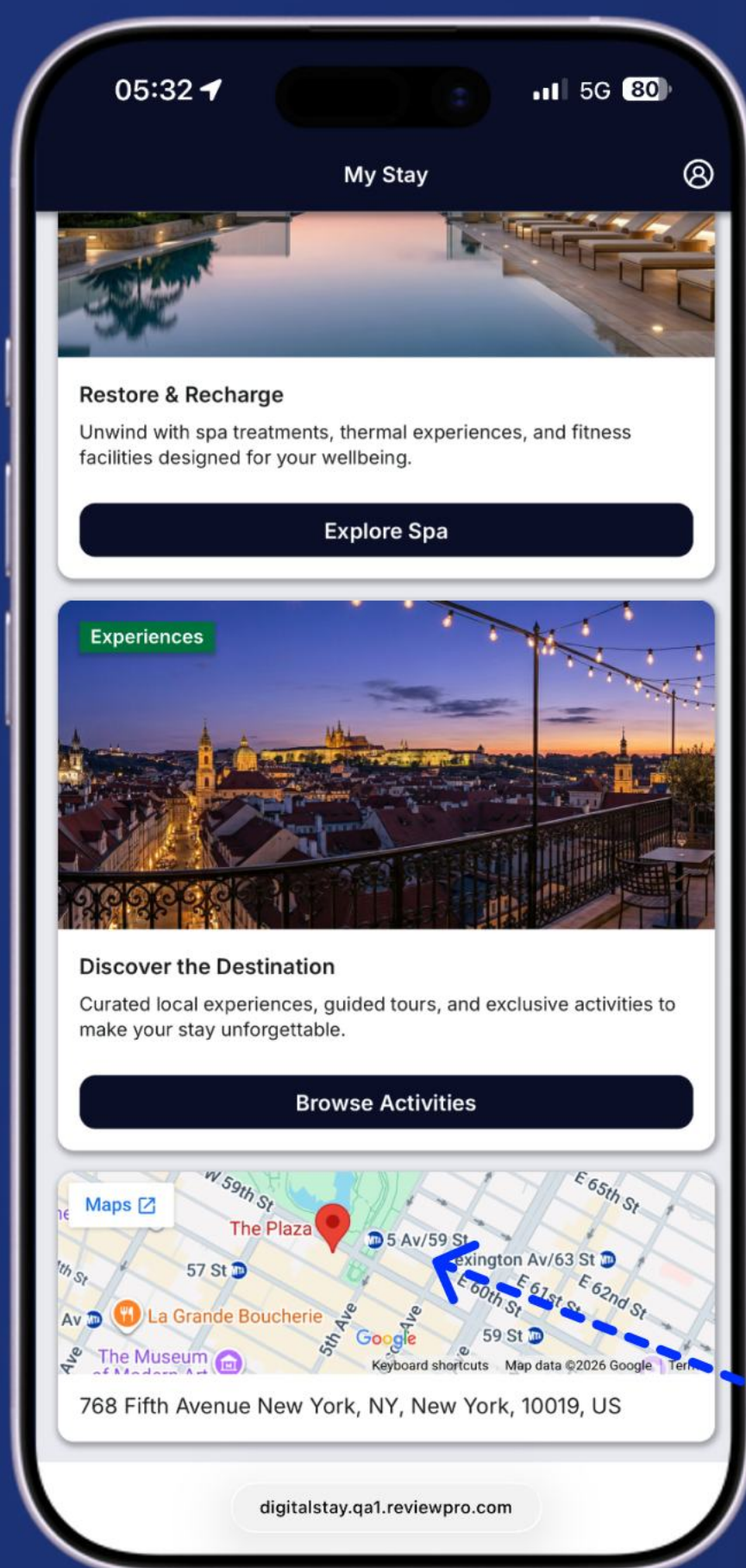
**41%** are more likely to choose a hotel that offers mobile check-in.

**Stellaris Digital Stay** helps hotels deliver a branded, mobile-first guest journey from pre-arrival to post-stay.

# Let your hotel tell its own story

Hotels can showcase:

Dining experiences



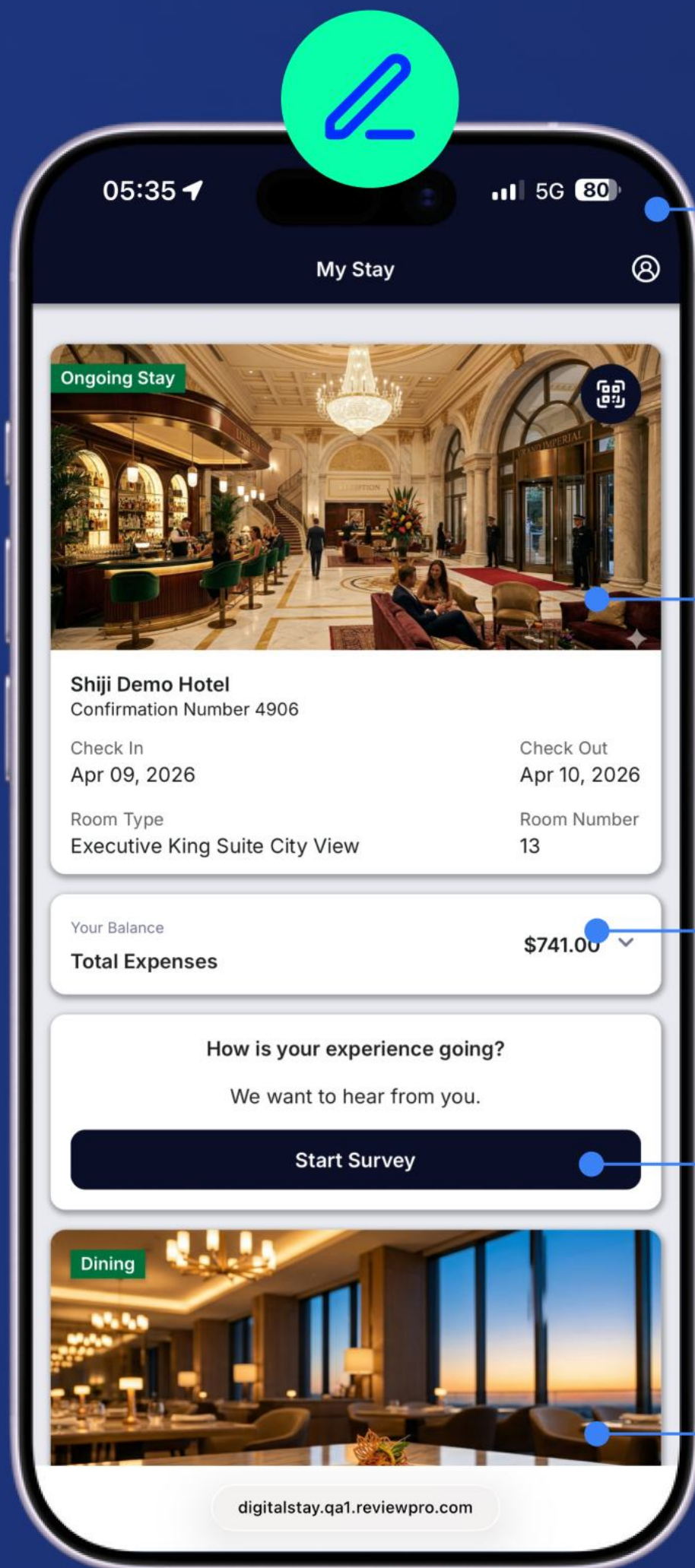
Local recommendations

Seasonal offers

Special events

Keep guests engaged with branded content and direct calls to action.

# Customize that story



Primary hotel colour

Secondary background colour

Hotel Image

Font selection

Aa

All labels are customisable

To match hotel tone & branding

Custom Containers

Configurable:

- Image
- Title
- Description
- Call-to-action buttons

Match your property's unique brand experience.

# Automate pre-stay engagement

Reach guests before arrival with:

Hello Rafael

You can now check in online!  
Looking forward to welcoming you soon.

11:56

[Online Check In](#)



Automated check-in invitations



SMS and email reminders



Guest segmentation



Personalized communications

Deliver communications through each guest's preferred channel while maintaining a consistent branded experience.

# Create a frictionless arrival

Guests can:



Complete registration before arrival



Share arrival details



Update personal information



Submit special requests

Guest information synchronizes with Daylight PMS, helping staff prepare for arrivals with more accurate and up-to-date profiles

# Verify guests with confidence

Enable guests to:



Scan identity documents



Complete verification remotely



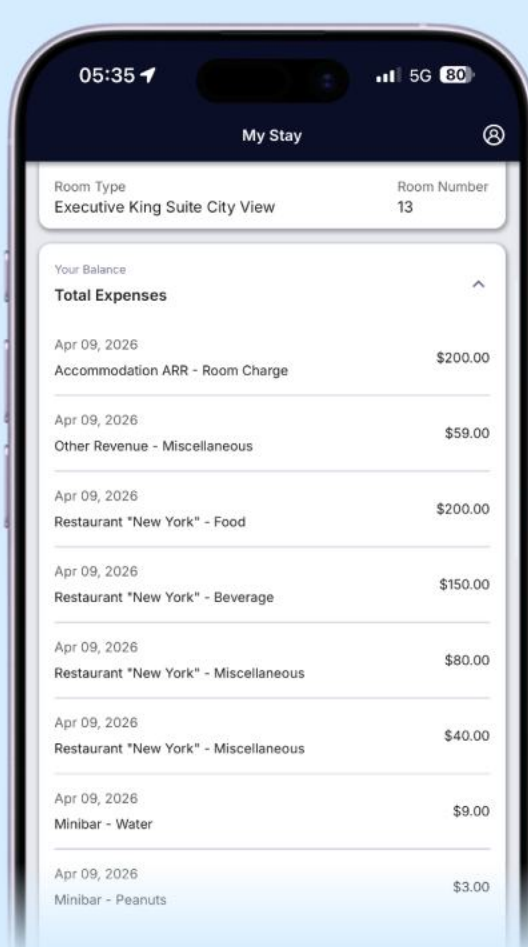
Add additional guests before arrival



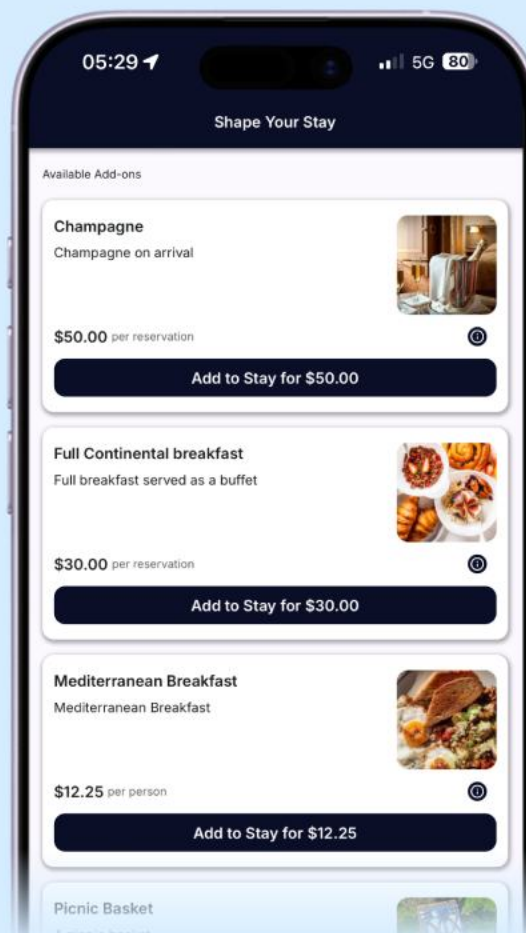
Reduce front desk workload, improve security, and help guests complete key check-in steps before arrival

# Keep guests connected throughout their stay

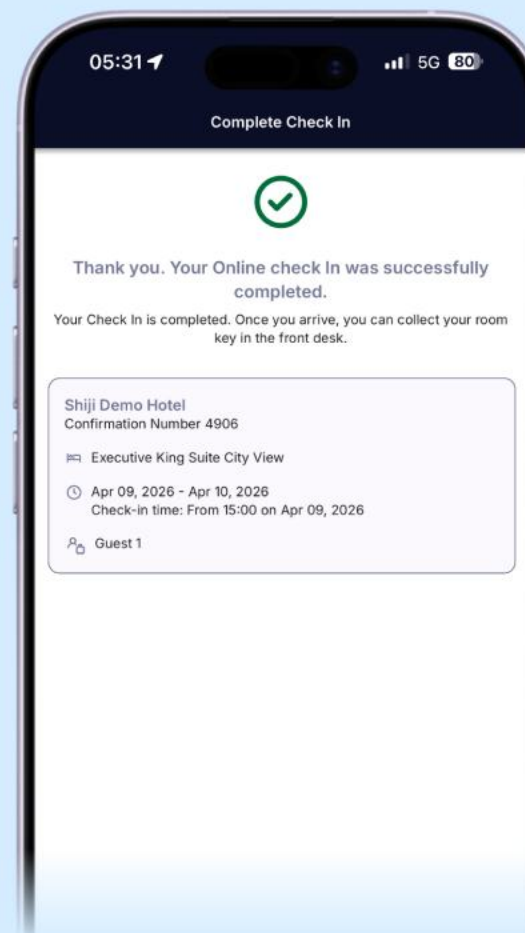
Give guests a single mobile destination for everything they need throughout their stay.



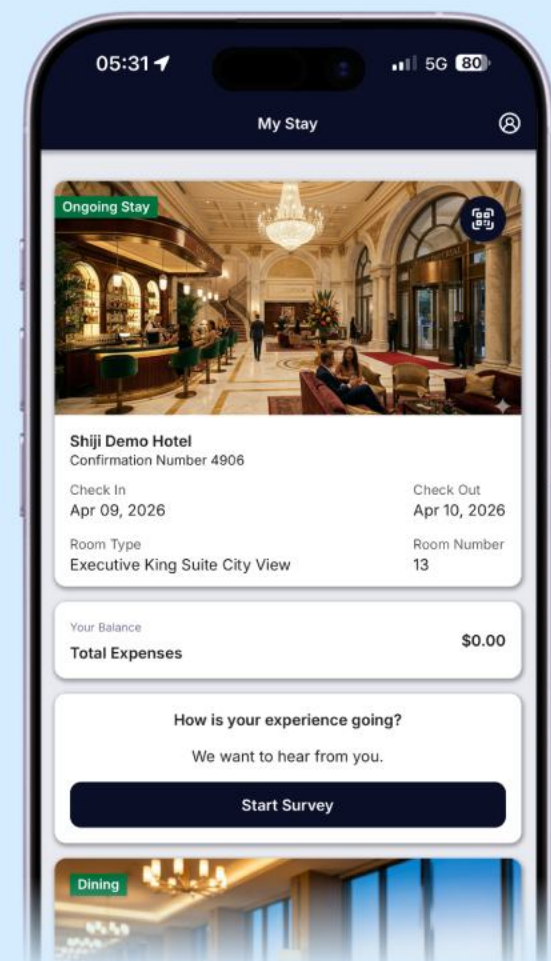
View stay details



Access live folios



Complete secure payments



Purchase upgrades & add-ons

Reduce front desk workload, improve security, and help guests complete key check-in steps before arrival

# Simplify check-out

Give guests the flexibility to:



**Review  
charges**



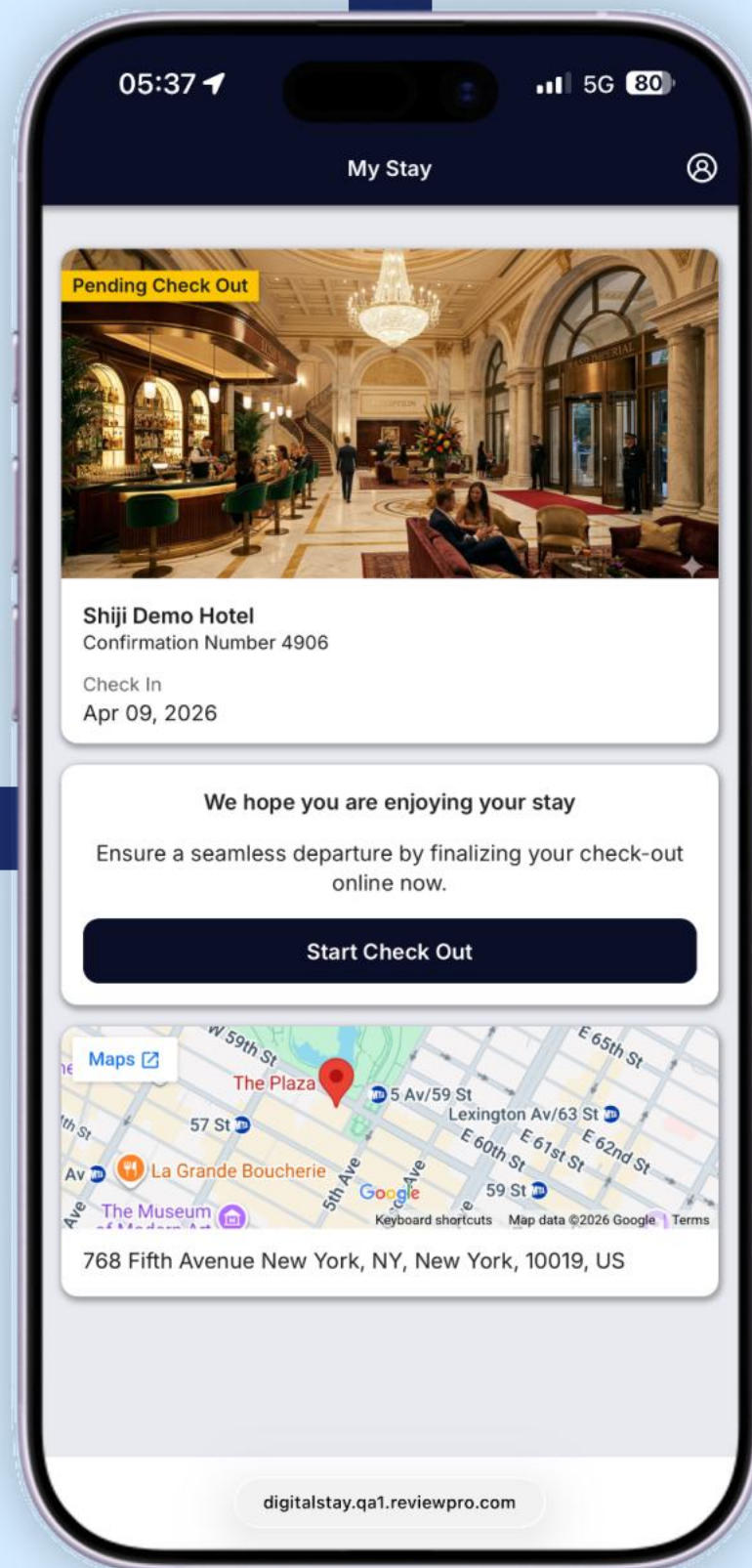
**Settle  
balances**



**Share  
feedback  
after  
departure**



**Complete  
mobile  
check-out**



Extend the digital experience beyond departure with seamless feedback collection and post-stay engagement.

# **From arrival to departure,** Stellaris Digital Stay helps hotels:

- Reduce check-in friction
- Personalize guest journeys
- Increase operational efficiency
- Deliver a seamless mobile experience

**Book a demo**