



Role Title: Quality Assurance Tester

Based in Braintree, Lolly is a leading software and technology firm in the hospitality sector producing a wide range of state-of-the-art technology solutions including robot waiters, facial verification, mobile apps, EPOS and payment solutions.

Our mission is to make technology simple, by implementing the best solution, incorporating the most reliable intuitive technology and to follow this with first class after-sales customer care.

We exist to create a technology hub for now and in the future.

About the Role

We are seeking a detail-oriented and skilled Quality Assurance (QA) Tester to join our team. The QA Tester will be responsible for ensuring our software and systems meet the highest standards of quality, reliability, and performance. This role requires a strong eye for detail, a passion for technology, and excellent problem-solving skills

Responsibilities

- Develop, document, and execute test plans and test cases.
- Perform thorough testing to identify bugs and ensure system functionality.
- Collaborate with developers, product managers, and other stakeholders to understand requirements and acceptance criteria.
- Identify, document, and track software defects in the tracking system.
- Verify defect fixes and perform regression testing.
- Participate in review meetings to provide insights on product quality and test progress.
- Ensure compliance with established QA processes, standards, and methodologies.
- Stay up-to-date with emerging testing tools, methodologies, and best practices.

Key Skills & Requirements

- Bachelor's degree in Computer Science, Information Technology, or a related field (or equivalent experience). Me personally am against degree qualifications, I came to this job straight from college.
- Experience in software quality assurance or a similar role.
- Proficiency in using QA tools such as Selenium, JIRA, TestRail, or equivalent. (I would remove this line)
- Understanding of software development life cycle (SDLC) and testing life cycle (STLC).
- Familiarity with various testing types (e.g., functional, regression, performance, user acceptance).
- Excellent analytical, problem-solving, and communication skills.
- Ability to work collaboratively in a fast-paced environment and manage multiple priorities

Desirable

- Experience in testing web applications, APIs, and mobile apps.

Preferred Qualifications

- Bachelor's degree in Computer Science, Software Engineering, or related field, or equivalent practical experience. Above it says needed and here it is preferred
- Certification in QA or testing (e.g., ISTQB, CSTE) is advantageous

Why Join Us?

We are one of the leading omni-channel retailers across the UK, but more than that, we are a great place to work. We value you and your development. We pride ourselves on giving our team members the opportunity and continued training and development to enable them to progress their personal and professional skills.

Our aim is to create a fun and creative environment, where your success is paramount to ours and you are given the right tools, support, and platform to achieve your goals. More than that, we want every team member to be happy in their work and feel they can contribute and add value to the business.

Diversity

At Lolly we believe in creating a positive environment where our differences are respected and each of us feels valued for our contribution. Treating people fairly is part of our values and at the core of our culture. As an inclusive employer, all qualified candidates will be considered regardless of race, ethnicity, religion or belief, age, socioeconomic background, gender identity or expression, sexual orientation, pregnancy and maternity and caring responsibilities, marital status, nationality, and disability including invisible disabilities and neurodiversity.

We recognise the different perspectives which arise from a diverse and multi-skilled workforce. We believe this assists us in providing an excellent service to our customers.

We know that a great hire won't necessarily meet every requirement that we've outlined. If you can see yourself elevating the team, we want to hear your story. Few of us would be here had we not taken a chance.

Importantly, for us diversity is also about building and maintaining happy teams, filled with colleagues who want to learn and develop, and want to be inspired by each other and our different experiences.

Hiring Process

We review applications on an individual basis. If we feel you would be a good fit, we will invite you to join us on a Teams chat for an informal discussion about the role, and for you to see if we are a good fit for you.

We value open and honest conversations, giving you the chance to learn more about the role in a friendly and informal environment. We want to learn more about you and why you feel that this next step is the right opportunity for your career development.

We look forward to receiving your application, and we hope to meet you soon.

Job Type:	Permanent
Proposed Hours:	Monday to Friday. 9:00am – 5:30pm
Location:	Unit 3 Freeport Office Village Century Drive Braintree. Essex
Position Type:	Full-Time Office and Field Based (flexibility offered)