

Volunteering Changemakers Hui

Friday 10 October



8:00am	Registration opens, light refreshments
9:00am	Conference opening and welcome - MC: Curtis Tohiariki
	Mihi Whakatau
	Address to delegates Michelle Kitney, Chief Executive, Volunteering New Zealand
	Opening Keynote 1: <i>The social and cultural factors that impact on social service delivery and volunteering.</i> Professor Emeritus Paul Spoonley, Massey University
	Keynote 2: <i>Artificial Intelligence – opportunities and risks for community organisations</i> Dr Andrew Lensen, Te Herenga Waka—Victoria University of Wellington
10:35am	Morning tea
11:00am	Co-design our Call to Action for International Year of the Volunteer An interactive session in which you rate the priorities for the future of volunteering, and we co-design our IVY26 Call to Action. Dr Karen Smith, Victoria University and Chair Volunteer Wellington Cheryll Martin, General Manager Volunteering Auckland
	Panel discussion: Best Practice in Action A discussion with volunteer managers who have used the Volunteer Best Practice Guidelines to improve their volunteer programmes. Facilitator: Michelle Kitney
1:00pm	Lunch



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1:45pm	Breakout sessions – three options
Option 1	<p><i>Navigating Conflict in Volunteer Management</i></p> <p>Alison Marshall, Learning and Development consultant</p> <p>Equipping you with tools to navigate challenging conversations and situations. You will learn about tools and thinking and behaviours that impact mindsets and approaches to difficult situations.</p>
Option 2	<p><i>Designing a best practice volunteer programme</i></p> <p>Shannon Gove, Co-founder Rosterfy</p> <p>How to plan a great volunteer programme and use technology to give you the best volunteer return on investment. Will include exemplars from volunteer programmes.</p>
Option 3	<p><i>Capacity – personal, professional, and working with volunteers</i></p> <p>Victoria Davy, Head of Volunteering, Blind Low Vision NZ</p> <p>How to manage your personal capacity and avoid burnout. Working to maximise volunteer capacity, such as engaging specialist volunteers and rescoping roles.</p>
	<p>Panel discussion: <i>Leading Change Together</i></p> <p>Facilitator: Nate Whitfield, Board member, Volunteering New Zealand</p> <p>Hear from a panel of transformational leaders who will share their leadership journey.</p>
	<p><i>NZ Volunteering Awards supported by Rosterfy</i></p> <p>The inaugural NZ Volunteering Awards will be announced and presented by Shannon Gove, co-founder Rosterfy. Recognising the nominees and winners in both categories: Volunteer Programme and Emerging Leader.</p>
	<p><i>Key insights for the IVY26 Call to Action</i></p> <p>Karen Smith, Chair Volunteer Wellington</p>
	<p><i>Closing remarks – Volunteering New Zealand</i></p> <p>Michelle Kitney, Chief Executive Volunteering New Zealand.</p>
4:00pm – 5pm	<p><i>Networking event</i></p> <p>Seek Volunteer networking event, with light refreshments</p>