

Volunteering Changemakers Hui

Friday 10 October



8:00am	Registration opens, light refreshments
9:00am	Conference opening and welcome MC: Curtis Tohiariki Mihi Whakatau Michelle Kitney, Chief Executive, Volunteering New Zealand
	Opening Keynote 1: <i>The social and cultural factors that impact on social service delivery and volunteering.</i> Professor Emeritus Paul Spoonley, Massey University
	Keynote 2: <i>Artificial Intelligence – opportunities and risks for community organisations</i> Dr Andrew Lensen, Te Herenga Waka—Victoria University of Wellington
10:30am	Morning tea
11:00am	Co-design our Call to Action for International Year of the Volunteer An interactive session in which you rate the priorities for the future of volunteering, and we co-design our IVY26 Call to Action. Professor Karen Smith, Victoria University and Chair Volunteer Wellington
	Panel discussion: <i>Best Practice in Action</i> A discussion with volunteer managers who have used the Volunteer Best Practice Guidelines to improve their volunteer programmes. Facilitator: Michelle Kitney
	NZ Volunteering Awards supported by Rosterfy Introduced by Community and Voluntary Sector Minister the Hon Louise Upston. Announced and presented by Shannon Gove, co-founder Rosterfy. Recognising the nominees and winners in both categories: Volunteer Programme and Emerging Leader.
1:00pm	Lunch



1:40pm	Breakout sessions – three options
Option 1	<i>Navigating Conflict in Volunteer Management</i> Alison Marshall, Learning and Development consultant Equipping you with tools to navigate challenging conversations and situations.
Option 2	<i>Designing a best practice volunteer programme</i> Shannon Gove, Co-founder Rosterfy How to plan a great volunteer programme and use technology to give you the best volunteer return on investment. Will include exemplars from volunteer programmes.
Option 3	<i>Refilling the Cup: Critical Skills to Maintain Your Passion</i> Victoria Davy, Head of Volunteering, Blind Low Vision NZ How to sustain your passion, embrace balance, and flourish under the ever-changing pressures of supporting and leading others.
2:40pm	Breakout sessions – three options
Option 1	Panel discussion: <i>Leading Change Together</i> Facilitator: Nate Whitfield, Board member, Volunteering New Zealand A panel of transformational leaders will share their leadership journeys.
Option 2	<i>Growing and measuring your social impact: Introducing Tūhono Impact</i> Donna Provoost, Powerdigm
Option 3	<i>Resilience in Community Organisations</i> National Emergency Management Agency (NEMA)
3:20pm	<i>Mahi Aroha: Have we got the framing right?</i> Natalia Sexton, (Ngāti Kahungunu, Rongomaiwahine) An interactive session that will explore research, practice and indigenous insights about mahi aroha in 2025. <i>Key insights and learnings from the day</i> Karen Smith, Chair Volunteer Wellington Michelle Kitney, Chief Executive Volunteering New Zealand
4:00pm-5pm	<i>Networking event</i> Seek Volunteer networking event, with light refreshments