

# Win a Trip to Thailand '26

## TERMS AND CONDITIONS

### Win a Trip to Thailand 2026 Competition

Version 1.0 | Effective Date: 1 April 2026

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#### 1. PROMOTER

This competition ("Competition") is promoted by Toke ("Promoter", "we", "us", "our"). By entering the Competition, all entrants agree to be bound by these Terms and Conditions ("T&Cs"). These T&Cs should be read carefully before entering. The Promoter reserves the right to amend, suspend, or withdraw the Competition at any time, subject to applicable law.

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#### 2. ELIGIBILITY

2.1 The Competition is open to registered Toke users who meet **all** of the following criteria at the time of entry and at the time of the prize draw:

- (a) Are a registered user of the Toke platform in a market where the Competition is lawfully available;
- (b) Are aged 18 years or over (or the age of majority in their jurisdiction, if higher);
- (c) Have a valid, active Toke account in good standing;
- (d) Have successfully referred a minimum of three (3) eligible new users to Toke in accordance with Clause 4 below; and
- (e) Are not a resident of any jurisdiction where this Competition is prohibited, restricted, or taxed in a way that renders participation unlawful.

2.2 The following persons are **not** eligible to enter:

- Employees, contractors, agents, or directors of Toke or any of its affiliates, subsidiaries, or group companies;
- Immediate family members (spouse, parent, child, sibling) or members of the same household as any of the above; and
- Any person who has previously won a Toke competition prize of equivalent or greater value within the preceding 12 months, unless otherwise determined by the Promoter at its sole discretion.

3.2 The Promoter reserves the right to verify the eligibility of any entrant at any stage of the Competition and to disqualify any entrant who does not meet these eligibility requirements.

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### 3. COMPETITION PERIOD

3.1 The Competition opens at **00:00 (GMT) on 1 April 2026** ("Opening Date") and closes at **23:59 (GMT) on 31 August 2026** ("Closing Date") (together, the "Competition Period").

3.2 Entries received outside of the Competition Period will not be valid and will not be considered.

3.3 The Promoter reserves the right to extend or shorten the Competition Period at its sole discretion, with reasonable notice provided to entrants where practicable.

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### 4. HOW TO ENTER & ENTRY REQUIREMENTS

4.1 **Minimum Eligibility Requirement – Referrals:** To be eligible to enter the Competition, a registered Toke user must have successfully referred a minimum of **three (3) new users** to Toke. A referral is deemed "successful" when the referred individual:

- (a) Registers a new Toke account using the entrant's unique referral link or code;
- (b) Completes any verification steps required by Toke; and
- (c) Meets Toke's standard referral eligibility criteria as set out in Toke's Referral Programme Terms.

4.2 The three (3) qualifying referrals required for eligibility do **not** themselves generate additional competition entries — they are the minimum threshold to participate.

4.3 Entry into the Competition is automatic upon meeting the minimum referral threshold during the Competition Period. No separate entry form or manual submission is required unless otherwise stated by the Promoter.

4.4 Each entrant may only hold one (1) Toke account. Multiple accounts held by the same individual will result in disqualification.

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### 5. ADDITIONAL ENTRIES

5.1 Entrants may accumulate additional entries into the prize draw as follows. All additional entries are awarded automatically and are subject to verification.

<b>Basis for Additional Entries</b>	<b>Additional Awarded</b>	<b>Entries</b>
Each successful referral beyond the initial 3 qualifying referrals	<b>+5 entries</b>	per referral
Active Toke Plus membership (at time of draw)	<b>+25 entries</b>	
Active Toke Premium membership (at time of draw)	<b>+100 entries</b>	

5.2 Toke Plus and Toke Premium additional entries are mutually exclusive. An entrant who holds Toke Premium membership will receive the **+100 entries** applicable to that tier only and will not additionally receive the Toke Plus +25 entries.

5.3 Membership tier status will be assessed as at the date and time of the prize draw. Membership tier changes made after the Closing Date but before the draw will be recognised for the purpose of additional entries, provided the membership is active and in good standing at the time of the draw.

5.4 There is no limit on the number of additional entries an entrant may accumulate through referrals, subject to the referrals being verified as genuine and compliant with Toke's Referral Programme Terms.

5.5 The Promoter reserves the right to withhold, remove, or recalculate entries if referrals are found to be fraudulent, self-referrals, or otherwise in breach of these T&Cs or Toke's platform policies.

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## **6. PRIZE DRAW**

6.1 The prize draw will take place on a date to be determined by the Promoter, which will be **no later than two (2) calendar months after the Closing Date** (i.e., no later than 31 October 2026) ("Draw Date").

6.2 The winner will be selected by a random draw from all valid entries received during the Competition Period, conducted by an independent or automated randomisation process.

6.3 One (1) winner will be selected. In the event that the selected winner is found to be ineligible or does not claim their prize within the timeframe set out in Clause 8, the Promoter reserves the right to conduct a redraw and select an alternative winner.

6.4 The Promoter's decision in relation to all aspects of the Competition, including the prize draw outcome, is final and binding. No correspondence will be entered into.

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## **7. THE PRIZE**

7.1 The prize ("Prize") consists of the following for **up to four (4) people** (the winner plus up to three guests):

- **Return economy class flights** for four (4) people, departing from and returning to the **same departure point** (as agreed between the winner and Promoter, subject to availability and route viability). All four passengers must depart from and return to the same airport;
- **Five (5) nights' accommodation** in Bangkok, Thailand, at a hotel or property selected by the Promoter (or agreed with the winner, subject to availability and budget parameters); and
- **Airport transfers** to and from Bangkok (i.e., transfers between Bangkok Suvarnabhumi Airport (BKK) or Don Mueang Airport (DMK) and the winner's accommodation for the trip).

7.2 The following are **expressly excluded** from the Prize:

- Spending money, cash, or any cash equivalent;
- Travel insurance (strongly recommended — it is the winner's sole responsibility to arrange appropriate travel insurance for all travelling party members);
- Visas, travel documentation, or associated costs;
- Any transportation within Thailand beyond the airport transfers specified in Clause 7.1;
- Meals, food, or beverages (unless included as part of hotel accommodation on a complimentary basis);
- Any activities, excursions, or entertainment; and
- Any other costs, expenses, or incidentals not expressly listed in Clause 7.1.

7.3 The Prize is non-transferable, non-refundable, and cannot be exchanged for cash or any alternative prize in whole or in part, except at the Promoter's sole discretion.

7.4 The Promoter reserves the right to substitute the Prize (or any element of it) with a prize of equal or greater value in the event that the specified prize becomes unavailable for reasons outside of the Promoter's reasonable control.

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## 8. PRIZE FULFILMENT

8.1 The winner will be notified by the Promoter via the contact details associated with their registered Toke account within **14 days of the Draw Date**.

8.2 The winner must respond to and confirm acceptance of the Prize within **14 days of the notification date**. Failure to respond within this period may result in the Prize being forfeited and an alternative winner being selected at the Promoter's discretion.

8.3 The Prize will be fulfilled — meaning all travel arrangements confirmed and booked — **within twelve (12) months of the Closing Date** (i.e., by 31 August 2027) ("Fulfilment Deadline").

8.4 The winner is responsible for ensuring that they and all members of their travelling party hold valid passports and any required travel visas or documentation for travel to Thailand and any transit countries. The Promoter accepts no responsibility for any failure to travel arising from inadequate documentation.

8.5 Travel dates are subject to availability and must be agreed between the winner and the Promoter. The Promoter will make reasonable efforts to accommodate the winner's preferred dates but cannot guarantee specific dates.

8.6 All members of the travelling party must be aged 18 or over, unless the winner provides written parental or guardian consent for any accompanying minor, and travel is compliant with applicable law.

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## **9. FRAUD, MISUSE & DISQUALIFICATION**

9.1 The Promoter reserves the right to disqualify any entrant who:

- (a) Provides false, misleading, or fraudulent information at any stage;
- (b) Attempts to manipulate the Competition through automated entries, bots, scripts, or any other unauthorised means;
- (c) Engages in self-referrals or creates fake accounts to generate referrals;
- (d) Breaches these T&Cs or Toke's platform terms of service; or
- (e) Acts in a manner that is abusive, offensive, or otherwise harmful toward the Promoter or other entrants.

9.2 Any attempt to deliberately damage or undermine the legitimate operation of the Competition may constitute a criminal offence and will be reported to relevant authorities accordingly.

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## **10. DATA PROTECTION & PRIVACY**

10.1 By entering the Competition, entrants consent to their personal data being collected, stored, and processed by Toke for the purposes of administering the Competition, including verifying eligibility, conducting the prize draw, and notifying the winner.

10.2 The winner's name and general location (e.g., country or region) may be published or announced by Toke following the prize draw, in accordance with applicable advertising standards and data protection law. The winner may request that such publication be limited, subject to any legal obligations to disclose winner details.

10.3 Personal data will be handled in accordance with Toke's Privacy Policy, available on the Toke platform, and applicable data protection legislation including (where applicable) the UK GDPR, EU GDPR, and equivalent legislation in other jurisdictions.

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## **11. LIMITATION OF LIABILITY**

11.1 To the fullest extent permitted by applicable law, the Promoter shall not be liable for:

- (a) Any loss, damage, or injury suffered by a winner or their travelling party in connection with the Prize or travel to/from/within Thailand;
- (b) Any cancellation, delay, or curtailment of travel arising from circumstances outside the Promoter's reasonable control, including but not limited to natural disasters, acts of government, pandemic, war, civil unrest, or airline disruption;
- (c) Any technical failure, error, or interruption affecting the Competition platform or entry recording system; or
- (d) Any indirect, special, or consequential loss arising out of or in connection with the Competition.

11.2 Nothing in these T&Cs shall limit or exclude any liability that cannot be limited or excluded under applicable law, including liability for death or personal injury caused by negligence, or for fraud or fraudulent misrepresentation.

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## **12. JURISDICTION-SPECIFIC PROVISIONS**

12.1 This Competition is intended to be available to eligible Toke users in all markets where Toke operates, subject to local law. Where any provision of these T&Cs conflicts with the laws of an entrant's jurisdiction, the applicable local law shall prevail to the extent of that conflict.

12.2 The Competition is void where prohibited by law. Entrants are responsible for ensuring that their participation complies with the laws of their country of residence.

12.3 These T&Cs shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising in connection with the Competition shall be subject to the exclusive jurisdiction of the courts of England and Wales, except where local mandatory law requires otherwise.

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## **13. GENERAL**

13.1 These T&Cs constitute the entire agreement between the entrant and the Promoter in respect of the Competition.

13.2 If any provision of these T&Cs is found to be invalid, unlawful, or unenforceable by a court of competent jurisdiction, that provision shall be severed and the remaining provisions shall continue in full force and effect.

13.3 The Promoter's failure to enforce any provision of these T&Cs shall not constitute a waiver of that provision.

13.4 These T&Cs are subject to Toke's general platform Terms of Service and Referral Programme Terms, which continue to apply and are incorporated herein by reference.