



**GREAT NEWS!**  
**YOUR FITNESS PASSPORT PROGRAM IS ABOUT TO GO LIVE.**

**TO EVERYONE WHO SIGNED UP TO A MEMBERSHIP. SOON YOU WILL HAVE UNLIMITED ACCESS TO NUMEROUS GYMS & POOLS.**

A huge thank you to those that have already signed up. Without your support, it would not have been possible to get Fitness Passport approved to go live.

Missed your chance and now regret it? Don't sweat it! Now that the program is live, you can sign up and still enjoy the discounted access to all the gyms & pools included in the program.

**IT'S NOT TOO  
LATE TO JOIN**

**FOR FITNESS PASSPORT MEMBERS**  
**KEY DATES**

**Friday, 21<sup>st</sup> of November 2025:** Your first fortnightly payment will be processed. Just prior to this Friday, your registration will be assessed against the member eligibility criteria - available on the additional information tab of our program page. You will receive an email confirming you have been approved and can download the **FITNESS PASSPORT** app (if you haven't already). Now you have access to ALL the facilities on our program via the app which contains your digital FP membership card.



You can also search for **FITNESS PASSPORT** in the Google Play or App store to download and install.

**HOW TO UPLOAD A PHOTO FOR YOUR MEMBERSHIP CARD**

- Go to [www.fitnesspassport.com.au](http://www.fitnesspassport.com.au) and click on **Login**
- When you signed up, you will have received an email from [noreply@fitnesspassport.com.au](mailto:noreply@fitnesspassport.com.au) with your username and password. Use that to log in.
- Click on the **pencil icon** to the right of your screen
- Click on **Upload Photo** on the right-hand side of your screen
- Click **Upload Photo** again and select your photo from your files by double clicking on the image you wish to use
- Adjust the image so that your face fits in the centre of the box. How it looks inside the box is how it will appear on your membership card
- Click **Submit** then **Ok** to complete!

**COMMON FAQs**

- 1. When will I get my card?**  
Your digital card (and those of applicable family members) will be available to you by downloading the **FITNESS PASSPORT app** and once you have been approved by your workplace facilitator you can start accessing the facilities.
- 2. Which gyms & pools can I go to?**  
This program allows you to go to all the facilities included on your program – not just the 3 you nominated during the survey, and as often as you like! Visit your program page for more information on the facilities available.
- 3. What do I do when I arrive at the gym/pool?**  
Just show the staff your digital Fitness Passport card. They may ask for some details to set you up in their system if it's your first visit. Then scan your card at reception to register your visit and enjoy a good workout!
- 4. I didn't join by the registration deadline but now I want to join.**  
You can still join, and the sooner you do, the sooner you get to share in the wonderful benefits of the program.
- 5. I have a current gym membership and I am outside the contract period, what do I do?**  
If you are intending to sign up with Fitness Passport or have already registered, you will need to cancel your membership with your gym direct and adhere to the process of that facility. Make sure you time it so that your access to the facility is not broken and the transition is smooth!

**T&Cs**

**SIGN UP NOW**

**FAQ**

